

## 1 4 MAY 2019

Zane Collins fyi-request-10212-43497b09@requests.fyi.org.nz

Dear Mr Collins

## Official Information Act 1982 request

Thank you for your Official Information Act 1982 (OIA) request of 26 April 2019 regarding guidelines or policies in the Family Court. Specifically, you requested:

I request the guidelines or policies or standard operation procedures on what types of information the court registrars and staff can provide self-represented litigants in the family court.

The Ministry of Justice (Ministry) does not hold guidelines, policies or standard operation procedures regarding self-represented litigants in the Family Court. Therefore, I am refusing your request as allowed by section 18(g)(i) of the OIA as there are no grounds for believing that the information is held by another department, Minister of the Crown, organisation, or local authority.

However, the Ministry does have information for individuals who are going through the Family Court without a lawyer. You can find this information at: justice.govt.nz/family/about/without-a-lawyer/

If you require any clarification of the information contained in this response please contact Julia Goode, Team Leader, Media and Official Correspondence, by calling (04) 918 8836; or emailing media@justice.govt.nz

If you are not satisfied with this response, you have the right to complain to the Ombudsman under section 28(3) of the OIA. You can contact the Office of the Ombudsman by writing to PO Box 10152, Wellington 6143; calling 0800 802 602; or emailing info@ombudsman.parliament.nz

Yours sincerely

Jacquelyn Shannon

**Group Manager, Courts and Tribunals, Regional Service Delivery** 

Ref: 75029