



Susan Bates
fyi-request-10236-c2dc7488@requests.fyi.org.nz

Dear Susan

Thank you for your email to the Ministry of Education on 2 May 2019 requesting the following information:

Are you able to tell me how many complaints have been lodged with the Ministry about Discoveries centres (there are 11 of them at least) each year from 2012 to 2018?

The Ministry needs to extend the timeframe of our response to your request by 10 working days, pursuant to section 15A(1)(b) of the Act, as consultations necessary to make a decision on the request are such that a proper response to the request cannot reasonably be made within the original time limit.

For this reason, you can expect to receive a response to your request by 13 June 2019. We will try to respond sooner than this date if possible.

If you no longer require this information please let us know as soon as possible.

Please be advised that should you have any concerns regarding this extension you have the right to ask an Ombudsman to investigate our decision to extend the timeframe. You can do this by writing to info@ombudsman.parliament.nz or Office of the Ombudsman, PO Box 10152, Wellington 6143.

If you want to discuss this further you can contact me by email at:
Lorraine.Monahan@education.govt.nz.

Yours sincerely



Lorraine Monahan
**Manager Official & Parliamentary Information
Government, Executive and Ministerial Services**