

Customer Request Management Enquiry CRM 21865/2013 - Roadside Drain Blocked or Flooding

Received Date 26/11/2013 04:48 PM
Determination Details 28/11/2013 10:44 AM Complete (CRMC)
Reference Id 30573
Contact Method TELEPHONE
Description drain blocked outside 25 isis street since under and out finished drilling
Creation Officer Rosemary Small
Last Modified By Council Officer
Map
[Click for interactive](#)

Workflow

Workflow Summary

Description Ultra Fast Broadband Complaint
Manager Leon Daniel Kruskopf
Responsible Officer Council Officer
Target Time 10 days
Service Standard

[Workflow History](#)

Create New Task

New Task Type

Workflow Details

Description	Status	Opened	Target	Due	Closed	Outcome	Action Officer	Role	Delegating Officer	Re
Respond	Complete	26/11/13 04:48 PM	2 hours	27/11/13	27/11/13 04:41 PM	Recategorisation- System use only	Ting Ge	Staff		
Resolve	Complete	27/11/13 04:41 PM	10 days	11/12/13	28/11/13 10:44 AM	Complete	Ting Ge			

Customer Details

User Christopher Barry Mosedale

Address 25 Isis Street
Oamaru 9400

Phone [REDACTED]

Contact Method Not required

Property

~~**Address** 25A Isis Street Oamaru 9400~~

Title Sec: 8 Blk: XC Twn: Oamaru

Parcel 14056

Assessment 107053

Property Owners [REDACTED]

Owner Address 25A Isis Street Oamaru 9400

Zoning No zoning information available

Property

Address 25 Isis Street Oamaru 9400

Title Sec: 9 Blk: XC Twn: Oamaru

Parcel 14578

Assessment 105849

Property Owners Natalie Ann Wilson & Benedict Jon Mintaro Menkes & others

Owner Address 25 Isis Street Oamaru 9400

Zoning No zoning information available

KPI excluded by ENGINEER

N

Approved for dayworks**Work order required**

Y

Attachments

Attachment Options Clicking 'Attachment Options' will launch an external program. Please be patient while the program loads.

Add

No results found

Extension to Resolution**Comment**

Customer Request Management Enquiry CRM 65024/2019 - Roads Kerb and Channel Maintenance

Received Date 10/01/2019 04:55 PM
Determination Details 11/01/2019 12:11 PM Complete (CRMC)
Reference Id 104990
Contact Method TELEPHONE
Description URGENT-Please organise the mudtank outside 25A Isis Street to be sucked out tonight. Please also clean the blue substance up off the footpath- See attached photo. This must be done tonight.
Creation Officer Genevieve Naomi Paisley
Last Modified By Contractor 1 SouthRoads
Map
[Click for interactive](#)

Workflow

Workflow Summary

Description Kerb and Channel-Damage
Manager Contractor 1 SouthRoads
Responsible Officer Contractor 1 SouthRoads
Target Time 70 days
Service Standard

[Workflow History](#)

Create New Task

New Task Type

Workflow Details

Description	Status	Opened	Target	Due	Closed	Outcome	Action Officer	Role	Delegati Officer
Respond	Complete	10/01/19 04:55 PM	10 days	24/01/19	11/01/19 09:33 AM	Complete	Contractor 1 SouthRoads	SouthRoads Contracting Group	
Resolve	Complete	11/01/19 09:33 AM	60 days	05/04/19	11/01/19 12:11 PM	Complete	Contractor 1 SouthRoads	SouthRoads Contracting Group	

Description	Status	Opened	Target	Due	Closed	Outcome	Action Officer	Role	Delegati Officer
Note	Optional						Contractor 1 SouthRoads		

Customer Details

User Genevieve Naomi Paisley
Extension 8974
Email Address gpaisley@waitaki.govt.nz
Contact Method Not required

Property

Address 25 Isis Street Oamaru 9400
Title Sec: 9 Blk: XC Twn: Oamaru
Parcel 14578
Assessment 105849
Property Owners Natalie Ann Wilson & Benedict Jon Mintaro Menkes & others
Owner Address 25 Isis Street Oamaru 9400
Zoning No zoning information available

Further Information

Attachments

Attachment Options Clicking 'Attachment Options' will launch an external program. Please be patient while the program loads.

Add

Document ID	Document Date	Document Description	File Type	File Size
<u>0169117</u>	10/01/2019	<u>25 Isis</u>	<u>JPG</u>	<u>9.02M</u>

Extension to Resolution

Comment