


 Email

From: [Lichelle Guyan](#)
To: [Oscar Smit](#)
CC: [Jason Evered](#) ; [Marty Pacey](#) ; [Neil Jorgensen](#) ; [Michael Voss](#)
Subject: FW: Substance coming from Isis Street

Sent: 14/01/2019 12:39:36 p.m.



Attachments may contain viruses that are harmful to your computer. Attachments may not display correctly.

 [image001.png \(5Kb\)](#)

Hi Oscar

I am surprised this came to you. My team and Tom Reading were working on this on Friday as ORC refused to assist.

I directed my team to get the matter sorted and that I would take it up with ORC to pay the charges as it seems this is a HSNO incident.

I have asked Tristan and Cards to do a brief report on the conversation with ORC and outcome and will contact ORC at a GM level from there.

My understanding is that the company that came from Dunedin to clean up were going to take samples and confirm what the substance was.

I think it is best left with us from here on in, please refer any further emails.

Regards

Lichelle Guyan
Heritage, Environment and Regulatory Group Manager

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From: Jason Evered
Sent: Monday, 14 January 2019 12:33 PM
To: Lichelle Guyan <lguyan@waitaki.govt.nz>
Subject: FW: Substance coming from Isis Street

FYI, I haven't made any comment at this stage

Jason Evered
Environmental Services Manager

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From: Oscar Smit
Sent: Monday, 14 January 2019 11:36 AM
To: Tracey Diack <Tracey.Diack@orc.govt.nz>
Cc: Jason Evered <jevered@waitaki.govt.nz>; Marty Pacey <mpacey@waitaki.govt.nz>; Neil Jorgensen <njorgensen@waitaki.govt.nz>; Michael Voss <mvoss@waitaki.govt.nz>
Subject: RE: Substance coming from Isis Street

Hi Tracey

Thanks for your email.

I met with the property owner last Friday and she showed me the pipe that had been leaking in her basement garage, and the dried up substance on the footpath. The property owner had engaged a plumber to plug the leaking pipe, and this had fully stopped the discharge by the time I attended. The blue substance was very clearly **not** sewage, storm water or drinking water and came from private pipework within the garage. I am therefore

confused as to why this would be considered in any way as coming from WDC's infrastructure. My suspicion is that this is an old gas works lateral that was filled with some substance upon decommissioning, but that's a suspicion only. Despite clearly not coming from a WDC asset, our Roading Contractor did cordon off the affected area of footpath and prevented the substance from entering the nearby mudtank.

I have been on-site again this morning to investigate the reported road and footpath leaks. Whilst there is a small amount of ground water weeping from various surfaces (as it does every time it rains, at this location and all around Oamaru), there is no blue substance of any description coming from the road or footpath. If we get more than two consecutive dry days this summer, these 'leaks' will soon disappear.

Kind regards

Oscar Smit

Development and Service Delivery Engineer

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From: Tracey Diack [<mailto:Tracey.Diack@orc.govt.nz>]**Sent:** Monday, 14 January 2019 9:43 AM**To:** Oscar Smit <osmit@waitaki.govt.nz>**Cc:** Jason Evered <jevered@waitaki.govt.nz>**Subject:** Substance coming from Isis Street

Hi Oscar

We have been receiving complaints regarding the substance that was coming out of 25 Isis Street since Thursday last week (10th Jan). It now appears to be coming out of the footpath and road along Isis Street. I have spoken to Martin King, Manager Environmental Services regarding this problem and he has advised me to let you know, this is WDC's infrastructure and will need to take all immediate steps to mitigate this problem. If this product is found to be reaching any waterway Enforcement action will be considered against WDC.

If you have any questions please don't hesitate to get in touch with me.

Thank you



Tracey Diack

ENVIRONMENTAL OFFICER

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 Email

From: [Caitlin Brand \(nee Donovan\)](#)
To: [Gen Paisley](#)
CC: [Oscar Smit](#) ; [Warren Johnston](#)
Subject: Notes regarding Isis Street

Sent: 15/01/2019 10:47:10 a.m.



Hi Gen,

Here are the water team notes regarding the Isis Street incident and our limited involvement with it. I have copied in everyone involved so they can make sure what I have said is true.

10/01/2019

- Kerryn (CCT) received a call from the owner of 25 Isis Street reporting toxic gas at her property. Kerryn directed her to ORC as it is pollution. Caitlin confirmed with Kerryn that was the appropriate approach.
- ORC emailed Gen later in the afternoon advising that if there was no impact on a watercourse, they will not look into it and expected WDC to respond.
- Gen and Maddy visited the site and confirmed blue coloured liquid was flowing across the footpath into the kerb and channel and mudtank.
- The matter was referred to the roading team as it involves roading assets and not public stormwater or wastewater assets.
- It was confirmed the mudtank and footpath would be cleaned that night. Gen issued the instruction to the SouthRoads roading team on roading's behalf.

11/01/2019

- Oscar visited the site on Friday morning to see if the liquid was still flowing. The property owner showed him the location in her basement where the liquid had flowed out of an old gas pipe. The pipe was now capped and the liquid on the footpath had dried so no further action was taken by the water team.

12/01/2019

- SouthRoads received a call reporting seepage from the footpath outside 26 Isis Street.
- Warren visited the site and confirmed that no action was required by the SouthRoads operator. He had visited the site a couple of months prior with leak detection equipment to determine if the seepage was a leak and concluded no it was not a leak.

14/01/2019

- Oscar received a CRM regarding the seepage from the footpath outside 26 Isis Street. He visited the site and also concluded it was not a water leak.
- Oscar received an email from ORC requesting an update on the situation and advising they will look to prosecute if nothing is done. Oscar replied advising it is not a WDC asset but are responding anyway. He requested a high level meeting to discuss how such situations should be managed going forward (a copy of the email can be provided if necessary but Jason was copied in).
- Lichelle advised Oscar that she would be looking after it from here.
- Tom Reading contacted Warren asking if he could take a chlorine test of the water seeping from the footpath. Oscar and Warren confirmed there was insufficient flow to be able to conduct such a test and was pointless as it was not a leak. Tom Reading requested Warren contact Tom Palmer from Foley Plumbing who believes there is a water leak.
- Warren contacted Tom Palmer who had responded to another leak from a gas main on the corner of Rother and Towey Street. He felt SouthRoads was responding to the same issue. Warren confirmed with SouthRoads that they had fixed a leaking toby on Rother Street and that was all.

Think that's it ☺

Thanks,
Caitlin

Caitlin Brand
Asset Management Engineer - Water Services

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 Email

From: [Caitlin Brand \(nee Donovan\)](#)
To: [Lichelle Guyan](#) ; [Michael Goldingham](#)
CC: [Tom Reading](#) ; [Mark Renalson](#) ; [Oscar Smit](#) ; [Michael Voss](#)
Subject: RE: gas query

Sent: 15/01/2019 1:22:46 p.m.



Hi all,

Lisa is going to approach Chris in Archives to see if he can help her answer the query.

Thanks,
Caitlin

Caitlin Brand

Asset Management Engineer - Water Services

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From: Lichelle Guyan
Sent: Tuesday, 15 January 2019 12:44 PM
To: Michael Goldingham <mgoldingham@waitaki.govt.nz>
Cc: Tom Reading <treading@waitaki.govt.nz>; Mark Renalson <mrenalson@waitaki.govt.nz>; Caitlin Brand (nee Donovan) <cbrand@waitaki.govt.nz>; Oscar Smit <osmit@waitaki.govt.nz>; Michael Voss <mvoss@waitaki.govt.nz>
Subject: RE: gas query

Hi Michael

I am dealing with a specific situation in Isis Street.

Is there a link to the facebook page on this comment. I know ORC are monitoring the old Gas works site.

Regards

Lichelle Guyan
Heritage, Environment and Regulatory Group Manager

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From: Michael Goldingham

Sent: Tuesday, 15 January 2019 11:18 AM

To: Lichelle Guyan <lguyan@waitaki.govt.nz>

Cc: Tom Reading <treading@waitaki.govt.nz>; Mark Renalson <mrenalson@waitaki.govt.nz>; Caitlin Brand (nee Donovan) <cbrand@waitaki.govt.nz>; Oscar Smit <osmit@waitaki.govt.nz>; Michael Voss <mvoss@waitaki.govt.nz>

Subject: FW: gas query

Hi Lichelle,

I understand you are heading the Gas Main situation and so whether this needs a response or not should probably come from your level (and what that response may be).

We (Roading and Water) do not know the answers to these queries and have no knowledge of the old gas works and gas mains.

I suspect this would need a lot of research to get these answers.

Cheers

Mike

Michael Goldingham
Project Manager

Michael Goldingham
Project Engineer

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From: Lisa Scott
Sent: Tuesday, 15 January 2019 9:54 AM
To: Michael Goldingham
Subject: gas question

Michael Goldingham <mgoldingham@waitaki.govt.nz>

Hi Michael

We got this from Facebook

but I don't know who to ask:

Interested in whether, if any, measures were taken to make safe the old gas mains after the reticulated supply ceased? When was the official end of town gas in Oamaru? Was this a Council owned entity?

Whether, if any, measures were taken to make safe the old gas mains after the reticulated supply ceased? When was the official end of town gas in Oamaru? Was this a Council owned entity?

Lisa Scott
Communications Specialist

Lisa Scott
Communications Specialist


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 Email

From: [Gen Paisley](#)
To: [Michael Goldingham](#) ; [Warren Johnston](#)
CC: [Oscar Smit](#)
Subject:FW: 26 Isis St leak

Sent:13/05/2019 1:54:15 p.m.



Hi guys,

Just a heads up that I have contacted the property owner from 26 Isis Street who is often complaining about the 'leak' outside his property. Last CRM he threatened legal action as he felt we hadn't been doing anything about it.

His email reply to me below pretty much confirms its rain water. I'm just letting you guys know as I'm not sure how far he will take it, and I'm sure he will be in contact with us again.

Thanks!


Gen Paisley
Project Engineer

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From: 
Sent: Monday, 13 May 2019 12:41 PM
To: Gen Paisley <gpaisley@waitaki.govt.nz>
Subject: Re: 26 Isis St leak

Thanks for your reply After the rain yesterday leak has reappeared And the leak up at Wye st.corner is visible I'm sure there is a connection between the two leaks The leak has developed into a pattern of drying up during extended periods of no rain and then reappearing for extended periods after rain

Thanks for your further cooperation.

Sent from Samsung tablet.

----- Original message -----

From: Gen Paisley <gpaisley@waitaki.govt.nz>

Date: 13/05/19 11:20 AM (GMT+12:00)

To: [REDACTED]

Subject: 26 Isis St leak

Hi [REDACTED]

I am emailing to give you an update on the leak you reported outside 26 Isis Street.

On Friday SouthRoads were at your property to fix the leak in the footpath, however when they got there it looked like the leak had dried up. Please see the attached photo.

Recently we have fixed a couple of leaks up on Rother Street and we believe that the water from these leaks were tracking down the hill and popping up outside your property, before they were obvious leaks up on Rother St.

Please get in contact with Council again if the water in the footpath re-appears.

Thanks,
Gen Paisley
Project Engineer

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 Email

From: [Oscar Smit](#)
To: [Gen Paisley](#)
Subject: RE: 26 Isis Street, Oamaru

Sent: 13/05/2019 4:37:29 p.m.



No call back from [REDACTED] 2x messages left.

Oscar Smit
Development and Service Delivery Engineer

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From: Gen Paisley
Sent: Monday, 13 May 2019 4:35 PM
To: Oscar Smit <osmit@waitaki.govt.nz>
Subject: RE: 26 Isis Street, Oamaru

Hi,

Yeap thought that would be the case, did you meet [REDACTED] on site?

Have removed the restrictor from 1 Wye St ☺

Gen Paisley
Project Engineer

Waitaki District Council
20 Thames Street



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From: Oscar Smit
Sent: Monday, 13 May 2019 2:54 PM
To: Gen Paisley <gpaisley@waitaki.govt.nz>
Subject: 26 Isis Street, Oamaru

Hi Gen

I have inspected the water weeping onto the footpath at this address. In my opinion it is simply ground water finding the path of least resistance and coming up beside the footpath. There are a few spots of oil coming through which I think are related to the reasonably fresh footpath surface.

Roading may wish to investigate but I do not believe it is related to public water, sewer or storm water reticulation. I note we had >27mm of rain last night/this morning.

I see that 1 Wye Street is shown as having a restrictor, can you please correct in GIS?

Cheers

Oscar Smit
Development and Service Delivery Engineer

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 Email

From: [Mark Renalson](#)
To: [Tom Reading](#)
CC: [Oscar Smit](#)
Subject:FW: 26 Isis Street, Oamaru - leakage from footpath and carriageway

Sent:15/05/2019 7:49:20 a.m.



Hello Tom,

Can you please contact this customer and visit the site to determine whether any action is required?

Thank you.

Mark Renalson
Network Operations Engineer

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From: Oscar Smit
Sent: Tuesday, 14 May 2019 3:01 PM
To: Mark Renalson <mrenalson@waitaki.govt.nz>
Subject: 26 Isis Street, Oamaru - leakage from footpath and carriageway

Hi Mark

I spoke with [REDACTED] of 26 Isis Street on site today.

There is water seeping from the footpath directly outside the steps into his property, and also weeping from the carriageway just below the intersection of Wye Street and Isis Street. He has had a plumber investigate, and that plumber does not believe it is coming from the water supply or sewerage reticulation. I agree with this assessment, and believe it is simply ground water finding the path of least resistance following rain.

There are mudtanks on the intersection of Wye and Isis, which discharge to the SIMTR corridor. [REDACTED] thinks the two issues may be related, and I agreed that they may be, or if not directly related then certainly the same sort of phenomenon. As far as I can ascertain they are ground water issues affecting a carriageway and a footpath, and therefore a Roading matter.

Can you please call him to discuss? His number is [REDACTED].

Regards

Oscar Smit
Development and Service Delivery Engineer

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 Email

From: [Marty Pacey](#)
To: [Oscar Smit](#)
Subject: RE: please give us an answer for nat

Sent: 16/05/2019 8:50:38 a.m.



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 [image001.png \(0Kb\)](#)

Ok, all good. Can you get back to Lisa please

Thanks

Martin Pacey

Water Services and Waste Manager

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From: Oscar Smit

Sent: Thursday, 16 May 2019 8:23 AM

To: Marty Pacey <mpacey@waitaki.govt.nz>

Subject: FW: please give us an answer for nat

This is the "old gas line in the garage" property.

|

Oscar Smit
Development and Service Delivery Engineer

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From: Jason Evered
Sent: Wednesday, 15 May 2019 5:06 PM
To: Marty Pacey <mpacey@waitaki.govt.nz>; Oscar Smit <osmit@waitaki.govt.nz>
Cc: Lisa Scott <lisa.scott@waitaki.govt.nz>; Carolyn van Zyl <Cvanzyl@waitaki.govt.nz>
Subject: RE: please give us an answer for nat

Lisa, not us, looks like water

CRM65068/2019 appears the last complaint from a Nat Wilson for 25 isis Street, I note property has some involvement on other crms.

A few older complaints on CRM recorded

Marty/Oscar, can you help Lisa,

Thanks

Jason Evered
Environmental Services Manager

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From: Lisa Scott
Sent: Wednesday, 15 May 2019 3:49 PM
To: Jason Evered <jevered@waitaki.govt.nz>
Subject: please give us an answer for nat

Nah, have spent far too much time doing things WDC should be doing. Easier just to go to media.

APR 2, 2019, 12:41 PM

Still waiting on an analysis report about a leak coming into my property. Was phoned with a preliminary result, told a full report would be available in the following week. That was 2 months ago.

Waitaki District Council

Hi Nat - could we please get the CRM reference number for the issue you reported and the names of the Council team members you've been communicating with and we can follow this up.

Sent by [Waitaki DC](#)

APR 2, 2019, 4:03 PM

Not given one. Dealt with a number of incompetents over several days and after multiple phone calls, don't remember any names. Address of where it happened is 25 Isis Street.

Lisa Scott
Communications Specialist

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 Email

From: [Oscar Smit](#)
To: [Lisa Scott](#)
Subject: FW: 25 Isis Street - Test results

Sent: 16/05/2019 4:52:08 p.m.



Attachments may contain viruses that are harmful to your computer. Attachments may not display correctly.

 spill.pdf (66Kb)

Hi Lisa

Please find the Laboratory Report attached for 25 Isis St. There are also some comments from Citilab in their email to Tristan, below.

Regards

Oscar Smit
Development and Service Delivery Engineer

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From: Tristan Hope [<mailto:thope@waitaki.govt.nz>]
Sent: Thursday, 16 May 2019 4:46 PM
To: Oscar Smit <osmit@waitaki.govt.nz>
Cc: Tristan Hope <thope@waitaki.govt.nz>
Subject: 25 Isis Street - Test results

Hi Oscar,

Test results attached.

Thanks

-----Original Message-----

From: Citilab [<mailto:info@citilab.co.nz>];

Sent: 8/02/2019 11:30:19 a.m.

To: Tristan Hope [<mailto:thope@waitaki.govt.nz>];

Subject: Chemical Spill

Hi Tristan

Sorry this has taken a bit longer to get to you than i would have liked.

As you can see there were respectable amounts of iron and zinc in the water, and that, coupled with the presence of a small amount of copper, is likely to be the cause of the colour noted at the time of the spill.

There is no reason to suspect any other contaminant of significance.

Hope this is helpful to you.

Regards

Graham Mason

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Block C, Invermay Agricultural Centre, Puddle Alley, Mosgiel 9092*

03 484 7588*

info@citilab.co.nz <http://www.citilab.co.nz>

* Please note change of physical address and phone number

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