

4 July 2019

Brodie Fraser  
Email: [fyi-request-10544-5099d6b4@requests.fyi.org.nz](mailto:fyi-request-10544-5099d6b4@requests.fyi.org.nz)

Dear Brodie

### Official Information Act Request

I refer to your Official Information Act request, partially transferred to us by the Ministry of Health on 20 June 2019 in which you specifically requested the following:

*How many, if any, transgender individuals have been referred to endocrine services in New Zealand in the past five years, broken down by year?*

Southern DHB does not code 'transgender status' for individuals presenting to our endocrine outpatients service. Gathering this data would require manually reviewing the individual records of all patients who attended the endocrine clinic each year for the past five years. After considering the options of charging or extending the timeframe, we have concluded that we are unable to respond to your request under section 18(f) of the Official Information Act, as the information requested cannot be made available without substantial collation or research.

You have the right to seek an investigation and review of our decision by the Ombudsman. The Ombudsman's Office can be contacted on 0800 802 602 or on-line at <http://www.ombudsman.parliament.nz/>.

Yours sincerely



Chris Fleming  
Chief Executive Officer