

4 July 2019

Haiku  
[fyi-request-10604-2db5ba47@requests.fyi.org.nz](mailto:fyi-request-10604-2db5ba47@requests.fyi.org.nz)

Dear Haiku

**Local Government Official Information and Meetings Act 1987**  
**CAS-1091165-T2V1J0**

I refer to your email dated 25 June 2019, requesting the following information:

**I am requesting the disclosure of the number of fines issued by AT, the number of queries raised against these and the number of responses provided by AT to these queries including the number of non-responses.**

**Infringement Issuance:**

**2017 = 514,859**  
**2018 = 536,105**  
**2019 = 302,189 year to date**

**Incoming Correspondence:**

**2017 = 72,185**  
**2018 = 78,553**  
**2019 = 40,756 year to date**

Auckland Transport (AT) cannot separate figures for outgoing correspondence in response to incoming correspondence to dispute an infringement. The outgoing correspondence amount will always be greater than the incoming amount due to other administrative tasks associated with infringement notices, e.g. infringements served by post, reminder notices etc.

Therefore, your request for information is refused under Section 17(e) of the Local Government Official Information and Meeting Act 1987 (LGOIMA) as the requested information does not exist. Please see below figures for all outgoing correspondence.

**Outgoing Correspondence:**

**2017 = 73,054**  
**2018 = 86,362**  
**2019 = 45,688 year to date**

We trust the above information has addressed your request however should you believe that we have not dealt with your request appropriately, you are able to make a complaint to the Office of the Ombudsman in accordance with section 27(3) of the LGOIMA Act, and seek an investigation and review in regard to this matter.

If you have any further queries, please contact Auckland Transport on 09 355 3553 quoting Official Information request number CAS-1091165-T2V1J0.

Yours sincerely



John Strawbridge  
Group Manager, Parking Services & Compliance

