



**NEW ZEALAND
CUSTOMS SERVICE**

TE MANA ĀRAI O AOTEAROA

WELLINGTON

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PROTECTING NEW ZEALAND'S BORDER

18 July 2019

Ref: OIA 19-159

Alex Harris

By email: fyi-request-10609-fdcd917f@requests.fyi.org.nz

Dear Alex Harris

Request for official information

Thank you for your request under the Official Information Act 1982 (the Act) to the New Zealand Customs Service (Customs), dated 26 June 2019. You have requested the following information:

"whether your agency has ever employed ZX Security Ltd, to provide training in social media or open source intelligence. For the avoidance of doubt, I am not interested in any work done by them on network security or penetration testing.

If so, all information relating to, or provided by, ZX Security Ltd in relation to the above."

In response to your request, Customs has never employed ZX Security Ltd to provide training in social media or open source intelligence. As this information does not exist, your request is refused under section 18(e) of the Act.

You have the right, by way of complaint to the Office of the Ombudsman under section 28(3) of the Act, to seek an investigation and review of this decision. Information about how to make a complaint is available online at: www.ombudsman.parliament.nz or you can phone 0800 802 602.

If you have any queries in regard to this response, please contact the Correspondence, Reviews and Ministerial Servicing Team: OIA@customs.govt.nz

Please note that Customs proactively releases responses to Official Information Act requests on our website. As such, we may publish this response on our website after we have sent it to you. Your name and contact details will be removed.

Yours sincerely

Mathew Black
Acting Chief Information Officer, Information Services