

21 August 2019

Alex Harris

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Kia ora Alex

Your Official Information Act request, reference: GOV-000353

Thank you for your email of 25 June 2019, asking for the following information under the Official Information Act 1982 (the Act):

1. *whether your agency has ever employed ZX Security Ltd, to provide training in social media or open source intelligence. For the avoidance of doubt, I am not interested in any work done by them on network security or penetration testing.*
2. *If so, all information relating to, or provided by, ZX Security Ltd in relation to the above.*

Thank you for your patience while we prepared this information for release to you. The answers to your questions are below.

1. ACC engaged ZX Security to provide a training session in 2014

ACC engaged ZX Security Ltd in February 2014 to provide training to the investigators in what was then known as the 'Investigation Unit'. The training included topics related to social media and open source intelligence gathering.

2. We have identified information within scope of your request

We have identified the following information within the scope of your request:

- Power point presentation and handout used by ZX Security Ltd to deliver the 2014 training. These have been withheld in full to prevent prejudice to the commercial position of the person who supplied the information, or who is the subject of the information. This decision is in accordance with section 9(2)(b)(ii) of the Act.
- The training invoice, Statement of Work Signed, and ACC Confidentiality agreement are being released to you with some redactions to protect the privacy of natural persons. This decision is in accordance with section 9(2)(a) of the Act.
- Emails relating to the training attended by ACC staff are also being released to you with some redactions to protect the privacy of natural persons. This decision is in accordance with section 9(2)(a) of the Act.

We have considered the public interest in the information and are of the view that it does not outweigh the need to maintain the privacy of the individuals.

Integrity Services today

Since 2014, ACC has changed the group structure and operating model of Integrity Services. These changes were intended to implement the ACC Integrity Framework through the establishment of the Risk Advisory, Response, Enablement, and Performance & Delivery teams, alongside the existing Insights team. This was an important step in continuing ACC's shift in focus from reactive individual investigation, to proactive prevention, risk advisory, communication and education activities.

A statement explaining how Integrity Services now collect, use and share information gathered about members of the public or other entities for the purpose of preventing, detecting and/or responding to potential fraud, waste and abuse of the ACC Scheme can be found at the following link:

www.acc.co.nz/assets/corporate-documents/3340bc6c3a/transparency-statement-integrity-services.pdf

In addition to this, and as a result of the SSC Inquiry into the use of external security consultants by Government agencies, in 2018 ACC took a fresh look at the way information is gathered by Integrity Services. We:

- Confirmed our policies and procedures comply with the State Services model standards and code of conduct.
- Conduct regular assurance reviews to reconfirm Integrity Services' compliance with ACC's policies and processes and code of conduct.

We are happy to answer your questions

If you have any questions, you can email me at GovernmentServices@acc.co.nz. If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at www.ombudsman.parliament.nz or by phoning 0800 802 602.

Ngā mihi,



Emma Coats

Manager Official Information Act Services
Government Engagement & Support