

1 August 2019

LGOIMA No. 8140005151
(Please quote this in any correspondence)

Nevetha Mani
By Email: fyi-request-10698-0a3313eb@requests.fyi.org.nz

Dear Nevetha

Local Government Official Information And Meetings Act 1987

Number of Fence repairs

I refer to your request which we received on 7 July 2019, regarding the number of fence repair requests where the boundary belongs to Auckland council in the past year.

In response to your request, we consulted with Auckland Council's Community Facilities department to provide information relevant to your questions as below.

How many fence repair requests have been received by the council where the property borders council owned land like a reserve?

There have been 162 fence requests made to council since 1 July 2018 where the property borders council owned-land like a reserve.

What is the average response time taken by maintenance coordinator to assess the request?

Until May 2019 Community Facilities did not have a formal, consistent process for assessing fence repair requests.

However, a new process was introduced on 30 May 2019 which aims to achieve those assessment timeframes to be within 21 working days.

How many such requests have been received in the suburb of Glenfield?

There were two requests received from Glenfield area since 1 July 2018.

I hope you find this information useful. Should you believe Auckland Council has not responded appropriately to your request you have the right to seek a review of the decision from the Ombudsman.

If you have any further queries please contact me on 09 301 0101, quoting LGOIMA No. 8140005151.

Yours sincerely



Jenny Hua
Privacy & LGOIMA Business Partner
Democracy Services