

04 September 2019

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Tēnā koe Daniel

**Your Official Information Act request, reference: GOV-001033**

Thank you for your email of 08 August 2019, asking for the following information under the Official Information Act 1982 (OIA) for the financial years 2017/18 and 2018/19:

1. *The total amount ACC paid for treatment costs.*
2. *The amount ACC paid for each of acupuncture, chiropractic, osteopathy, and physiotherapy services.*
3. *The total number of ACC claims.*
4. *The total number of ACC claims that involved each of acupuncture, chiropractic, osteopathy, and physiotherapy services*

You requested that the information we provide is comparable with previous responses, and referred to examples on the FYI website.

**Some treatment cost information you requested will be publicly available**

For Question 1, the total treatment cost information we had previously provided was from figures contained in our annual reports. The totals were calculated from adding the following costs:

- Medical treatment
- Hospital treatment
- Public Health Acute Services
- Dental Treatment
- Conveyance for treatment

This particular cost information is contained in the *Underwriting result* within the Financial Statements section of the annual reports. Based on this, ACC’s total treatment cost for 2017/18 was \$1,751 million.

The 2018/19 Annual Report has not been finalised yet, so the total treatment cost for 2018/19 is not currently available. This information will be available when the 2018/19 Annual Report is publicly released on our website, which we expect will be in early October (at this [link](#)). We therefore decline this part of your request as the information will soon be publicly available. This decision is made under section 18(d) of the OIA.

Please find the information for your remaining questions in the Tables 1 – 3 below. Please refer to the notes section when reviewing this information.

**Specified treatment costs**

**Table 1: Total spend on specified treatment services (ex GST)**

Financial year	Acupuncture	Chiropractic	Osteopathy	Physiotherapy
Jul 2017 - Jun 2018	\$38,491,710	\$17,805,602	\$15,947,532	\$120,640,956
Jul 2018 - Jun 2019	\$44,323,356	\$19,497,625	\$17,079,500	\$135,251,395

**Table 2: Total number of new and active ACC claims**

Financial year	New claims	Active claims
Jul 2017 - Jun 2018	2,008,263	2,353,413
Jul 2018 - Jun 2019	2,058,628	2,446,205

**Table 3: Number of claims that received specified services**

Financial year	Acupuncture	Chiropractic	Osteopathy	Physiotherapy
Jul 2017 - Jun 2018	89,432	117,610	110,921	656,940
Jul 2018 - Jun 2019	99,725	129,183	118,824	692,439

**Notes on tables**

- Data was extracted on 26 August 2019 and may differ if re-run at a later date.
- New claims (Table 2) is the count of claims that were registered with ACC and accepted for cover in the period.
- Active claims (Tables 2 and 3) are all claims which have received an ACC payment in the period. This includes claims that were registered in previous years which have continued to receive ACC support.

**Queries about our response**

If you have any questions, you can email me at [GovernmentServices@acc.co.nz](mailto:GovernmentServices@acc.co.nz).

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or by phoning 0800 802 602.

Nāku iti noa, nā



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