

27 September 2019

Scott

fyi-request-11091-4bf8055c@requests.fyi.org.nz

Tēnā koe Scott

Your Official Information Act request, reference: GOV-001371

Thank you for your request of 30 August 2019, asking for the following information under the Official Information Act 1982 (the Act):

Please provide the following information [sic] relating to claims managed by Wellington Central Branch and Remote Claims Unit.

- 1. The number of Fairway Review Hearings for the years 2016, .2017, 2018*
- 2. The number of Hearngs [sic] identified in request No.1 that Lindy Clark was appointed to handle the Review.*
- 3. In respect to the Hearings identified in request No.2, how many upheld ACC's decision.*

Data provided

Table 1 provides a count of all reviews lodged with Fairway for claims managed in the Remote Claims Unit and the Wellington Central Branch for the 2015/16 to 2017/18 financial year.

Notes about the data provided

The following should be considered when interpreting the data provided:

- The data provided has been extracted for claims where the review was referred to Fairway between 1 July 2015 to 30 June 2018, and the claim was being managed by the Wellington Central Branch or the Remote Claims Unit at the time the review was referred to Fairway.
- The data excludes Levy related reviews.
- The data was extracted on 8 August 2019 and may differ if re-run at a later date

Identifying reviews managed by Lindy Clark

We are refusing this part of your request under section 9(2)(a) of the Act to protect the privacy of individual clients.

Data relevant to questions two and three of your request was extracted by identifying instances where the reviewer's name was recorded as *Lindy Clark*. From this we identified a small data set relevant to this part of your request. Due to the small numbers involved, ACC is required to suppress all values to protect the privacy of the individuals the data refers to. This limits the potential for individuals or matters related to certain individuals from being identified. In doing so, we have considered the public interest in making the information available and have determined that it does not outweigh the need to protect the privacy of these persons.

ACC is happy to answer your questions

If you have any questions, you can email me at GovernmentServices@acc.co.nz.

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at www.ombudsman.parliament.nz or by phoning 0800 802 602.

Nāku iti noa, nā



Emma Coats
Manager Official Information Act Services
 Government Engagement & Support

Table 1. Number of reviews sent to Fairway where the claim was managed by the Wellington Central Branch or the Remote Claims Unit.

Review Responsible Office	Financial year		
	2015/16	2016/17	2017/18
Remote Claims Branch	39	36	42
Wellington Central Branch	82	39	79
Total	121	75	121