



Beth

fyi-request-11107-9b6590be@requests.fyi.org.nz

File No: DOIA 1920-0366

Dear Beth

Thank you for your email of 30 August 2019, requesting the following information under the Official Information Act 1982 (the OIA):

- *A breakdown of the total number of refusals (Temporary Visas) for character in each of the currently operating Immigration New Zealand visa processing offices for each month of 2019.*
- *A breakdown of the total number of refusals (Temporary Visas) for health in each of the currently operating Immigration New Zealand visa processing offices for each month of 2019.*
- *Information about the number of interim visas refused in each of the currently operating Immigration New Zealand visa processing offices for each month of 2019.*

We contacted you by email on 17 September 2019 and 18 September 2019 to clarify your request. We received your response by email on 17 September 2019 and 18 September 2019 which amended your request as follows:

- *A breakdown of the total number of refusals (Temporary Visas) for character appears in the system in each of the currently operating Immigration New Zealand visa processing offices for each month of 2019.*
- *A breakdown of the total number of refusals (Temporary Visas) for health appears in the system in each of the currently operating Immigration New Zealand visa processing offices for each month of 2019.*
- *Information about the number of interim visas refused in each of the currently operating Immigration New Zealand visa processing offices for each month of 2019.*

It is important to reiterate when an application has been declined due to not meeting the character requirements or health requirements, it can be recorded in the system as declined failed instructions. It is also worth noting that an application can be declined on multiple grounds, but only one is recorded in the system. We appreciate you acknowledged this via email response on 18 September 2019.

Our response

Table one at Appendix One shows the number of declined applications for Temporary Visas where the reason for the decline is recorded in the system as 'failed character' for each month of 2019.

Table two at Appendix One shows the number of declined applications for Temporary Visas where the reason for the decline is recorded in the system as 'failed health' for each month of 2019.

Table three at Appendix One shows the number of interim visas refused for each month of 2019.

If you wish to discuss any aspect of your request or this response, please contact Aurora Tang, Senior Business Advisor, Operations Support, Immigration New Zealand at Aurora.Tang@mbie.govt.nz.

Yours sincerely

A handwritten signature in black ink, appearing to be 'G. Scott', written in a cursive style.

Geoff Scott
Assistant General Manager – Risk & Verification
Immigration New Zealand
Ministry of Business, Innovation and Employment

Appendix One

Table One: A breakdown of the total number of declined* applications for Temporary Visas where the reason for the decline is recorded in the system as 'failed character' for each month of 2019

Branch Decided	Month Decided												Total	
	2019-01	2019-02	2019-03	2019-04	2019-05	2019-06	2019-07	2019-08	2019-08	2019-08	2019-08	2019-08		
APEC Unit	1	1
Beijing	2	10	6	1	3	5	5	5	5	5	5	5	4	36
Christchurch	2	4	4	6	5	6	6	5	6	6	5	5	6	38
Hamilton	.	2	1	.	1	1	1	1	1	1	1	1	.	6
Henderson	2	2	7	9	9	7	7	9	18
London	2	2	4
Manila	1	.	1
Manukau Branch	3	3	.	6	16	9	6	6	6	6	6	6	6	49
Mumbai	5	4	4	1	6	4	4	5	2	2	5	2	2	31
New Delhi	2	1	3	6
Nuku'alofa	.	1	2	1	1	.	.	.	2	2	2	1	1	8
Palmerston North Student Branch	1	2	6	1	2	2	2	3	1	1	3	1	1	18
Suva	.	.	.	1	.	1	1	1	2	1	2	2	1	5
Wellington	2	2	1	2	1	1	1	1	1	1	1	1	.	9
iBranch	1	2	3
Total	20	31	27	19	35	31	37	31	37	31	37	37	33	233

*Please note the total number of refusals is considered as the total number of declined applications that were withdrawn without fee refund.

Table Two: A breakdown of the total number of declined* applications for Temporary Visas where the reason for the decline is recorded in the system as 'failed health' for each month of 2019.

Branch Decided	Month Decided												Total
	2019-01	2019-02	2019-03	2019-04	2019-05	2019-06	2019-07	2019-08	2019-08	2019-08	2019-08	2019-08	
Beijing	1	1	3	6	2	4	3	4	4				24
Christchurch	4	4	.	2	2	.	2	.	.				14
Hamilton	1	1	.	2	1	1	2	.	.				8
Henderson	.	1	.	1	3	3	9	3	3				20
London	3	2				5
Manila	8	4	1	5	5	.	4	4	4				31
Manukau Branch	1	.	1	2	1	3	2	1	1				11
Mumbai	12	4	7	12	6	9	9	6	6				65
New Delhi	2	.	1				3
Nuku'alofa	3	4	2	3	2	3	3	3	3				23
Palmerston North Student Branch	3	.	2	1				6
Suva	.	1	2	.	1	.	1	2	2				7
Wellington	.	.	.	1	.	1	.	.	.				2
iBranch	1	.	.	.				1
Total	38	22	19	35	23	25	35	23	23	35	25	23	220

* Please note the total number of refusals is considered as the total number of declined applications include applications that were withdrawn without fee refund.

Table Three: Information about the number of interim visas refused* for each month of 2019.

Branch Decided	Month Decided												Total				
	2019-01	2019-02	2019-03	2019-04	2019-05	2019-06	2019-07	2019-08									
Beijing	2	2				2
Christchurch	1	1
Hamilton	.	1	2	1	.	3	.	.	.	1	.	.	1	.	.	.	8
Henderson	2	1	.	5	7	.	3	1	1	.	.	.	19
Manukau Branch	5	7	.	.	2	2	13	5	34
Mumbai	1	1
Palmerston North Student Branch	2	2
Wellington	1	1
iBranch	1	1
Total	9	9	2	6	11	6	19	7	7	6	19	7	7	6	19	7	69

*Please note the total number of refused is considered as the total number of declined applications that were withdrawn without fee refund.

