

01 NOV 2019

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Mr Wild

By Email: fyi-request-11362-1d52f2d6@requests.fyi.org.nz
Ref: H201908746

Dear Mr Wild

Response to your request for official information

Thank you for your request for information under the Official Information Act 1982 (the Act) on 3 October 2019 to the Ministry of Health (the Ministry) for:

"1) Please provide to me (as an electronic document):

- i) a list of audits that DHB non-forensic adult inpatient psychiatric facilities have been required to undertake since 2012.*
- ii) details of whether any of the audits identified in point 1(i) were newly implemented or were revised requirements during the period*
- iii) details of the frequency in which the audits identified in point 1(i) were required to be undertaken.*

2) Please confirm whether the following audits met the minimum frequency requirements for DHB non-forensic adult inpatient psychiatric facilities since 2012 .

- Pharmaceutical fridge - daily temperature log {Done Daily}*
- Pharmaceutical fridge maintenance and cleaning log (Done weekly)*
- Resuscitation trolley emergency equipment check {Done weekly}*
- Defibrillator check (Done weekly)*
- Hand hygiene audit-August 2014, May 2016*
- Controlled Drug Check - Done weekly*
- Controlled Drug Stock Take - Done weekly*
- Environmental cleaning and maintenance - service walk through - February 2015*
- Health & Safety - planned general inspection by line managers to identify new hazards - December 2013*
- MHAID Consumer Information Audit - April 2016, August 2015*
- MHAID Inpatient Services Ligature Audit - 2015, 2016*
- MHAID Metabolic Monitoring Audit - June 2016*
- Medication Administration Audit - January 2013*
- Infection Control Audit - July 2014*

To better my understanding of the auditing of DHB non-forensic adult inpatient psychiatric facilities, please provide any additional information to that which is requested, including that which may be relevant to the audits that were undertaken in point 2 above"

On 10 October 2019, the Ministry contacted you regarding a transfer of part two of this request and a response has not been received from you. This information is not held by the Ministry, therefore, this part of your request is refused under section 18(g) of the Act. If you are interested in receiving this information, we recommend that you contact the district health boards (DHBs).

In response to part one of your request, HealthCERT is the team within the Ministry that is responsible for certifying DHBs (hospital services) as required under the Health and Disability Services (Safety) Act 2001. DHBs are required to be audited against the Health and Disability Services Standards (NZS8134:2008). Information about the certification of health care services is available on the Ministry website: <https://www.health.govt.nz/our-work/regulation-health-and-disability-system/certification-health-care-services>

Audits are conducted by an auditing agency that have been designated by the Ministry. Auditors review documentation, interview patients and staff, and observe the practice. The standards are outcome based, therefore audit reports do not have the level of detail you have requested. From 2014, DHB audit summaries have been made publicly available on the Ministry website and include an overview of the DHB's audit outcomes: <https://www.health.govt.nz/your-health/certified-providers/public-hospital>.

All DHBs are certified for three years and are required to have a surveillance audit mid-way through the certification period. Additional information on certification and auditing of DHBs can be found on the Ministry website: <https://www.health.govt.nz/new-zealand-health-system/my-dhb/capital-coast-dhb/capital-coast-health-quality-and-safety>

I trust that this information fulfils your request. Under section 28(3) of the Act you have the right to ask the Ombudsman to review any decisions made under this request.

Please note that this response, with your personal details removed, may be published on the Ministry website.

Yours sincerely



Keriana Brooking
Deputy Director-General
Health System Improvement and Innovation