

27 NOV 2019

S Paurini  
[fyi-request-11535-4930030e@requests.fyi.org.nz](mailto:fyi-request-11535-4930030e@requests.fyi.org.nz)

Dear Mr Paurini

I have received your request to the Minister of Housing, sent via [requests@fyi.org.nz](mailto:requests@fyi.org.nz), to have your bathroom floor repaired. Your request was referred to the Minister of Housing (Public Housing), who has asked me to reply to you directly as this is an operational matter. I have now received your second communication of 26 November 2019 about this issue.

I was sorry to hear that you had a fall earlier this year and I trust you are now fully recovered. I am advised that the bathroom floors in the Haumarū units have been designed to the New Zealand building code, consented by the Wellington City Council and built in accordance with the code.

Within the shower enclosure the floor slopes towards the drain. While the floor is level beyond the enclosure, the shower curtain is there to confine the water to that area. Kāinga Ora—Homes and Communities staff advise me that Kāinga Ora has not received other complaints about the shower causing water to flood the bedroom.

If you have any further concerns, I invite you to contact Alice Daniel-Kirk, Area Manager, through the Customer Services Centre on 0800 801 601.

Yours sincerely



**Rachel Kelly**  
Manager, Government Relations