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# National Investigations Unit – Proposal for Consultation

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10 April 2014

# Background

- Review of ACC's wider fraud capability by Deloitte in 2013, which indicated an almost exclusive focus on client fraud
- New counter-fraud model developed and approved by ACC Executive in late 2013

RELEASED UNDER THE  
OFFICIAL INFORMATION ACT

# New Counter-Fraud Outcomes Model



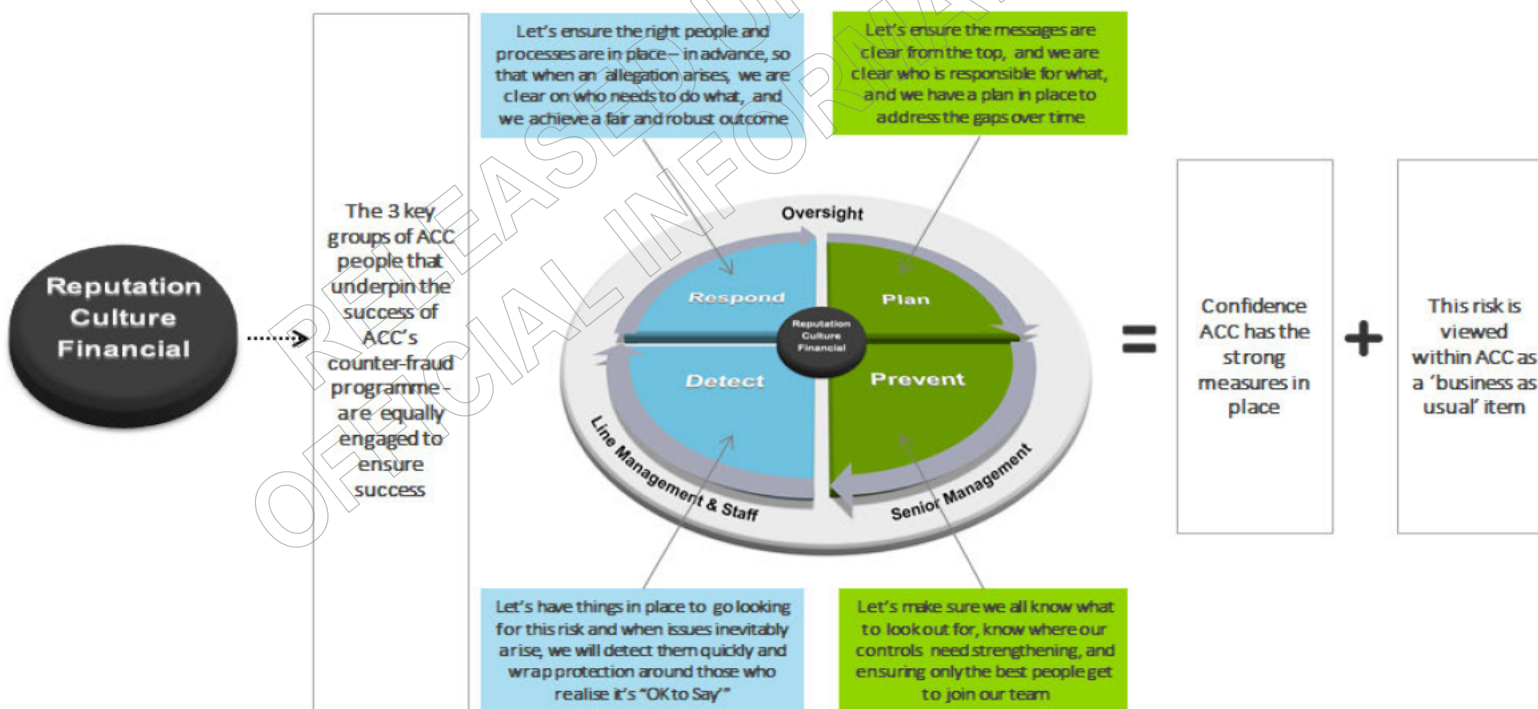
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Our People, Our Scheme and Our ACC need protecting

We will take a **Holistic, Mature** approach to the reality of fraud and corruption risk

Comfort we are Prepared



# Rationale for change

- Support ACC's organisational objectives of Financial Sustainability and Governance by ensuring strong internal and external fraud capability
- Implement a more holistic approach to fraud and corruption with a focus on all areas of: Prevention; Deterrence; Detection; and Investigation, as part of ACC's 'three lines of defence' model
- Realign investigations to have a greater enterprise focus across ACC
- Ensure equal attention across all four key fraud areas of: Levy Payer; Provider; Client; and Employee, and prioritisation of activity to minimise risk to ACC

# New proposed structure



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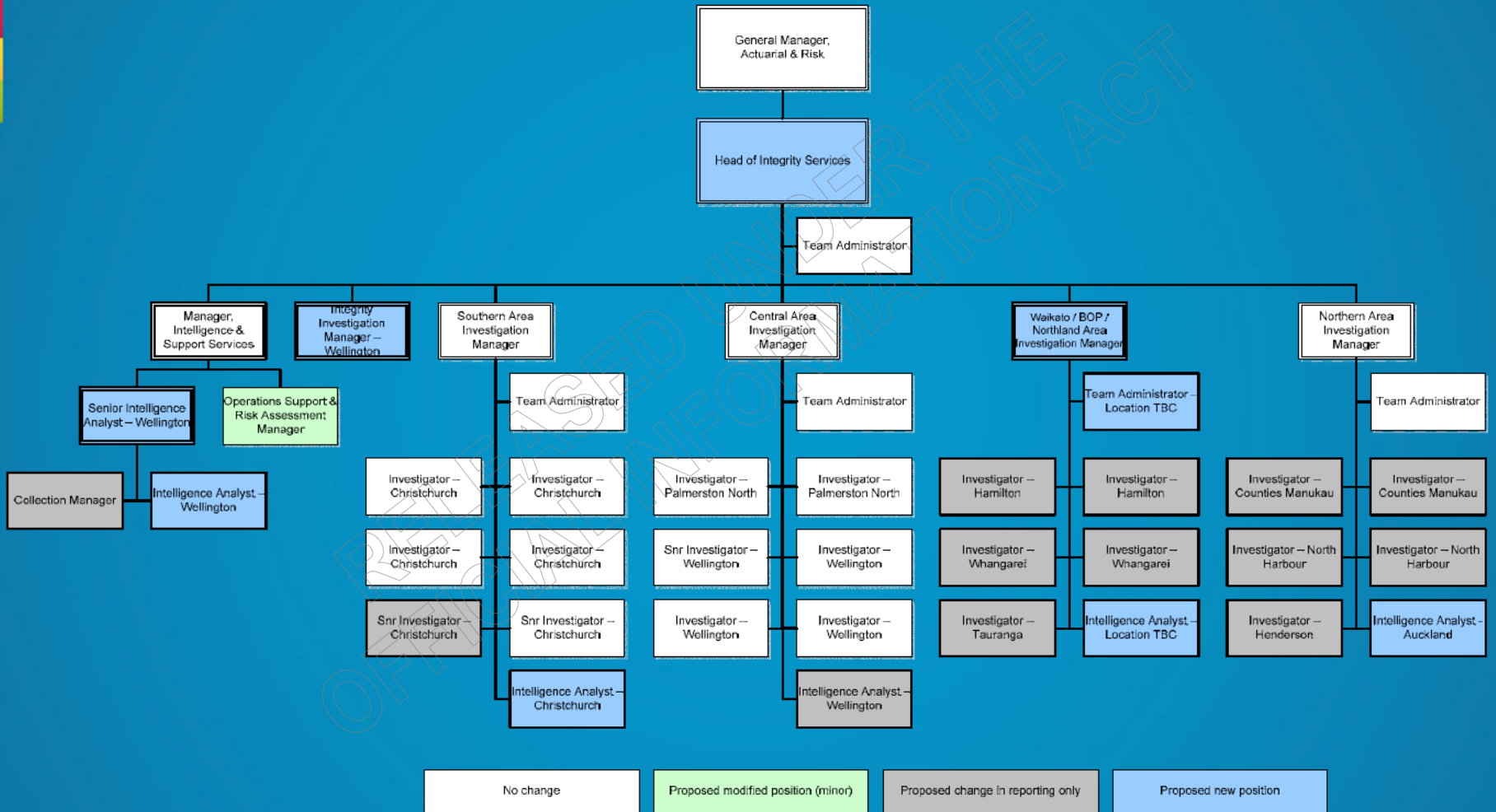
- Unit moved to Actuarial and Risk business group
- New name for unit – Integrity Services
- Fourth Investigations region
- Internal Fraud capability
- Regionalised intelligence support
- Nine roles established
- Seven roles disestablished

# New proposed structure



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# Feedback

- As part of the consultation process, we are seeking your feedback to the proposed changes
- I am available over the next few weeks to discuss any thoughts, comments, or concerns that you may have
- Written feedback, which will be acknowledged, should be sent via email to:

 XXX

by COB 7 May 2014

# Indicative timeframes

- 10 April 2014 – Consultation begins
- 7 May 2014 – Consultation closes
- 19 May 2014 – Decision document released
- 21 May 2014 – ‘Expression of Interest’ process begins
- 7 July 2014 – New proposed structure comes into effect



# Support

- We have arranged the following support channels:
  - Your manager is available at any time
  - Your Senior People Consultant is available at any time
  - EAPworks on 0800 SELF HELP (0800 735 343)
  - Your Union representatives have been briefed