



20 DEC 2019

James Buckingham  
[fyi-request-11661-d40723a1@requests.fyi.org.nz](mailto:fyi-request-11661-d40723a1@requests.fyi.org.nz)

Dear James Buckingham

On 16 November 2019 you emailed the Ministry requesting, under the Official Information Act 1982, the following information:

- 1. Any information relating to all overpayments of the Winter Energy Savings Payment to people who fall outside of entitlement requirements paid out by the Ministry of Social Development between the period of its establishment to the latest records taken.*

I understand that a response was due to be sent on or before 4 December 2019, but you have yet to receive a response.

Unfortunately, there has been a breakdown in our system, which has affected several responses including yours.

We are addressing this, and I would like to offer my sincere apologise for the delay in providing a response.

I can inform you that the Ministry has decided to grant your request. However, it will take some time to prepare the information for release. The information will be sent to you by 12 March 2020.

If you wish to discuss this decision with us, please feel free to contact [OIA\\_Requests@msd.govt.nz](mailto:OIA_Requests@msd.govt.nz). Alternatively, please feel free to contact me directly by email at [Kate.Satterthwaite001@msd.govt.nz](mailto:Kate.Satterthwaite001@msd.govt.nz).

If you are not satisfied with this decision, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or 0800 802 602.

Yours sincerely

Kate Satterthwaite  
General Manager  
Ministerial and Executive Services