



K Lambert
c/o fyi-request-11873-6c833dac@requests.fyi.org.nz

Dear K Lambert

***Official Information Request for Statistics and Procedural Documents
Relating to the Ministry's Official Information and Privacy Act Processes***

I refer to your official information request dated 13 December 2019 for statistics and procedural documentation relating to the Ministry's processes in dealing with requests made under the Official Information Act 1982 and the Privacy Act 1993.

The Official Information Act (OIA) requires that we advise you of our decision on your request no later than 20 working days after the date we received your request. Unfortunately, it will not be possible to meet that time limit and we are therefore writing to notify you of an extension of the time to make our decision. In accordance with section 15(1) and 15A of the Official Information Act, the Ministry's decision will be with you no later than 27 February 2020.

This extension is necessary because your request is for a large quantity of information and the consultations necessary to make a decision on your request are such that a proper response cannot reasonably be made within the original time limit.

It may be useful to know that the Ministry regularly reports to the State Services Commission (SSC) regarding its OIA statistics. This information is published by the SSC on its website here: www.ssc.govt.nz/resources/official-information-statistics/. The Office of the Ombudsman also publishes on its website statistics about the complaints received about the Ministry and the resolutions of those complaints. This information is available here: www.ombudsman.parliament.nz/resources/oia-complaints-received-resolutions-july-2016-june-2019 and here: www.ombudsman.parliament.nz/news/latest-oia-and-first-set-lgoima-data-released-ombudsman.

The Ministry also publishes information regarding OIAs on its website: www.msd.govt.nz/about-msd-and-our-work/publications-resources/official-information-responses/index.html.

Because requests for information made under the Privacy Act are frequently made through local Service Centres, the Ministry also publishes information about how it treats such information: www.workandincome.govt.nz/about-work-and-income/privacy-notice/index.html#null.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

If you wish to discuss any aspect of your request with us, including this decision, please feel free to contact OIA_Requests@msd.govt.nz

I will respond to you sooner if I am able to.

Yours sincerely



Lewanna Pentecost
Manager Official Parliamentary Information