



3 March 2020

Ref IR: 01-20-6370

David Morris-Bamber
Fyi-request-11896-9c6f071f@requests.fyi.org.nz

Dear Mr Morris-Bamber

Official Information Request

I write in response to your supplementary Official Information Act request dated 10 February 2020 received via an online form, in which you asked the following question:

The permission the owner gives to allow passwords to be changed, does this need only to be made verbally and how is this recorded, or does permission need to be a written and signed?

Police policy states that an account takeover should be recorded in writing and signed by the person signing over their online account. From time to time there may be instances where this is not practicable or where a person may refuse to sign.

You have the right to ask the Ombudsman to review my decision if you are not satisfied with the way I have responded to your request.

Yours sincerely

John Michael
Detective Senior Sergeant