



Health and Disability Commissioner  
*Te Toihau Hauora, Hauātanga*

6 March 2020

Amy Van Wey Lovatt

By email: [fyi-request-12108-26ab0a13@requests.fyi.org.nz](mailto:fyi-request-12108-26ab0a13@requests.fyi.org.nz)

Tēnā koe Dr Van Wey Lovatt

**Re: Information Request**  
**Our ref: C19HDC00703**

Your request for information dated 29 January 2020 was transferred to HDC on 7 February 2020 by the Ministry of Health.

You have asked for various referral pathways and policies, guidelines, rules or legislation and have asked how those policies are consistent with the Code of Health and Disability Consumers' Rights.

I have considered your request under the Official Information Act 1982.

*Refusal of request*

HDC does not hold the requested information. Therefore, I refuse your request pursuant to section 18(g) of the Official Information Act.

Please note that while we do not hold the policies you have requested we are also generally unable to give advance rulings on the interpretation and application of the Code.

You may seek a review of this decision from the Office of the Ombudsman.

Nāku iti noa, nā

A blue ink signature of Shirlene Anand, written in a cursive style.

Shirlene Anand  
**Deputy Chief Legal Advisor**