

2 June 2020

Ms Amy Van Wey Lovatt

Via email: fyi-request-12108-26ab0a13@requests.fyi.org.nz

100 Heads Road, Private Bag 3003 Whanganui 4540, New Zealand

Dear Amy

Official Information Act Request - Copy of Referral Pathways

Under section 14 of the Official Information Act, the Whanganui District Health Board (WDHB) received a partial transfer of your request from the Ministry of Health on 2 May 2020. You requested the following information in relation to referral pathways.

Request 1: Thus, I request, under section 13 and 14 of the OIA that you please assist me in obtaining these policies even if it requires transferring my request to each and every DHB or another relevant agency, which would have the required information.

Whanganui District Health Board's response

In accordance with the Operational Policy Framework the Whanganui District Health Board has clear referral pathways that are understood across all clinical professionals. These align with central region care arrangements and ICU destination policies. For the majority of tertiary services our pathway is through Capital and Coast DHB.

While not explicitly written into policy documents our clinicians have a clear understanding of the clinician to clinician protocol for transferring patients to services outside Whanganui DHB, either tertiary or nationally delivered. This may be through written referral or a clinician to clinician conversation for acute transfer of urgent patients.

Should you have any further queries about the above information, please contact our OIA co-ordinator Anne Phoenix at anne.phoenix@wdhb.org.nz

Yours sincerely

Russell Simpson
Chief Executive

Chief Executive | Phone 06 348 3140 | Fax 06 345 9390