



Kamal Panwar fyi-request-12216-de9ce13a@requests.fyi.org.nz

1 D MAR 2020

File No: DOIA 1920 - 1224

Dear Kamal Panwar,

Thank you for your email on 11 February 2020, requesting the following information under the Official Information Act 1982 (the OIA):

I request to know how many visa applications are pending in the Hamilton branch between 1 Dec 2019 and 11 Feb 2020. I meant to know that how many applications are pending till date to be assigned to a case officer. Also if there is a way to check, could you also check until which date the applications have been assigned to a case officer at Hamilton brach. Visa type: Work visa Partner of a New Zealander.

## Our response

Immigration New Zealand cannot provide you with the number of unallocated visa applications from 1 Dec 2019 to 11 Feb 2020. Our system only captures the number of unallocated applications at the time the query is run and previous figures are not generated. However, we can confirm that as at 18 February 2020, there were 5,259 unallocated temporary entry class applications at Hamilton office.

Please note that Immigration New Zealand does not allocate applications to immigration officers on any specified date. Applications in the unallocated queue are allocated and processed on a rolling basis. However, we can confirm that as at 18 February 2020 the oldest unallocated Partner of a New Zealander Work Visa application was lodged on 05 September 2019 and the average (the mean) unallocated time in the queue is 61 days.

If you wish to discuss any aspect of your request or this response, please contact Margaret Huang, Business Advisor, Operations Support, Immigration New Zealand at Margaret.huang@mbie.govt.nz.

Yours sincerely

Nicola Hogg

General Manager – Border and Visa Operations

**Immigration New Zealand** 

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Ministry of Business, Innovation and Employment