

3 June 2020

James Scott

Dear James

REQUEST FOR INFORMATION: OUR REFERENCE OIA-01-02-4086

Thank you for your email dated 12 February 2020 requesting information on Privacy Act training material, as well as copies of redacted notifications New Zealand Police has received from the Office of the Privacy Commissioner (OPC).

Your request has been considered in line with the Official Information Act 1982 (OIA).

In reverse order, unfortunately we are not able to provide you with the copies of the OPC notifications you have asked for, as this type of information is expressly excluded from the definition of "official information" per section 2(1)(j) of the OIA.

Regarding the first part of your request, by way of context New Zealand Police does not have individualised training about managing personal information and confidentiality (privacy), however privacy is embedded in appropriate aspects of training, process, policy and procedure. That said, we recognise the need for a review of our current training to ensure it meets current legislative requirements.

There are also elements of privacy training embedded in mandatory onboarding e-learning modules for staff; namely, within the Essential Security Awareness Training Programme modules 1, 2, 3, 4 which all staff are required to complete.

Furthermore, on Police's public website, in line with the Privacy Maturity Assessment Framework, we recognise that *"a shift in our risk and assurance practices will significantly lift our maturity around managing personal information. We will also gain benefit from refocusing and refining our training at all levels in Police to highlight our expectations in dealing with personal information. Lastly we recognise that the nature of privacy breaches or incidents involving personal information reflect our maturity in managing personal information. The active reporting of all forms of incidents whether they be actual breaches or near misses, is a sign of a strong culture that learns from its mistakes. Continuous improvement is an important feature of the business of Police. Our existing data breach and continuous improvement model will be strengthened along with influencing culture changes that encourage active reporting"* **[View our comprehensive policy on Data Breach Management](#)**

In closing, while it has not been possible to provide all the information you have requested, I nonetheless trust that this response addresses your areas of interest.

Police National Headquarters

180 Molesworth Street, PO BOX 3017, Wellington 6140, New Zealand
Telephone: 04 474 9499. Fax: 04 498 7400 www.police.govt.nz.

If you have any follow-up questions, however, you are welcome to contact me via email at: chiefprivacyofficer@police.govt.nz

You also have the right to ask the Ombudsman to review my decision-making if you are not satisfied with Police's response to your request.

Sincerely



Mike Flahive
Chief Privacy Officer
Assurance Group