

17 March 2020

Valerie Markham

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Tēnā koe Valerie Markham

**Time Extension of your Official Information Act request, reference: GOV-003888**

Thank you for your email of 20 February 2020, asking for the following information under the Official Information Act 1982 (the Act):

- 1) *When was the ACC Partnership Programme (ACPP) introduced ?*
- 2) *How has the reported incidence of Occupational Overuse Syndrome (OOS) been affected each year since the introduction of ACPP? Official statistics please.*
- 3) *How many reports of OOS to ACC each year in the 5 years prior to the introduction of ACPP? Official statistics please.*
- 4) *How many private companies/organisations/industries have joined with ACC each year since introduction of ACPP.? Stats ?*
- 5 a) *Are any of the above Multi-national corporations/companies?*  
b) *How many*
- 6) *What types of companies/organisations/industries are they? E.g Cleaners? Tech.?private hospital workers?*
- 7) *Currently (2019-2020) what is the prevalence of OOS in NZ?*
- 8) *If compensation is awarded, what is the average time/period of compensation/ payment for OOS treatment since introduction of ACPP?*
- 9) *Does this average time period of treatment or average amount of monetary compensation compare with the period and/or monetary compensation awarded in the 5 years prior to ACPP?*
- 10) *How many claims each year for compensation for OOS have come before the Courts since introduction of ACPP?*
- 11) *Is there any permission or evidence for Unions' (e.g. E tu) intervention or participation in claims made to private companies/etc for OOS.?*
- 12) *Who/which (govt organisation) is responsible for the annual auditing of ACPP companies?*
- 13) *Is this audit monetary only or is there also utilisation of medical/treatment criteria? (Ref; 8, 9, 10 above)*
- 14) *Have there been any reductions or restrictions made to the waived 90% tax levy to companies/etc as penalties for failure to appropriately manage claims/compensation?*

**ACC needs extra time**

The Act requires that we advise you of our decision on your request no later than 20 working days after the day we received your request. Unfortunately, it will not be possible to meet that time limit and we are therefore writing to notify you of an extension of the time to make our decision, to 9 April 2020.

This extension is necessary because your request is for a large quantity of information and meeting the original time limit would unreasonably interfere with our operations. As such, a proper response cannot reasonably be made within the original time limit.

**How to contact us**

Please contact me on [Government.Services@acc.co.nz](mailto:Government.Services@acc.co.nz) if you would like to talk about this letter. I will be happy to answer any questions or, if you have any concerns, work with you to resolve these.

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or by phoning 0800 802 602.

Nāku iti noa, nā

A handwritten signature in black ink, appearing to read 'Sasha Wood', enclosed in a thin black rectangular border.

Sasha Wood

**Acting Manager Official Information Act Services**  
Government Engagement & Support