



James M

By email: fyi-request-12291-a94559dc@requests.fyi.org.nz

File No: DOIA 1920-1300

Dear James M

Thank you for your email of 23 February 2020, requesting the following information under the Official Information Act 1982 (the OIA):

*Can I please request organisation charts of Manukau, Hamilton and Christchurch branches of INZ, and an organisation chart of Immigration New Zealand as well. It will be appreciated if personnel names are provided as well.*

*Also, can I please have all branches' profiles within New Zealand of INZ and Beijing Branch's profile, including what is the branch's tasks and focus and what kind of visas are they assessing? Any sub-teams they are having, purpose/function of each sub-teams.*

On 02 March 2020 you clarified that you are requesting organisational charts and profiles for the Immigration New Zealand (INZ) visa processing offices based in New Zealand and China.

#### **Our response**

Please find enclosed the most recent organisational charts for the visa processing offices of INZ's Border and Visa Operations branch, located in New Zealand and China, marked as Appendix A.

The following table sets out the visa product streams that the visa processing offices specialise in.

<b>Visa processing office:</b>	<b>Product stream:</b>
Hamilton	Family product stream
Henderson	Henderson processes visa applications across a range of product streams.
Christchurch	Business product stream
Manukau	Business product stream
Porirua	Business product stream
Palmerston North	Education product stream
Beijing (currently closed)	Tourism and Education product streams

While most of the INZ visa processing offices specialise in certain visa products, work is moved between the offices as and when needed to ensure stability across the product streams depending on the volumes of applications on-hand.

For example, with the current temporary closure of the Beijing office (due to Covid-19), student and visitor visa applications that would normally be decided by our Beijing office have been transferred to other processing offices.

If you wish to discuss any aspect of your request or this response, please contact Anna McLachlan, Business Advisor, Operations Support, Immigration New Zealand at [Anna.McLachlan@mbie.govt.nz](mailto:Anna.McLachlan@mbie.govt.nz).

Yours sincerely



Nicola Hogg

General Manager

Border and Visa Operations

Immigration New Zealand

Ministry of Business, Innovation and Employment