

1 April 2020

C119306

Stuart Yeates

[fyi-request-12327-24fcc417@requests.fyi.org.nz](mailto:fyi-request-12327-24fcc417@requests.fyi.org.nz)

Tēnā koe Mr Yeates

Thank you for your email of 27 February 2020, requesting information about banned words that are not allowed through the Corrections' eprisoner emailing system. Your request has been considered under the Official Information Act 1982 (OIA).

You requested:

*the current list or lists of words or phrases*

Corrections' eprisoner system is standard for all sites and the reply message indicates which word/expression is creating the problem with the email sending. This allows the sender to modify their message and then resend it.

Corrections has a list of banned words relating to the sending of email, however, releasing the information into the public domain could compromise the safety of individuals or the security of prisons. Therefore, the requested information is withheld under section 6(c) of the OIA, as the making available of that information would be likely to prejudice the maintenance of the law.

*the procedure and schedule for updating the list or lists*

There is no set schedule for updating the list. Corrections last modified the list during a review of the banned words and phrases. The Chief Custodial Officer's team conducts reviews when determined necessary.

I trust the information provided is of assistance. Should you have any concerns with this response, I would encourage you to raise these with Corrections. Alternatively, you are advised of your right to also raise any concerns with the Office of the Ombudsman. Contact details are: Office of the Ombudsman, PO Box 10152, Wellington 6143.

Please note that this response may be published on Corrections' website. Typically, responses are published monthly, or as otherwise determined. Your personal information including name and contact details will be removed for publication.

Ngā mihi nui

A handwritten signature in black ink, appearing to read 'Rachel Leota', with a stylized, flowing script.

Rachel Leota  
National Commissioner