

30 March 2020

David Lawson
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Tēnā koe David

Time Extension of your Official Information Act request, reference: GOV-004097

Thank you for your email of 5 March 2020, asking for information about the Remote Claims Unit and Te Ara Tika under the Official Information Act 1982 (the Act).

ACC needs extra time

The Act requires that we advise you of our decision on your request no later than 20 working days after the day we received your request. Unfortunately, it will not be possible to meet that time limit and we are therefore writing to notify you of an extension of the time to make our decision, to 5 May 2020.

This extension is necessary because consultations necessary to make a decision on your request are such that a proper response cannot reasonably be made within the original time limit.

Questions about this decision

Please contact me on Government.Services@acc.co.nz if you have questions about this extension.

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at www.ombudsman.parliament.nz or by phoning 0800 802 602.

Nāku iti noa, nā



Sasha Wood
Manager Official Information Act Services
Government Engagement & Support