

## **Auckland Transport Train Services Cleaning Regime**

### **1: Standard cleaning regime**

Interior Cleaning:

- All trains that have been in service are cleaned daily.
- Includes all surfaces, including floors, seats, windows, window sills, glass, ledges, skirting, doors, steps, walls, ceilings, light fittings, hand rails, grab rails, metal trims and fittings throughout each carriage.
- Cleaning is done using approved commercial cleaning products for use in sterilising surfaces.
- Cleaning is done according to International Organization for Standardization (ISO) protocols.

The standard interior cleaning regime is deemed high-spec and is seen as having consistent high commercial standards.

Exterior Cleaning:

- Trains are washed every 10 days in the automated train wash at Wiri.

### **2: Changes to the standard cleaning regime since last week**

- Upgraded interior cleaning products to full antiseptic solution
- All crew issued with anti-septic wet-wipes for proactive hygiene

We have asked the cleaning contractor to increase the scope of the cleaning operations; the following changes are planned in the short term:

### **3: Planned short-term changes to the standard cleaning regime**

Interior:

- Deploying turn-around cleaners at Britomart to wipe handrails and touch door buttons during turn-around times from 19 March 2020, between 0700 and 1900.
- Using a hospital and food-grade cleaning solution, along with a higher-spec manual application process from 19 March 2020.
- Using the higher-grade sanitisation solution via fogging machines, which cover virtually all surfaces inside a train commencing 20 March 2020.

Exterior:

- Door operation buttons on the exterior of trains to be cleaned daily, with antiseptic solution from 19 March.