



15 June 2012

Alex Harris
Via email: requests@fyi.org.nz

Dear Alex Harris

Official Information Request

I refer to your request of 3 April 2012 where you seek the following information pursuant to the Official Information Act 1982:

- *How many complaints of breaches of the Police Code of Conduct were made against police employees in 2011?*
- *How many of those complaints were upheld? How many were denied? How many are still being resolved?*
- *Any statistical breakdown of the most common causes of complaints and their resolution rate (insofar as that information is held by police)?*
- *Any statistical breakdown of the severity of complaints and their resolution rate (insofar as that information is held by police)?*

How many complaints of breaches of the Police Code of Conduct were made against police employees in 2011?

Our records show that of the complaints made by members of the public during 2011, 94 were found to be breaches of the Code of Conduct.

How many of those complaints were upheld? How many were denied? How many are still being resolved?

Of the 1814 complaints which were received, the following breakdown shows the resolution status:

Resolution	Number
Upheld	101
Not Upheld	1033
Still being resolved	138

NB: The remaining 542 complaints were categorised under the following categories: conciliated, non-complaint, non-pursued, other, partially upheld and withdrawn.

Safer Communities Together

POLICE NATIONAL HEADQUARTERS

180 Molesworth Street, PO Box 3017, DX SX11149, Wellington 6140, New Zealand

Telephone: (04) 474 9499 Facsimile: (04) 498 7400 www.police.govt.nz

Any statistical breakdown of the most common causes of complaints and their resolution rate (insofar as that information is held by police)

Allegation	Number
Breach of Official Conduct	1022
Workplace Behaviour	621
Use of Force (on duty)	274
Arrest/Custodial Allegations	200
Searches	105

NB: There are multiple allegations per complaint, therefore the number of allegations supercedes the number of complaints.

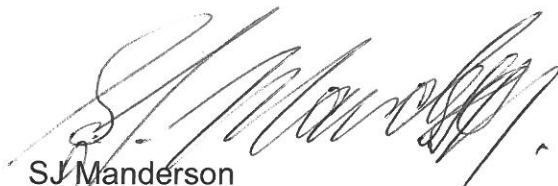
Due to the fact that there as there are multiple allegations per complaint, the second part to your question has been refused pursuant to section 18(f) of the Official Information Act 1982 as the information requested cannot be made available without substantial collation or research.

Any statistical breakdown of the severity of complaints, and their resolution rate (insofar as that information is held by police).

Of the complaints considered breaches of official conduct, three matters were viewed as potential serious misconduct, The remainder were deemed to be misconduct, performance matters or resulted in no further action.

You have the right, under section 28(3) of the Official Information Act 1982, to ask the Ombudsman to review my decision if you are not satisfied with the way I have responded to your request.

Yours sincerely



SJ Manderson
Superintendent
Acting National Manager
Professional Standards