

27 May 2020

Jayson Chilvers

fyi-request-12840-7aa9779e@requests.fyi.org.nz

Kia ora Jayson,

The information you requested - CAS-141642-S3V9L6

Thank you for your request for information dated 13 May 2020 about timing points for public transport.

Please find two attachments:

1. Timing Points for Bus Services 114,125,146,14W,152,154
2. Performance Regime (PTOM Unit Agreement)

Bus Operators contracted to Auckland Transport operate under the Public Transport Operating Model (PTOM) agreement and the attached Performance Regime outlines how this is enforced.

I trust this information will be of assistance to you and I thank you for your interest in this matter.

Should you believe that we have not responded appropriately to your request, you are able to make a complaint to the Office of the Ombudsman in accordance with section 27(3) of the LGOIMA Act and seek an investigation and review in regard to this matter.

Yours sincerely



Stacey Van der Putten
Group Manager – Metro Services