

Number	From	Complaint handled by	Date Received	Date replied/ resolved	Complaint subject	Final action taken
39		Pip O'Flaherty	15 November 2017	5 December 2017	Questioning guidelines and funding criteria for an application from a Tertiary Education Organisation	Response letter sent clarifying guidelines and criteria. No further action taken.
40		Pip O'Flaherty	22 January 2018	12 February 2018	Objection to Arts Grants funding criteria	Response letter sent clarifying guidelines and criteria. No further action taken.
41		Pip O'Flaherty	7 June 2018	11 July 2018	Objection to Arts Grants funding criteria	Response letter sent clarifying guidelines and criteria. No further action taken.
42		Pip O'Flaherty	30 July 2018	Withdrawn	Customer service issue	Complaint withdrawn.
43		Pip O'Flaherty	15 October 2018	19 October 2018	Creative New Zealand decision-making process for Prime Minister's Awards for Literary Achievement	Response letter sent clarifying decision-making process for Prime Minister's Awards for Literary Achievement. No further action taken.
		Pip O'Flaherty	24 February 2020	1 April 2020	Intellectual property complaint against a Creative New Zealand-funded project	Response letter sent recommending complainant seek legal advice if required. No further action taken.
44		Pip O'Flaherty	27 February 2019	23 May 2019	Complaint against a Creative New Zealand-funded organisation	Response letter sent confirming Creative New Zealand complaints-handling process and outcomes. No further action taken.
45		Pip O'Flaherty	27 February 2019	23 May 2019	Complaint against a Creative New Zealand-funded organisation	Response letter sent confirming Creative New Zealand complaints-handling process and outcomes. No further action taken.
46		Pip O'Flaherty	9 May 2019	1 August 2019	Funding result of Toi Rangatahi Funding Round	Response letter sent offering face-to-face meeting with Creative New Zealand staff. No further action taken.
47		Pip O'Flaherty	15 May 2020	3 June 2020	Funding result of Arts Continuity Grant round	Response letter sent confirming we have reviewed the decision-making process and are satisfied with the final decision. No further action taken.