

19 June 2020

Amy Van Lovatt

E mail: fyi-request-12922-4e5afdf5@requests.fyi.org.nz

Dear Amy

Subject: Official Information Act request Re: incidents

Thank you for your request for information under the Official Information Act received by Lakes DHB on 12 June 2020. You have asked for:

Request 4: *Impersonation of a physician is fraud, and thus a crime. Further, the impersonation of a physician in a medical setting would be consistent with an incident which has the potential to cause harm to a patient. I request, for each DHB, the total number of incidents involving an allegation that a member of the public had impersonated a physician, between 1 May 2019 and 31 August 2019, and in the event there were such incidents reported, the date of the alleged incident, the names of the agencies the incidents were reported to, and a description of the evidence provided to support the allegation of the incident.*

There have been no incidents at Lakes DHB of a member of the public impersonating a physician.

Request 5: *Unauthorised access, by a patient, to secure and restricted areas which require employee key-card access, such as surgical theatres and pathology laboratories, where diagnostic and biohazardous material are kept, would be an incident which has the potential to cause harm to a patient or DHB employee. Such an incident has the potential to be a crime, if it involved breaking and entering or theft of an employee key-card. I request, for each DHB, the total number of incidents involving an allegation that a member of the public had gained unauthorised access to a surgical theatre or pathology laboratory, between 1 May 2019 and 13 August 2019, and in the event there were such incidents reported, the date of the alleged incident, the names of the agencies the incidents were reported to, and a description of the evidence provided to support the allegation of the incident.*

No patient has gained unauthorised access to the lab or a surgical theatre at Rotorua or Taupo hospitals that has then been reported and documented between those dates. In terms of "allegations" of such things having been attempted, neither the Facilities manager nor the Security Manager is aware of any such allegations having been made between those dates.

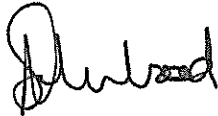
Request 6: *According to the MoH standards and legal precedent, patients' medical records are confidential, and access is restricted to the purpose in which they were obtained (for the care and treatment of the patient) and may only be accessed with the patients consent. Please refer to HISO 10064 and the Health Information Privacy Code 1994]. MoH standards (HISO 10029:2015 Health Information Security Framework) requires DHB's to take steps to protect against re-routing or interception of private (email) communications, as the*

interception of private communications is a crime under section 216B of the Crimes Act. I request, for each DHB, the total number of incidents involving an allegation that a DHB employee had engaged in the interception of private email communications between a patient and a DHB employee, between 1 January 2019 and 29 May 2020, and in the event there were such incidents reported, the dates of the incidents, the names of the agencies the incidents were reported to, a description of the evidence provided to support the allegation of the incident, and the outcome of the investigation into the incidents (e.g.,

There are no recorded incidents of this.

Please note we may publish this letter and enclosed documents (with your personal information removed) on Lakes DHB's website.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Nick Saville-Wood', written in a cursive style.

**Nick Saville-Wood
Chief Executive**

Cc: sectoroias@moh.govt.nz