



out of scope



[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

out of scope [Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

From: section9(2)(g)(ii)
To: section9(2)(g)(ii)

Date: 16/06/2020 08:09 pm
Subject: Changes to Exemptions process

Dear Team

It is timely after today's events to provide an update for you all as to the exemptions process moving

Official Information Act 1982

Released

forward. Firstly thank you to each and every one of you for all your hard work and commitment to deliver on the process to date. I understand this is at times challenging, with scenarios that are often complex and emotive. You have all dealt with these admirably and we are proud of how we have worked together as a team, balancing individual requests with the requirements of an overarching public health strategy. We are clear that this is not about blame or an individual - we are navigating a complex, ever changing environment and making the best decisions we can with the information we have at hand.

As the positive cases have highlighted today we have an opportunity to reflect and learn with a particular focus on testing when leaving MI and our compassionate leave process.

As a result and effective immediately (today 16 June 2020 1800) the following conditions will come into effect:

- 1) we are suspending the ability to grant exemptions on compassionate grounds. This will be reviewed in conjunction with the government as we reassess our policy, public health risk and general decision making framework. Recommencement date has yet to be confirmed.
- 2) a person will require a negative COVID19 test confirmed before they leave the facility, regardless of type of exemption.
- 3) all people who have been granted exemptions to leave facilities to visit dying family members will have their visits suspended until further notice. We have communicated this evening to RIC.

I will work closely with you all tomorrow on how we manage this significant change and we will design the communication content to support your conversations with applicants. We will need to ensure consistency, support for each other and clear communication to succeed at this. Remember we are a team so early escalation of issues or concerns is vital. If you are ever feeling unsure, get advice from another person in the team or one of the leadership team.

Thank you again for your commitment to making this work.

Ngā mihi nui | Kind regards

section9(2)(g)(ii)
 Director COVID-19 Hub
 Ministry of Health
 Mobile: section 9(2)(g)(ii)

<http://www.health.govt.nz>
 mailto:section 9(2)(g)(ii)

----- Forwarded by section9(2)(g)(ii) on 25/06/2020 12:33 pm -----

From: section9(2)(g)(ii)
 To: Covid-19 Hub - Quarantine Exemptions
 Cc: Natalie Richardson/MOH@MOH
 Date: 17/06/2020 09:21 am
 Subject: Important Please Read



Managed Isolation and Exemptions Team 17 June 2020 v0.1 as of 0915.docx

Hi team

Please read and follow - any questions please go to Graham who will escalate to Natalie if required.

Kind regards
Sharon

section 9(2)(g)(ii)
Manager Managed Isolation and Exemptions
Response and Coordination
COVID-19 Health System Response
Ministry of Health
DDI: **section 9(2)(g)(ii)**
[Redacted]

<http://www.health.govt.nz>
mailto:**section 9(2)(g)(ii)**

----- Forwarded by **section9(2)(g)(ii)** on 25/06/2020 12:33 pm -----

From: **section9(2)(g)(ii)**
To: Covid-19 Hub - Quarantine Exemptions
Date: 17/06/2020 01:48 pm
Subject: Fw: the new rules

FYI - Graham

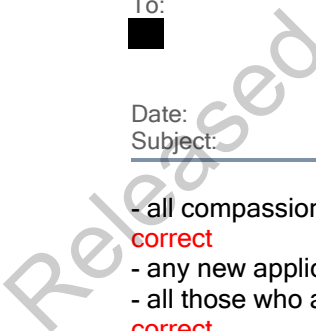
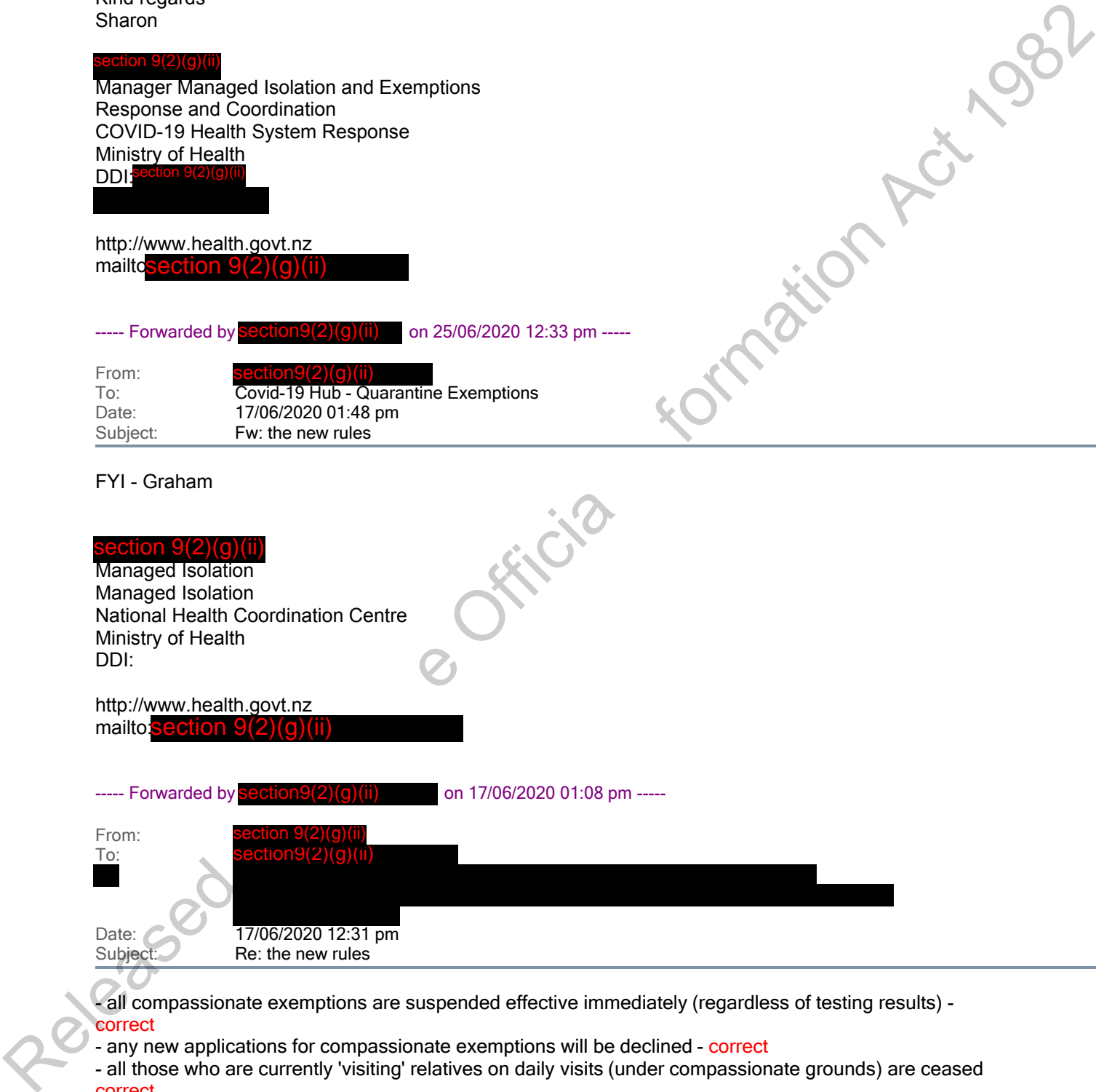
section 9(2)(g)(ii)
Managed Isolation
Managed Isolation
National Health Coordination Centre
Ministry of Health
DDI:

<http://www.health.govt.nz>
mailto:**section 9(2)(g)(ii)**

----- Forwarded by **section9(2)(g)(ii)** on 17/06/2020 01:08 pm -----

From: **section 9(2)(g)(ii)**
To: **section9(2)(g)(ii)**
[Redacted]
Date: 17/06/2020 12:31 pm
Subject: Re: the new rules

- all compassionate exemptions are suspended effective immediately (regardless of testing results) - **correct**
- any new applications for compassionate exemptions will be declined - **correct**
- all those who are currently 'visiting' relatives on daily visits (under compassionate grounds) are ceased **correct**
- all those leaving MI need a negative test before leaving - clarity on this is urgent ie is this regardless of finishing 14 day period, transit and flying out of the country, **correct**
- we are clarifying transit and medivac with the clinical team ie what conditions would we consider support



person/s ok

- those currently in the community (having had an exemption) and self isolating we are not getting back into MI or calling (other than contact tracing as part of the positive cases) correct

Ngā mihi,
Tara

section 9(2)(g)(ii)

Chief Advisor, COVID-19 Hub | Ministry of Health | New Zealand

C: section 9(2)(g)(ii)



Surveillance, response and control of infectious diseases

Let's track the flu, so we can help you <https://www.flutracking.net>

section 9(2)(g)(ii) Yes, I need these confirmed for the comms I'm d... 17/06/2020 11:55:34 am

From: section9(2)(g)(ii)
To: section9(2)(g)(ii)
Date: 17/06/2020 11:55 am
Subject: Re: the new rules

Yes, I need these confirmed for the comms I'm drafting for frontline staff as well.

section 9(2)(g)(ii)

Senior Advisor - Health Sector Communications
Communications and Engagement
Office of the Director-General
Ministry of Health

section 9(2)(g)(ii)

<http://www.health.govt.nz>
mailto:section 9(2)(g)(ii)

Natalie Richardson Dear Both Can we clarify the rules for the team... 17/06/2020 11:47:16 am

From: section9(2)(g)(ii)
To: section9(2)(g)(ii)
Date: 17/06/2020 11:47 am
Subject: the new rules

Dear Both

Can we clarify the rules for the team please so we can succeed at this. I know in the flurry over the past day I am not sure if they have been documented. We have advised the team as follows:

- all compassionate exemptions are suspended effective immediately (regardless of testing results)
- any new applications for compassionate exemptions will be declined

- all those who are currently 'visiting' relatives on daily visits (under compassionate grounds) are ceased
- all those leaving MI need a negative test before leaving - clarity on this is urgent ie is this regardless of finishing 14 day period, transit and flying out of the country,
- we are clarifying transit and medivac with the clinical team ie what conditions would we consider support person/s
- those currently in the community (having had an exemption) and self isolating we are not getting back into MI or calling (other than contact tracing as part of the positive cases)

Thanks
Natalie

Ngā mihi nui | Kind regards

section 9(2)(g)(ii)

Director COVID-19 Hub

Ministry of Health

Mobile: section9(2)

<http://www.health.govt.nz>

mailto: section 9(2)(g)(ii)

----- Forwarded by section9(2)(g)(ii) on 25/06/2020 12:33 pm -----

From:

section9(2)(g)(ii)

To:

section 9(2)(g)(ii)

Cc:

section9(2)(g)(ii)

Date:

17/06/2020 02:20 pm

Subject:

Re: Letter to Auckland frontline staff - FOR URGENT REVIEW

The only point from me Laurie is that whilst compassionate grounds are 'suspended' we are treating applications as a decline and messaging applicants to go back to website to ensure updates are transparent in that way.

Ngā mihi nui | Kind regards

section 9(2)(g)(ii)

Director COVID-19 Hub

Ministry of Health

Mobile: section 9(2)(g)(ii)

<http://www.health.govt.nz>

mailto:section 9(2)(g)(ii)

section9(2)(g) Hi all As requested this morning. For review pls. 17/06/2020 02:14:10 pm

From: section9(2)(g)(ii)
To: section9(2)(g)(ii)

Date: 17/06/2020 02:14 pm
Subject: Letter to Auckland frontline staff - FOR URGENT REVIEW

Hi all

As requested this morning. For review pls.

I have put it in Deborah's name for the time being but happy to swap out.

[attachment "Letter to frontline COVID-19 staff - 17 June.docx" deleted by Natalie Richardson/MOH]

Will send to Auckland once approved.

Laurie

section9(2)(g)
Senior Advisor - Health Sector Communications
Communications and Engagement
Office of the Director-General
Ministry of Health
Mobile: section 9(2)(g)(ii)

<http://www.health.govt.nz>
mailto:section 9(2)(g)(ii)

----- Forwarded by section9(2)(g)(ii) on 25/06/2020 12:33 pm -----

From: section 9(2)(g)(ii)
To: section9(2)(g)(ii)

Date: 17/06/2020 02:23 pm
Subject: Re: Letter to Auckland frontline staff - FOR URGENT REVIEW

My edits

In discussion with Ashley this morning he mentioned he wanted to do a video for staff in Akl - check in with Paul Giles as it might be appropriate to sign this from him



Letter to frontline COVID-19 staff - 17 June T S edits.docx
Ngā mihi,
Tara

section 9(2)(g)(ii)

Chief Advisor, COVID-19 Hub | Ministry of Health | New Zealand

C: section 9(2)(g)(ii)



Surveillance, response and control of infectious diseases
Let's track the flu, so we can help you <https://www.flutracking.net>

section 9(2)(g)(ii) The only point from me Laurie is that whilst com... 17/06/2020 02:20:31 pm

From: section9(2)(g)(ii)
To: section9(2)(g)(ii)

Date: 17/06/2020 02:20 pm
Subject: Re: Letter to Auckland frontline staff - FOR URGENT REVIEW

The only point from me Laurie is that whilst compassionate grounds are 'suspended' we are treating applications as a decline and messaging applicants to go back to website to ensure updates are transparent in that way.

Ngā mihi nui | Kind regards

section 9(2)(g)(ii)
Director COVID-19 Hub
Ministry of Health
Mobile: section 9(2)(g)(ii)

<http://www.health.govt.nz>
mailto:section 9(2)(g)(ii)

section 9(2)(g)(ii) Hi all As requested this morning. For review pls. 17/06/2020 02:14:10 pm

From: section9(2)(g)(ii)

Date: 17/06/2020 02:14 pm
Subject: Letter to Auckland frontline staff - FOR URGENT REVIEW

Hi all

Rele

Information t 1982

As requested this morning. For review pls.

I have put it in Deborah's name for the time being but happy to swap out.

[attachment "Letter to frontline COVID-19 staff - 17 June.docx" deleted by Natalie Richardson/MOH]

Will send to Auckland once approved.

Laurie

section 9(2)(g)(ii)

Senior Advisor - Health Sector Communications
Communications and Engagement
Office of the Director-General
Ministry of Health
Mobile: 027 447 0255

<http://www.health.govt.nz>

mailto:section9(2)(a)

----- Forwarded by section9(2)(g)(ii) on 25/06/2020 12:33 pm -----

From:

To:

█

section 9(2)(g)(ii)

section9(2)(g)(ii)

section9(2)(g)(ii)

Date:

18/06/2020 07:02 am

Subject:

Exemptions from managed isolation

Morena

FYI in case you didn't receive it directly.

Kind regards - sally

----- Forwarded by section9(2)(g) on 18/06/2020 06:59 am -----

From: MI_Exemptions/MOH
To: MI_Exemptions/MOH@MoH
Date: 17/06/2020 07:20 pm
Subject: Re: Exemptions from managed isolation
Sent by: **section9(2)(g)(ii)**

Dear Colleagues

As you may be aware, the Minister of Health has announced a suspension to exemptions from managed isolation on compassionate grounds effective immediately. All applications for exemptions based on compassionate grounds will be declined by the Ministry of Health until further notice.

From 17 June, this applies to:

- exemptions that have been previously granted but not commenced
- exemptions for day leave (to visit a dying or unwell relative)
- all new applications for exemptions on compassionate grounds.

We are communicating directly with the individuals affected by this change.

Exemptions for medical treatment and medical evacuation will continue to be considered on a case by case basis. Please note, from 17 June support people to those in hospital who are in managed isolation cannot leave managed isolation to attend or visit the hospital unless the patient is a minor (under 16).

Our website has been updated to include the latest information about managed isolation, criteria for limited exemptions and the process for applying for an exemption. We encourage people to check our website as we will update the information if a change to the policy or the criteria is agreed.

People in managed isolation and quarantine can access information or support from:

- medical professionals at each facility
- Healthline (0800 3585453)
- Free call or text 1737 any time to connect with a trained counsellor.

We acknowledge the ongoing implications of this situation for everyone concerned. It is a difficult time and we thank you for all the work you are doing to protect the health and safety of all New Zealanders.

Please pass this message on to anyone who needs to receive it.

Kind regards

section9(2)(g)(ii)

Director COVID-19 Hub
Ministry of Health