

8 July 2020



C Morton

By email: fyi-request-13152-a9fdacf8@requests.fyi.org.nz

Tēnā koe C Morton

INFORMATION REQUEST – Council CCTV and ANPR Cameras

We write in response to your email dated 25 June 2020 in which you requested the following information:

- **Please provide the location of all TCC owned, operated or monitored CCTV cameras.**
- **Please provide the location in latitude and longitude format.**
- **Please also provide the location of all TCC owned, operated or monitored cameras that read vehicle number plates (also known as ANPR cameras).**
- **Please provide the location in latitude and longitude format.**
- **Please also provide who these cameras are monitored by, who has access to the camera footage and what record is kept of vehicle license plates captured on TCC cameras.**

We have considered your request in accordance with the Local Government Official Information and Meetings Act 1987 (“**LGOIMA**”) and respond as follows:

Please see the attached excel sheet ‘Location of TCC Cameras’ with the 671 cameras listed. We do not hold the information in latitude and longitude format. The camera location in the attached is descriptive rather than GPS mapped as many of the cameras are at indoor locations.

Cameras are monitored by Tauranga City Council staff in the Tauranga Transport Operations Centre (TTOC), Managers of some business units have access to areas they monitor, for example the Transfer Stations. Only the operators at TTOC can access the recorded footage, this is managed under the Privacy Act. Footage can be provided on request to enforcement agencies, any other requests for footage is managed under the LGOIMA process to ensure there are no breaches of privacy.

License plate information is stored as a result of our plate based parking payment system. It records the plate with a time stamp, the machine it was registered at and the amount paid for parking. These plates can also be used for enforcement purposes such as either non-

payment or parking over the permitted time. License plate numbers are also stored for breaches of vehicles using the bus lanes. In all of these cases, the information will be retained until the fine is paid or until any court case is settled. All other video footage or license plate data is routinely overwritten on our storage drives. To ensure we have an opportunity to review historical footage if an incident has been reported we are required to have a minimum of a week of storage. We currently have about a month worth of storage drive before all records are overwritten.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

We may publish this response on our website as your request may be of interest to others. All personal information will be removed and only the question and answers will be seen.

If you wish to discuss this decision with us, please feel free to contact the writer.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Kath Norris', is positioned above the typed name.

Kath Norris
Manager (A)
Democracy Services