

25 August 2020

Stefan

Email: fyi-request-13244-455c7001@requests.fyi.org.nz

Tēnā koe Stefan

Substantial collation query

In your email to New Zealand Qualifications Authority (NZQA) on 9 July 2020, you requested the following information about substantial collation relating to your OIA request:

Exactly what substantial collation is required. How much information would need to be collated, what level of resourcing would be required, and how did you determine this? In what way would the collation of the information I requested impact on NZQA's day-to-day operations, and how would this substantially differ from the impact of other OIA requests?

Collation is one factor NZQA is required to take into account when scoping an OIA request. In the case of your original request of 6 July 2020, NZQA's initial estimation of what research and collation of "all information, documents, correspondence or any other information held in any form" would have required the following:

- a wide search across all years relevant to the request (2006 2020) with much of this having to be manually conducted
- manually accessing and searching multiple databases, records, publications and correspondence for both hardcopy and electronic records
- accessing NZQA's off-site hard-copy and digital archives and manually searching through these
- bringing together all the information that might be relevant
- selecting in-scope material
- printing/scanning documents for on-line collation
- sorting hard copy and digital documents from multiple sources into an order usually date order
- collating these into a single file for release.

NZQA's initial assessment on the information sought in your original request was that the level of work required, and the fact that there would possibly be substantial time involved, meant that this would impact on NZQA's day-to-day operations.

However, your decision to refine your request has meant that NZQA was able to reassess the level of work required to respond, and that the collation and research required has not impacted on NZQA's day to day operations.

Nāku nā

Dr Grant Klinkum Pouwhakahaere/Chief Executive