

6 August 2020

Luke Chandler

By email: fyi-request-13365-4809b42e@requests.fyi.org.nz

Customer Services P. 03 353 9007 or 0800 324 636

200 Tuam Street

PO Box 345 Christchurch 8140

E. ecinfo@ecan.govt.nz

www.ecan.govt.nz

Dear Luke

Local Government Official Information and Meetings Act 1987 (LGOIMA): Request for Information

I refer to your email of 22 July 2020 requesting information on whether Environment Canterbury is able to view the position of buses in real time, and what discussions Environment Canterbury has entered into to become part of or enquire about the Bee card system. Your request has been referred to me to reply.

Environment Canterbury is able to view bus position on our network in near to real time via the current Real Time Information system. Bus positioning is transmitted every 15 seconds via a radio service.

Environment Canterbury has not entered into, or had discussions about entering, the Bee card system. The Bee card system is an interim ticketing solution for nine smaller regional councils/public transport authorities until the National Ticketing solution is fully deployed in Canterbury, Greater Wellington and Auckland. Once the National Ticketing system is established these councils will transition to it away from the Bee system. Canterbury is part of the National Ticketing project and is currently scheduled to be first installer in 2022.

You will be aware that if you are not satisfied with this response you are able to refer this matter to the Office of the Ombudsman under s27(3) of the LGOIMA.

Please be advised that we now put LGOIMA responses that are in the public interest onto our website. No personal details of the requester are given, but we do summarise the essence of the request alongside the response.

Should you require any further information or clarification, please do not hesitate to contact Lillian Sewell in the first instance (lillian.sewell@ecan.govt.nz or 033677340).

Yours sincerely.

Nadeine Dommisse Chief Operating Officer

File Number: GOVE/INQU/OMBU/1871C