# 2

# Māori Voting Korero Hui Framework

#### Introduction

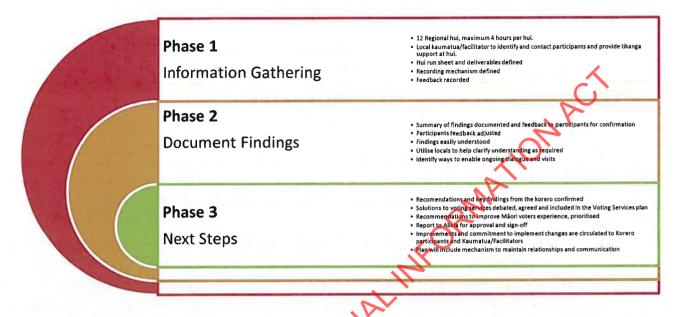
This paper sets out a high level strategy to engage with Māori voters to document their voting experience in the 2017 General Election and to explore opportunities to build and enhance relationships in communities whilst looking to increase involvement Māori have in the electoral process. This information will help the Commission to enhance the voting experience for all Māori voters in the 2020 General Election whilst aiming to reduce concerns and issues experienced in 2017.

# Background

- 1. For 2017 we had 1825 Māori staff appointed to work at the election, an increase from 9.5% to 10.9%. There were 7 Maori Returning Officers (up from 2 in 2014. The number of voting services staff with te reo Māori as a spoken language was 658. Our te reo speakers were well received.
- 2. 88% of Māori voters reported high levels of overall satisfaction with the voting process (up from 86% in 2014), although slightly lower than the 94% of all voters being satisfied or very satisfied.
- 3. However, during the 'advance voting period' and on 'election day' the Commission received a number of complaints from Māori voters, leaders, and political commentators about the voting experience for some Māori voters.
- 4. The Commission is committed to continually improving its services to all New Zealanders and increasing voter turnout amongst Maori. The documented feedback for some Maori voters demonstrates that there are some issues unique to Māori voters. These include poor pronunciation of names, finding Māori voters on the roll (Māori or General electorate roll), and some service related issues.
- 5. The Commission acknowledges that it does not currently have strong relationships with Māori networks that will provide a representative view of the many and varied issues experienced by contemporary diverse Maori communities of voters.
- 6. The Commission's Maori electoral participation programme focuses on motivational barriers, particularly developing and employing strategies to overcome such barriers as:
  - cynicism toward the electoral process
  - voters not having the confidence or ability to participate
  - disadvantage linked to low levels of literacy
  - Junderstanding how New Zealand's system of democracy really works for them as Māori
  - opportunities for Māori voters to engage
  - opportunities to be involved in the selection of local voting places
- 7. This engagement (Korero) will focus on the Māori voting experience at the voting place during the advance voting period and on election day whilst looking to explore opportunities to increase the involvement Maori have in the electoral process (to a greater level from that experienced in 2017). This could extend to involment in planning, voting place selection and increased job opportunities.

8.

#### The "Korero Hui Framework"



# **Phase 1 Information Gathering**

- 9. A targeted approach to scheduling bui based on the location of:
  - Registrars with strong links to their Māori communities
  - Engagement Advisors who can mobilise a network of influential people who can help to encourage people to attend the scheduled hui
  - Contracted Community Groups who can also mobilise a network of influential people who can help to encourage people to attend the scheduled hui
  - Gathering groups representing a cross section, by age of comtemporary Māori communities
  - Identify key messages to engage Māori audiences, what's in it for Māori?
- 10. Role and/or experience of the local Kaumatua-Support person:
  - Widely known in the region and recognised and respected by Māori leaders/audiences
  - Can identify potential champions/hui participants and encourage them to participate
  - The venue organiser
  - Manage the cultural requirements at the hui
  - Keep the officials 'safe' in different community settings by being able to respond appropriately to tikanga Māori challenges
  - Manage local contact for information and feedback
  - Participate in Voting Services handover workshop

#### 11. Facilitator (Peter Potaka):

Work with Māori audiences in different contexts

- Support the cultural requirements in different settings
- Develop and implement a generic process that Māori audiences will be comfortable in
- Provide leadership in the development of a hui programme that Māori participants will be comfortable with
- Keep the officials 'safe' in different community settings by being able to respond appropriately to tikanga Māori/Māori world view challenges to processes or systems that the Commission implements
- Facilitate hui to achieve the best results
- Draft hui feedback report for sign-off by Voting Services Manager
- Monthly report to Voting Services Manager
- 12. Hui programme content and deliverables and recording mechanism:
  - Ensure the korero will provide relevant and appropriate information that includes:
    - > Time to reflect on 2017
    - > Looking at ways to build and enhance relationships in local communities continuously
    - > Identifying who from each community will be willing to help the Commission on an ongoing basis
    - > Looking for opportunities to involve members of the local community
    - > Discussion on possible job opportunities
    - > Possible involvement in some voting place selection
  - Document feedback in the appropriate recording format/tool
- 13. Administrative support: (Various)
  - Document feedback at the Korero Hui
  - Liaise with local support person to coordinate hui details, koha, meals etc.
  - Travel bookings
  - Liaise with local support person to coordinate confirmation of hui feedback report

## Phase 2 Document Findings

- 14. Summary of feedback and findings:
  - Ensure all feedback is accurately represented in documentation
  - Provide feedback in easily understood format to ensure community people can understand what they are reading and link this to their comments
  - Utilise local kaumatua-facilitator to provide support and clarify understanding
  - Identify ways to enable ongoing dialogue and future visits to enhance the relationships
  - Ensure Voting Services understand any cultural considerations which underpin any feedback.

#### **Phase 3 Next Steps**

15. Consider next steps, which may include a workshop, or face to face meetings back in communities to enhance and build on-going relationships with particular community advocates interested in working with the Commission.

16. Ensure the output from the each hui is presented to the Enrolment and Community Engagement and Voting Services Teams to enable this material to be imbedded into future planning and service delivery assumptions and programmes.

# **Draft Timeline**

Period	Date-Location	Sector	Kaumatua Support
	Hamilton 29 Aug Ngaruawahia	<ul> <li>Urban Māori</li> <li>Likely to be connected to Iwi, Hapu,</li> <li>Whanau, Marae</li> <li>EA can support</li> </ul>	· 05 9(2)(a)
	Gisborne 3 Sept	<ul> <li>Urban Māori</li> <li>Likely to be connected to lwi, Hapu, Whanau, Marae</li> <li>Ex CEA can support</li> </ul>	• 59(2)(a)
August	■ Whangarei	<ul> <li>Urban Māori</li> <li>Likely to be connected to lwi, Hapu,</li> <li>Whanau, Marae</li> <li>Registrar ex CEA can support</li> </ul>	· 5 9(2)(a)
September	■ West Auckland	<ul> <li>Urban Māori</li> <li>Likely to be connected to lwi, Hapu,</li> <li>Whanau, Marae</li> <li>EAs can support</li> </ul>	: 5 9(2)(a)
	South Auckland	<ul> <li>Urban Māori</li> <li>Likely to be connected to lwi, Hapu,</li> <li>Whanau, Marae</li> <li>EAs can support</li> </ul>	: [5 9 (z)(a)
	■ Rotorua	<ul> <li>Urban Māori</li> <li>Likely to be connected to lwi, Hapu,</li> <li>Whanau, Marae</li> <li>EA Tainui can support</li> </ul>	: S 9(2)(a)
	Palmerston North	<ul> <li>Urban Māori</li> <li>Likely to be connected to lwi, Hapu, Whanau, Urban/Hapu Marae</li> <li>EA can support</li> </ul>	- 59(2)(a)
OFLEAS	■ Hawkes Bay	<ul> <li>Urban Māori</li> <li>Likely to be connected to lwi, Hapu,</li> <li>Whanau, Urban/Hapu Marae</li> <li>CL and EA can support</li> </ul>	59(2)(4)
October	■ Christchurch	<ul> <li>Urban Māori</li> <li>Likely to be connected to lwi, Hapu,</li> <li>Whanau, Urban/Hapu Marae</li> <li>EA and CL can support</li> </ul>	• TBC
	<ul><li>Dunedin</li></ul>	<ul> <li>Urban Māori</li> <li>Likely to be connected to lwi, Hapu,</li> <li>Whanau, Urban Marae</li> <li>CCG can support</li> </ul>	■ TBC
Para para di P	<ul> <li>Porirua</li> </ul>	<ul><li>Urban Māori</li><li>Likely to be connected to lwi, Hapu,</li></ul>	· 59(2)(a)

Period	Date-Location	Sector	Kaumatua Support
		Whanau, Urban Marae	

# Draft "Korero" Programme

Mihimihi - karakia  Me and my whanau? Why I'm here?	<ul> <li>Kaumatua to advise and confirm kawa and when we should have the kai.</li> </ul>
Questions I bring with me?	<ul> <li>Introductions</li> <li>Individuals expectations</li> <li>Commission's expectations</li> </ul>
Peter to share his voting story? Small Group korero: My voting story?	<ul> <li>Three groups of four or five</li> <li>Peter to tell his story</li> <li>Stories may show why people vote or why they do not vote or why they are here?</li> <li>Each group to share their voting story and choose two stories to share with the whole group</li> <li>Record key points of each shared story under heading of 'positives' or 'negatives'</li> <li>Share comments or feelings about the activity (Record these comments)</li> </ul>
2017 General Election voting experiences	<ul> <li>Three groups of four or five</li> <li>Our voting experiences – great, okay, not great.</li> <li>Note takers document voter outcomes under the three headings (G-O-NG) noting why they picked the ranking (need to be specific)</li> <li>Note taker share feedback.</li> <li>Full Group Activity: What can the Commission do to make all voting experiences great? (Document)</li> <li>Full Group Activity: Identify key Commission actions to make all voting experiences great.</li> <li>Summary process and documentation this far.</li> </ul>
Context Commission employs people locally to help run elections and sometimes we struggle to find people who can do the jobs we have. We want to understand what our voters want from us and very importantly how we can provide services that help you to get ready to vote and and most importantly,vote Are there more suitable voting places in your community that will make it easier for Māori to vote	<ul> <li>Three groups</li> <li>Note takers document ideas</li> <li>Feedback to full group</li> </ul>
	Context  Commission employs people locally to help run elections and sometimes we struggle to find people who can do the jobs we have.  We want to understand what our voters want from us and very importantly how we can provide services that help you to get ready to vote and and most importantly,vote  Are there more suitable voting places in your community that will make it easier for Māori

	Keeping the korero going with the Commission – who should do this in your community and could this be done?	
15 min	How the evening went? My number one message for how the Commission can improve voting services for me and my whanau in 2020? Closing comments from Alicia/Graeme	<ul> <li>Individuals share how the evening went for them and one thing the Commission can do to make voting better for Māori. (Document)</li> </ul>
5 min	Poroporoaki – Karakia whakamutunga	Kaumatua

# Koha and food for hui participants

#### Koha payment

17. This section considers the cost to people of attending the Korero Hui which will vary from community to community. Ideally we should try to organise a venue that will minimise travel costs for participants. However, it is highly likely that personal vehicles will be used which is at a cost to the individual. This therefore raises the matter of paying the participants a koha to attend and whether or not a koha payment will result in a stronger commitment to attend and participate in the hui. After-all, we are asking people to give us their time and to share their experiences with us at the end of their working day or at a time when they would normally be with whanau and, only officials an dthe kaumatua will be paid.

#### Food

18. The provision of food during the Korero Hui is in-line with the principles of manaakitanga and how the Commission will treat its guests and should therefore be non-negotiable. I would like to talk to Kaumatua about this and what we should be providing because this will impact the venues we use and the utensits and facilities we need access to. In order to maximise the time available to engage with people my preference is to make food available while the discussions are taking place rather than stopping to eat, however this will need to be discussed further because such a proposal will eliminate the wharenui at the marae as a venue and may also not align with local tikanga.

#### **Estimated Budget**

19. Food 12 Hui (15 people including officials) at \$15 per person - \$2,700.00

20 Koha – 12 Hui (12 people per hui) at \$30 per person - \$4,320.00

# Korero Programme Organisational Template:

**LOCATION:** Ngaruawahia

KAUMATUA-SUPPORT: Dave Thompson

**DATE:** 29 August 2018 – 5:30pm to 9:00pm

■ Kawa and his tikanga  ■ Venue hire and food oosts  ■ Representative participant group:  □ Different age groups  □ Date  □ Hui details to kaumatua  □ Hui details circulated to all participants:  □ Purpose of hui  □ Auricipants:  □ Date  □ Commission staff bio's  □ Mobile/email contact	Roles:		
	<ul><li>Kaumatua:</li><li>Facilitator:</li><li>Officials:</li></ul>	S 9(2)(A)	
	■ Venue:		
	■ Cost venue Hire:	S 4(2)(%)	
• • • • • • • • • • • • • • • • • • •	■ Invoice for food sent:		
•			
• • H H B B B B B B B B B B B B B B B B			
# H H in H	Participants, names, contacts list	(2)(0)	
# H Hui	attached.	٥ ١٠١١٥	
8 H H H B B B B B B B B B B B B B B B B	5		
# H Hui.			
Hui Paart 8 8 8 8 8	Data sont out:	S a (2) (2)	
Hui Trag 8 8 8 8 8 8		2000	
=			
	Date circulated:	(1)(0)	
		3 4(7)(4)	
- 4			
■ Hui programme:			
■ Kaumatua and officials roles	■ Date sent out:	10/(2) 6 X	

	Phase	Key Tasks		Confirmation	Responsibility	Due Date
		Korero programme adjustments based on feedback from previous	• S	Korero Prgramme confirmed	Peter	
		<ul><li>Kawa and tikanga</li></ul>	0	Officials briefed and comfortable	Peter	
		<ul> <li>Venue, food and koha costs</li> </ul>	■ F	Food and venue Invoices approved and koha request is lodged	Graeme	
		<ul> <li>Participant list received</li> </ul>	- C	Confirmed - Participant group meet the representation criteria	Peter/Graeme	
•	National Office Pre-Korero Hui organisation	<ul><li>Korero Hui travel and accommodation</li></ul>	• C 9 X	Airfares, rental vehicle and accommodation booked for Commission officials and Tandem schedules circulated	Peter	
		<ul> <li>Hui Pack:</li> <li>List of participants</li> <li>Location, venue</li> <li>Schodule</li> </ul>	OKK!			-
				Huirpacks to officials	Peter	
		∞ Menu ∞ Community profile		N. C.		
-	WAIKATO HAURAKI KORERO HUI	■ Hui programme		NGARUAWAHIA HOI	Peter	29 AUGUST 2018
•	Post Korero Hui organisation	<ul> <li>Hui feedback documentation</li> </ul>	•	Summary Report:    Learnings from stories  2017 voting experience - ranking  Making the experience great for Māori voters in 2020  What the Commission learned from this hui	Peter	

Responsibility Due Date	gether	firm s the i fice Dave Thompson d in	nmary ied to Peter & Graeme	n-going Peter	CIALINFORMA	ONACI
Confirmation	<ul> <li>∞ Next steps – working together to improve the voting experience for Māori</li> </ul>	<ul> <li>Hui participants verbally confirm the report accurately reflects the feedback provided at the hui</li> <li>Confirmation to National Office with list of people interested in further engagement with the Commission</li> </ul>	<ul> <li>Recommendations from Summary report documented and copied to local kaumatua</li> </ul>	Up-date Hui database and on-going report	End of document of the Children of the Childre	
Key Tasks		Contact Huiparticipants with feedback	■ Recommendations	■ Hui database	End of	
Phase	-	To be desirable to				

RELEASED UNDER THE OFFICIAL INFORMATION ACT



# MEMORANDUM

То	১ ৭ থে (৯) Chief Electoral Officer	File reference
From	s ৭ (২) ১ে National Manager Voting Services	
Via	5 9 (2)(9)	To note
Date	28 August 2018	NO.
Subject	APPROVAL TO USE KOHA TO COVER THE KORERO HUI EXPENSES	TION
For	□ Approval    □ Review Comment    □ Action	Attachments

## **Purpose**

1. The purpose of this memorandum is to obtain approval to present koha payments to cover the costs of the 13 Korero Hui deployed to encourage Māori voters to share their voting experience, explore opportunities to build and enhance relationships in communities and identify ways to increase Māori involvement in the electoral process.

# Background

- 2. The proposed venues for the series of hui include:
  - Hamilton (Ngaruawahia)
  - Gisborne
  - West Auckland
  - South Auckland
  - Whangarei
  - Palmerston North
  - Rotorua
  - Whakatane
  - Christchurch
  - Dunedin
  - Porirua
  - Napier-Hastings
  - Wairoa
- 3. With the help of Registrars, and ex-Engagement Advisors we will identify, a community-member who is widely known in the designated communities and most importantly, respected by Māori leaders and/or community members. These people will provide local support and:
  - Identify and encourage a group of attendees representing a cross-section of the demographic and socio-economic sectors of the community to participate in the hui
  - Organise the venue and food for the hui
  - Manage the cultural requirements/tikanga for the hui

4. The payment of venue hire and food for participants, given that we will be holding the hui in the evening between 5:30pm and 9:30pm will be problematic if we expect hui organisers to provide invoices for expenses incurred because the venue hire in particular will mostly be negotiated as a koha payment. The food will also be purchased by the local support person and prepared and served by volunteers. All participants will be presented with a koha payment to cover any travel expenses incurred and a gift of thanks for taking their time to work with the Commission.

## Korero Hui Budget

- 5. Individual Hui Budget:
  - 5.1. Venue hire, up to a maximum of \$200 per hui, total cost of 13 hui is \$2,600
  - 5.2. Food, 16 people including officials @ cost \$15 per person will be approximately \$240 per hui, total cost of \$3,120
  - 5.3. 12 individual koha payments of \$30 per person of \$360 total cost of \$4,680
  - 5.4. Total budget of venue hire, food and individual koha for 14 hui is \$10,400
  - 5.5. There is sufficient funding allocated in the Voting Services budget to cover total estimated cost outlined above.

# Payment method

- 6. Draw down cash to cover costs for each hui from Senior Advisor Corporate Services
- 7. Reconciliation for each hui:
  - 7.1. **Venue hire**: provide receipt for the venue hire or signature to confirm koha payment
  - 7.2. **Food**: Provide receipts with GST number for all food purchases
  - 7.3. **Participant koha payment**: Each hui participant will sign attendance list to confirm receipt of koha and level of payment
  - 7.4. Reconciliation signatures and or receipts to Senior Advisor Corporate Services prior to following hui draw down

#### Recommendation

8. It is recommended that you:

Approve the proposed use of koha payments and aligned reconciliation process, set out in 7.4 in this report.

#### **Approved/Not Approved**

39(2)(a).

4

Item:

Improving Services for Māori

To:

**Electoral Commission** 

For:

**Board Meeting, 05 February 2020** 

Prepared by:

5 9(2)(a)

, Manager Voting Services

#### **Purpose**

 The purpose of this report is to provide the Board with more information about the Commission's approach to improving services to Māori in the 2020 General Election, as requested at the December 2019 Board meeting.

#### 2. The report covers:

- a. The targeted communities, where we went, why we chose these communities and our approach to improving services to Māori;
- b. The Māori voting experience narrative from targeted communities, what they told us:
- c. The Commission's plan to improve services to Māori, how we will change the narrative;
- d. Progress against the key project deliverables;
- e. Key learning which will have the potential to shape future thinking about improving services to Māori;
- f. Risk management.

#### The targeted communities where we went and why we chose these communities

- 3. While overall satisfaction levels of voters who participated in the 2017 General Election were very high, the Commission received approximately 40 complaints from Māori voters around the service provided to them during the voting period.
- 4. Complaints raised with the Commission included people needing to cast a special vote, not being able to change roll type before voting, errors in vote issuing, poor pronunciation of names or words, the reduced number of voting places in communities with higher than average Māori populations, and the location of voting places.

#### Approach to Improving Services to Māori Voters

5. The Commission arranged hui in communities with high populations of Māori voters across the country throughout September, October and November 2018. These were held to encourage invited participants to share their voting experience, explore opportunities to build and enhance relationships in each community and look to identify ways to increase community participation in the electoral process.

- 6. The aim of the series of hui was to gather information to provide the basis for further discussion and planning and to explore ways to remain in touch to continue ongoing dialogue. The longer-term aim is to enable each community to have the opportunity to more actively participate in the electoral process at a community level to further enhance services to Māori voters.
- 7. Consequently, we talked directly to people from the following communities:

  - Kaiti (Gisborne) which included people from the east Coast communities
  - Manukau
  - Henderson
  - Whangarei
  - Highbury (Palmerston North)
  - Christchurch
  - Dunedin
  - Porirua-Kapiti
  - Napier-Hastings
  - Wairoa
- ORMATIONACT The 'base narrative' in the korero hui planning framework sets out what we heard from 8. the eleven groups of hui participants. Most importantly, this feedback created an opportunity to improve the delivery of enrolment and voting services to these specific communities. When thinking about improving services to voters represented at the respective hui, i.e. Māori voters, what became apparent, was that the opportunities emerging were relevant for all voting services in communities with a high percentage of Māori voters because the feedback was much the same for all the Māori groups we talked to. Therefore, it made sense to extend the network of priority communities to include additional communities with high populations of Māori voters.
- 9. The criteria to extend the 'Network of priority communities identified seven additional electorates/communities with multiple voting places where more than 200 people of Māori descent voted in 2017, i.e. Rotorua, Taupo, Tauranga, Whanganui, New Plymouth, Otak and Invercargill. It was also resolved to separate East Coast from Kaiti to bring a stronger focus on these rural communities.

# The narrative, what we heard and what we set to achieve to improve services for Māori

- The voting experience narrative:
  - a. Location of voting places some concerns have been raised that existing voting places do not represent the local community or are no longer enough in number to allow for ease of access by voters. In some areas it is felt that advanced voting needs to be available for more people at times more likely to attract local voters.
  - b. Service provided in the voting places concerns about inconsistent service with examples of poor pronunciation of names and places. The voting place layout has not been easy to navigate to find the correct voting station resulting in some voters being issued with incorrect voting papers.
  - c. Voting place staff there is a view that in many places voting place staff do not reflect the people who live in each local community which leads to inconsistent service and may also be a possible barrier to voting.

- d. Language te reo Māori is not commonly spoken by electoral officials and it is felt that this would enhance the voting experience of many Māori voters.
- e. Voting Period some feedback has indicated that the period for advanced voting is not well advertised and that there is some misunderstanding about the ability to undertake ordinary voting during the advanced voting period.
- f. Range of Voting Services not a lot is known in relation to what voting options exist for people who have difficulty getting to a voting place.

#### Streams of work to improve services to Māori voters

- 11. The Korero Hui Outcomes Framework does not set out a phased approach or implementation plan. It is a format that begins with a base narrative, what we heard, and considers who should do what to change this base narrative. The activities, what we need to do to change the base narrative, rightfully belong in the 2020 General Election Programme. The primary focus of the hui discussion was on voting services at voting places. Consequently, what we heard aligned more with improving voting services as opposed to improving enrolment and community engagement business as usual.
- 12. Some hui participants had observed Enrolment and Community Engagement youth advocates working in their communities. We received positive endorsement of this programme. We were told very clearly please continue to invest in these programmes because their young people were effective when dealing with young people and older people. Involving registrars has proved beneficial because in some communities they have employed community advocates to undertake community liaison work. The community advocates also appreciated having a fulltime person in their communities they could build a relationship with. The registrars and voting services regional managers have begun to work collaboratively in many communities.

#### 13. Six key workstreams to improve services to Māori

- a. Community Advocates: Engage community advocates from the 19 targeted communities who are committed to working with the Commission to improve services to Māori voters:
- b. Voting Places in targeted communities: Identify, assess and validate places/venues of significance where Māori voters gather to celebrate or access services.
- c. Recruit staff to work in validated voting places in the 19 targeted communities
- d. Huntly, te reo Māori voting place pilot at Te Wharekura o Rakaumanga Kura Kaupapa Māori school
- e. Voting Service delivery roles to improve community representation and use of te reo Māori in voting places
- f. Training: Support targeted local training initiatives in the targeted communities

# Progress of workstream activity

- a. Community advocates: A network of 73 advocates including contacts details and special interests of the people where relevant has be documented on file. Many of these people have been actively engaged in helping us to identify places of significance where Māori are more likely to vote. **COMPLETED**
- b. Voting places in targeted communities: 165 locations and venues have been identified in the targeted communities and are currently being validated by regional teams. This includes voting place assessment work to be undertaken by Returning Officers. Many of these places are in remote areas such as the East Coast, Northland, the Wairoa district and the Whanganui river. **To be completed by MAY 2020**
- c. Recruitment: On going conversations are being held with community advocates to identify people from local communities who are interested in applying for jobs in the 2020 General Election. The proposal to deploy a series of recruitment presentations across several communities is being developed in parallel to the voting place validation assessments. Several communities feel they can source suitable people without the need for a presentation. Work in progress.
- d. Te Reo Māori Voting Place at Te Wharekura O Rakaumanga school Huntly: A 'Statement of Partnership' has been collectively developed and agreed. Meetings are ongoing to refine requirements and align to the GE implementation programme. Clear pathway to Election Day.
- e. Voting Service Delivery roles: On-going work with Regional Managers, Regional Advisors and Returning Officers to identify specific needs and strategies required to ensure high quality voting services are delivered to these communities. This will be a key requirement included in Electorate Plans. Work in progress.
- f. Training: Work with returning Officers to support local training initiatives when they are on-board. **Planning phase**.

#### Key learning and emerging initiatives of interest

- 14. Community advocates: The network of advocates remains incredibly motivated to continue to work with the Commission. They have collectively acknowledged the commitment and modelling from the Commission to stay connected, talk and listen and act on feedback they have proposed has been crucial to them staying involved. They have made a huge contribution to locating voting places in places significant to Māori and are engaging proactively in reaching into their networks and encouraging suitably skilled people to apply for elections jobs. A key learning is that the Commission as an organisation needs to understand how to continue to work and take advice from our network of advocates.
- 15. **Rotorua voting places of significance to Māori:** When we first met with a group of advocates from Rotorua, we were asked to look at the Rotorua region through a Māori 'lens' to help us to understand where groups of people with whakapapa connections to the network of 'Te Arawa tribes' lived and interacted with each other. Therefore, the

Rotorua strategy to locate voting places in significant locations is in marae located in the different communities of related tribes and hapu who are connected to the children of Rangitihi who is the supreme ancestor of the confederation of Te Arawa tribes. A network of marae for each community and a back up option have been identified. Significant leaders in each of these communities is talking to people connected to the respective marae about being available to work in the 2020 General Election.

16. **Te Wharekura O Rakaumanga te reo Māori voting place:** This is an exciting initiative. At the beginning of the process the representatives of Rakaumanga were very clear that the pilot needed to be more than just a voting place where people could cast their vote using te reo Māori from start to finish. The commitment to broaden the scope of the pilot programme is reflected in the partnership goals and partnership values highlighted in the statement of partnership:

#### Partnership Goals:

- To encourage whanau participation in Parliamentary elections and reinforce the concept that voting does make a difference.
- Empower whanau to engage and connect to democratic processes.
- To promote and recruit whanau to access employment opportunities in the Commission.
- To deliver a voting service to whanau who wish to engage in the process in te reo Māori.

#### Partnership Values:

- Support each other in finding efficient ways to optimise the value and benefit delivered to whanau in Huntly.
- All voting services and messaging delivered by Rakaumanga will be aligned with the tikanga and values of Te Wharekura O Rakaumanga.

Whilst planning for the delivery of this initiative, the approach to using te reo Māori when voting, is being aligned to the 2020 GE voting place delivery approach.

#### **Risk Management**

17. The programme of work has been subsumed into the 'GE 2020 Work Programme' under the 'Improving Services to Māori workstream. Monthly Highlight reports include the need to consider and document emerging issues and risks. To date no risks or issues are outstanding or unresolved.

#### Recommendations

- 18. It is recommended that the Board:
  - a. **note** that this report covers the Commission's approach to improving services to Māori in the 2020 General Election
  - b. **note** that the project is progressing in accordance with the planned workstreams

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## The Recruitment Presentations Programme

#### **Purpose**

1. The purpose of this paper is to consider the impact of competing demands on the strategy to deliver a series of recruitment presentations to the designated communities and to propose an alternative delivery model which will deliver the same outcomes.

#### **Background**

2. What elements of the base narrative we think the recruitment presentations will change?

#### The Base Narrative we want to change?

- Voting Place staff do not always reflect and represent the diversity of the local community
- Many people from Māori communities do not know about the election's jobs
- Many people from Māori communities do not know about recruitment processes or how to access the Commissions systems to apply for jobs

#### What we thought we could do to change the narrative?

- Engage with community advocates and ROEs to assist with organising and scheduling information sessions about the jobs available
- Target young people at High Schools and Polytechnics/Wananga to encourage them to attend information sessions
- Work with local radio and community newspapers to promote opportunities for working for the Commission
- Promote the training and support that goes with the jobs
- Encourage members of local communities with te reo skills to apply for jobs
- Engage young people to be the face of the Commission in local communities

#### Recruitment Presentation Strategy:

- 3. Develop Recruitment presentation programme to help potential applicants for jobs understand what the jobs involve, knowledge and skill set, and how and when they need to apply for the jobs. Focus on young people many of whom will not have worked previously or even have voted in a GE.
- 4. Identify collateral and resource people required to facilitate, support and deliver the programme.
- 5. Pilot the programme in the Highbury community.

## Progressing the strategy:

- 6. Programme outline and facilitation guidelines developed, and feedback received to improve the presentation.
- 7. A deployment plan for 9 communities with easy access to new voting places of significance to Māori.
- 8. A targeted recruitment plan and options for 10 communities:

- ∞ Feedback from Highbury noted that the issue of getting the right people in the room for the presentation was problematic and would prove difficult. It was also thought that focusing on young people would not increase the pool of suitable applicants for the jobs.
- Potential to use our knowledge of where voting places will be located to encourage the right people to apply for jobs:
  - on going conversations with community advocates has raised the issue of knowing the venues where we think we need more Māori to advance our drive to ensure voters see people from their communities working in the voting places before we have conversations with applicants. There is a view that the clearer we can be with people about where they will work, the more likely they are to apply for selection. There is also the view it is an easier conversation with people who are deemed to be qualified for roles when considering their availability for a nearby location. ■

#### Proposal to amend the recruitment presentation programme strategy:

#### The amended strategy:

- ✓ the base narrative we want to change remains the same
- ✓ Continue to involve community advocates in decisions and options for their community
- ✓ Continue to work with registrars of electors
- ∞ Confirm recruitment presentation collateral and facilitation guidelines and make this resource available to all communities
- Provide guidelines and direct support where requested to support regions to develop a targeted approach to encourage Māori to apply for jobs in all 19 targeted communities

#### Steps to build a targeted approach:

- a. Know your community:
  - Number and location of the voting places in locations significant to Māori voters or in communities with a higher than average number of Māori voters
  - Number of people required to staff these voting places
  - Number of people from similar back grounds who can be utilised in adjacent voting places
- b. Identify resource people who can help you:
  - Local Registrar and Peter P

  - ∞ Marae leaders who you worked through to validate the voting places located in marae space
  - ∞ Key trusted leaders or community based social service leaders who have networks of people and/or are trusted by young people
- c. Engage with people who are willing to encourage people from their networks or wider whanau groups: i.e. spread the word

# Diversity Planning for the Deployment of Voting Places in Māori Communities

#### Introduction

The Korero Hui Outcomes Framework¹ lays the foundation for working with Māori community advocates involved in the series of korero hui to provide advice and support to the Commission which will ensure enrolment and voting services are tailored to the needs of New Zealand's diverse Māori communities. The paper, Broadening the Scope and Impact of the Korero Hui Plan² sets out a strategy to improve voting services to all significant Māori communities by extending the network of community advocates to include electorates with significant communities of Māori voters, to increase voter turnout for these targeted communities. The strategy also signals the key relationships and accountabilities that will drive this strategy.

This paper provides guidelines to ensure diversity plans are deployed in **the right communities**, and relationships and accountabilities are aligned with the model set out in the paper broadening the scope and impact of the korero hui plan.

#### **Voting Place Diversity Planning Matrix**

PHASE	KEY TASKS	OUTPUTS	RESPONSIBLE
РПАЗЕ	KET IASKS	···	KESPUNSIBLE
	By Electorate:	<ul> <li>Availability of data to identify priority electorates</li> </ul>	
	<ul> <li>Electorates with higher than average percentage Māori voters:</li> <li>Voting Places x number and distribution x low turnout x high deprivation x staff x percentage of Māori</li> </ul>	and targets to:  Identify the location of additional community advocates to support and advise RMs, ROEs and ROs  Increase or maintain the number of voting	
Phase One: (March)	staff employed  Electorate Profiles x Māori x General:	places available for Māori ∞ Increase the percentage	• S 912)/6
Profiles	Populatiom Percentage of Māori in pop.	of Māori staff /te reo Māori speakers employed at VPs	: S 912)(o
RELEA	<ul> <li>Demograhic distribution of Māori population</li> <li>Enrolment data; Voter turnout</li> <li>Voting Places, opening</li> </ul>	<ul> <li>∞ Identify priority         locations of         kaumatua/kuia roles in         voting places</li> <li>∞ Deployment of mobile</li> </ul>	
	hours, votes taken Parliamentary Electorate Profiles	voting services in rurally isolated communities  Priority electorates for recruitment presentations	

¹\\ECARTFP01\Home\$\Potakp\CE Working Docs\Korero Hui Documents\Korero Hui Outcomes Framework v3,docx

<sup>&</sup>lt;sup>2</sup> H:\CE Working Docs\Korero Hui Documents\Broadening the Scope Framework Plan.docx

	<del></del>	· Y · · · · · · · · · · · · · · · · · ·	1
Phase Two: (April-May)  Decision Making  Diversity Plans for Targeted Electorates  Network of Community Advocates	■ Use output from Phase One, profile data tables to identify and map by electorate:  □ Number and location of community advocates  □ VPs where kaumatua/kuia will be located  □ List of potential advocates or community contacts to begin building relationships  □ Targets for deployment of VPs and the Māori staffing targets to operate these VPs  □ Targets to increase number of VPs at marae/Kura kaupapa  □ Contact ROEs to talk about potential list of community advocates	<ul> <li>■ Draft Māori Diversity Plan for Electorates including:</li> <li>∞ Distribution of CAs</li> <li>∞ Voting Place targets and locations including location of kaumatua/kuia roles</li> <li>∞ Staffing targets for the employment of Māori staff</li> <li>■ Schedule to meet potential CAs with ROEs and or community contacts in targeted electorates.</li> </ul>	59(2)(0)
Phase Three: (May-June)  Confirm the Diversity Plan  Confirm the Network of Community Advocates	<ul> <li>Continue to meet with and co-opt potential and confirmed CAs</li> <li>Continue to develop the Electorate Diversity Plan by getting input from CAs i.e. location and type of VPs; contacts to help implement location plan, and staffing plan for VPs</li> <li>Confirm responsibility for key deliverables</li> <li>Update Returning Officer planning deliverables to include implementation of Diversity Plans</li> </ul>	■ Diversity Plan and budget	· 5 9(2)(a)
Phase Four (July-Sept) Korero Hui Outcomes Framework Deliverables	Recruitment Presentations in communities with significant Māori voters	<ul> <li>Database of Māori applicants for 2020 GE roles</li> </ul>	S9(2)(6)

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# Follow-up Meeting Agenda/Notes

# **Palmerston North:**

∞ **Date/Time:** Friday 29/3/19 – 12:00pm to 2:00pm

∞ **Venue:** Aquaba Restaurant

∞ Guests:

∞ Commission:

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Topic	Information	Notes
Introduction (Graeme)	<ul> <li>Welcome – new people?</li> <li>Follow up meetings: About keeping the discussion going and honouring our promises</li> <li>Overview of progress to date.</li> </ul>	<ul> <li>Purpose of meetings: (Sent out) Email</li> <li>Confirm the content of the local feedback following the facilitated hui sessions</li> <li>Talk about the consolidated feedback in the Korero Hui Outcomes Framework and when and how we can involve community people</li> <li>Network of community, advocates providing advice to the Commission – how this can work and the implications for such a relationship</li> <li>Introducing the Regional Managers (May 2019)</li> <li>Recruitment presentations (July, August, September)</li> <li>Kaumatua/Kuia role and job title</li> </ul>
Key Resource Documents (Peter)	<ul><li>Introduce documents:</li><li>Content – use?</li><li>What we want to cover today?</li></ul>	Photocopy documents:  Korero Hui Feedback emailed out  Korero Hui Outcomes Framework (internal planning document)
Korero Hui Feedback Information (Peter)	<ul> <li>Key Highbury hui points which were integrated into the consolidated feedback</li> <li>Comments-Feedback?</li> </ul>	Table: Overview of Feedback and Actions [3]
Korero Hui Outcomes Framework (Peter)	<ul> <li>Highlight key deliverables we will need input from community advocates to achieve:</li> <li>Network of CAs</li> <li>Recruitment information sessions</li> <li>Encouraging te reo Māori speakers to apply for jobs</li> <li>Review location of VPs</li> <li>Kaiawhina roles</li> </ul>	■ Base document  ✓ Korero Hui Outcomes Framework
Community Advocates and Commission Staff working together (Peter/Graeme)	<ul> <li>Key relationships:</li> <li>Registrars</li> <li>Regional Managers</li> <li>Regional Advisors</li> <li>Returning Officers</li> </ul>	Discussion points:     Finding the right people?     Relationship balance, advice versus employment relationship and how this will look? Discussion document:     Broadening the scope and impact of the korero hui framework plan.
Next Steps (Peter)	<ul> <li>Introducing Regional         Managers</li> <li>Clarify relationship</li> </ul>	✓ Schedule of Actions document
Close (Graeme)	Summary and thanks	

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# **Follow-up Meeting Agenda/Notes**

# **Henderson:**

 $\infty$  Date/Time: Wednesday 3/4/19 - 6:00pm to 8:00pm

∞ **Venue:** The Grounds – 8/14 Henderson Valley Road, Henderson

∞ Guests: TBC

∞ Commission: 5 9 (z)(a)

Topic	Information	Notes
Introduction (Graeme)	<ul> <li>Welcome – new people?</li> <li>Follow up meetings: About keeping the discussion going and honouring our promises</li> <li>Overview of progress to date.</li> </ul>	<ul> <li>Purpose of meetings: (Sent out) [Email]</li> <li>Confirm the content of the local feedback following the facilitated hui sessions</li> <li>Talk about the consolidated feedback in the Korero Hui Outcomes Framework and when and how we can involve community people</li> <li>Network of community advocates providing advice to the Commission – how this can work and the implications for such a relationship</li> <li>Introducing the Regional Managers (May 2019)</li> <li>Recruitment presentations (July, August, September)</li> <li>Kaumatua/Kuia role and job title</li> </ul>
Key Resource Documents (Peter)	<ul><li>Introduce documents:</li><li>Content – use?</li><li>What we want to cover today?</li></ul>	Photocopy documents:  Korero Hui Feedback emailed out  Korero Hui Outcomes Framework (internal planning document)
Korero Hui Feedback Information (Peter)	<ul> <li>Key Whangarei hui points         which were integrated into the         consolidated feedback</li> <li>Comments-Feedback?</li> </ul>	■ Table: Overview of Feedback and Actions [3]
Korero Hui Outcomes Framework (Peter)	<ul> <li>Highlight key deliverables we will need input from community advocates to achieve:         <ul> <li>Network of CAs</li> <li>Recruitment information sessions</li> </ul> </li> <li>Encouraging te reo Māori speakers to apply for jobs</li> <li>Review location of VPs</li> <li>Kaiawhina roles</li> </ul>	■ Base document  ✓ Korero Hui Outcomes Framework
Community Advocates and Commission Staff working together (Peter/Graeme)	<ul> <li>Key relationships:</li> <li>Registrars</li> <li>Regional Managers</li> <li>Regional Advisors</li> <li>Returning Officers</li> </ul>	Discussion points:     Finding the right people?     Relationship balance, advice versus employment relationship and how this will look?     Discussion document:     Broadening the scope and impact of the korero hui framework plan.
Next Steps (Peter)	<ul><li>Introducing Regional Managers</li><li>Clarify relationship</li></ul>	✓ Schedule of Actions document
Close (Graeme)	<ul> <li>Summary and thanks</li> </ul>	We have captured the issues – in consolidated report     We have clarified the challenges before us

- We are in the process of confirming how we can jointitly approach these challenges
- We have identified key personnel who can help us and started to recruit people for these roles
- A road map to the future has emerged and we are currently talking to people in our organisation and in the communities we visited to agree the way forward.

We are committed to keep talking to key people and come up with a plan to work jointly with our communities

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# **Huntly Hui**

Venue: Huntly Hotel - Lunch

Friday 5 April 2019

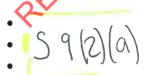
# **Participants:**

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# What we were told specific to Huntly?

- Community advocates can help the Commission to locate Voting Places in places where Māori voters are more likely to vote.
- Focus on 'system failure' and not blame Māori for not engaging in a system that is suitable for the majority of non Māori voters.
- Service is not welcoming at a cultural level and this will only be fixed with local Māori input.
- Challenge, work with local community to deliver reo Maori service option for Huntly.
- Connecting with and employing young people is a good outcome.
- Would love to walk into a voting place that reflects me and my community, and be an awesome
  outcome to have someone in the voting place who can speak te reo Māori.
- Group of people willing to lead and spread the voting kaupapa.
- Many young Māori do not understand NZ's system of democracy.
- Should be part of the school curriculum.
- There are alot of people who need help with forms because they have low level of literacy.
- On going conversations preferable to one off meetings.
- Communities are not the same, Huntly has a point of difference, high levels of competence in te reo Māori and a high of people who are apathetic.
- Doors can be opened by ongoing community engagement.

Who we should work with in Huntly-Ngaruawahia to identify significant gathering places and reach out to potential staff for 2020 GE?



TBC

#### **ACTION PLAN:**

1. Meet with Principal and  $S ag{2}(2)$  A Wharekura o Rakaumanga Principal to:

- Introduce the newly appointed Regional Manager voting services to the group
- Identify key players we need to work with to develop a plan to deploy a te reo Māori voting place
- Begin talks to develop an MOU which will set out principles, expectations and problem solving and decision making processes
- 2. Identify key players who are willing to give advice to the Commission to improve voting and enrolment services in the wider Māori community of Waikato with emphsis on identifying the significant gathering places where their communities live, work and play!

#### **POINTS TO NOTE:**

The Principal of te Wharekura o Rakaumanga noted that the challenge of developing a te reo Māori voting place must be picked up and embraced as it is a real opprtunity for the Huntly community. Further he noted that a key group of young people had gathered here today to begin that journey. His words were strongly supported by the kaumatua and kuia who supported the meeting.

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#### Gisborne Hui

Venue: Ngati Porou Runanga - Lunch

Tuesday 9 April 2019

## **Participants:**

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# What we were told specific to Gisborne?

- Only two Voting Places in the Kaiti area. A third VP on the Kaiti side of the river was located in Wainui which is not part of the Kaiti community.
- Allocation of VPs across the wider Gisborne community did not appear to be a fair process
- Lower socio-economic areas of Gisborne had less VPs
- Utilise, marae, churches, halls Kohanga and Fire Stations in smaller communities
- More AVPs in Kaiti and up the coast!
- Elederly people asked to find their names on a paper roll when the issuing officer not able to find their name
- Names were badly mispronounced
- The VP was not a welcoming environment cold!
- Kaiti VPs not staffed by people from the Kaiti community
- Use people who reflect and know their community. Issues set out above will dissappear with the right people providing services
- Consider splitting resoponsibilities for ROs, General and Māori roll split
- Utilise Runanga and Marae committees to recruit suitable staff
- Give young people the opportunity to work in the GE
- More advertising about job opportunities local options
- Strong level of engagement from group who are willing to continue to work with and support the Commission to improve services to the Gisborne communities
- Young people do not fully understand NZs system including MMP
- Continue to use youth advocates to engage all voters, not just young voters
- A elationship with Unions can connect with employer groups
- Students living away from home (Universities etc) have received wrong information about who they can vote for
- The Kaiti community was not well served during advanced voting period. AV only available for two days in the Kaiti Mall
- Recomend keeping AVPs open on Election Day
- Make enrolling to vote one process reactivate not re-enrol when contact is re-established
- The Commission to explore developing a list of expectations voters can have/expect from the Commission

Who we should work with in Gisborne to identify significant gathering places and reach out to potential staff for 2020 GE?

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#### **ACTION PLAN:**

1. Peter to schedule introductory meetings between community advocates and the Registrar of electors (5 9 (2)(a), Regional Manager E&CE 5 9 (2)(a) and Regional Manager Voting Services (5 9 (2)(a)).

#### **Points to Note:**

- > The group motivated to work with the Commission on the designated projects set out in the Outcomes Planning Framework.
- > The group were very supportive of the proposed initiatives to change the 'Base Narrative' in the Outcomes Planning Framework, ready to work on solutions for Kaiti and the coast.
- $\mathcal{F}$   $\mathcal{G}$   $\mathcal{G}$   $\mathcal{G}$  is available to work with the Commission to give advice about the location of voting places and the days, times and locations for the deployment of mobile voting services for the coast.
- Ready to work with the 'Doers'

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# **Hastings Hui**

Venue: Jarks Cityside - Lunch

Monday 8 April 2019

# **Participants:**

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5 9 (2) (a)

# What we were told specific to Hastings?

- Mobile voting services could be an option for engaging homeless rangatahi who are unlikely to go near a marae, church or community events/gathering places.
- Need to consider the best times and spaces to engage these young people.
- Experienced voting place staff guessing and acting on assumptions as to which roll the individual is on!
- Not always welcoming.
- Not representative of their communities and struggle to communicate effectively.
- The Lift Programme group are supportive and interested in continuing to talk to the Commission.
- Politically neutral information about political parties and candidates will help young people to make an informed vote.
- It's really difficult to follow political party policies through the media.
- The commission needs to think hard about how to ptrovide information for voters that retains a
  politically neutral stance but provides more information about the political parties and
  candidates and even how voters can 'get in front' of candidates.
- Strong emppathy from the group for the voting rights of prisoners based on the belief that voting should be a basic human right.
- Many young people do not access information online because because they do not have 'minutes' on their phones so are dependent on Libraries etc.
- Not widely known among the group that anyone could vote in advance
- Enrolment addresses is an issue for people recently released from prison who a very itinerant because they have to move to try to get re-established in communities. Note: These people will not follow Commission requirements to update addresses.
- Not always easy to get to a voting place when venues and hours change i.e. advanced voting place and election day voting places

Who we should work with in Napier-Hastings to identify significant gathering places and reach out to potential staff for 2020 GE?

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#### **ACTION PLAN:**

- 59(2)(a) to talk about EIT supporting/hosting the Recruitment Presentation
- 2. ട്ര പ്രാത്രിraft a Napier-Hastings list of community advocates and schedule a visiting programme by end of June.
- 3. At first round of relationship meetings begin discussions to identify gathering places of significance, including marae, where people live, work or play!

#### **POINTS TO NOTE:**

- > Talk further about voting place training being more focused on information giving and service to voters versus being primarily foused on processing.
- RELEASED UNDER THE OFFICIAL PROPERTY. > EIT students can be a fertile ground for the recruitment of voting place and headquarters staff. Consider using EIT students to front the recruitment presentations.

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# Whangarei Hui

Venue: Split Bar - Lunch

Tuesday 3 April 2019

## **Participants:**

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59(2)(a)

# What we were told specific to Whangarei?

- Need to be strategic, get to know the community and learn where the places of influence are because this where people will congregate.
- Schools and Marae will fit these criteria.
- The VPs are not generally staffed by people who are part of the community the VP serves.
- Little things matter, greetings, clear signage and basics of cutomer service.
- Consider working with local organisations to deliver election services.
- When setting up VPs in primarily Māori communities (as in the North) Maōri workers should be recruited to provide services to their communities.
- Engage influential people from their communities to take leadeship roles in recruiting for and set up of VPs.
- The group are very positive about maintaining a long term relationship with the Commission to make voting a better whanau-based experience.
- Education needs to start earlier.
- Consider a wider focus when thinking about voting not just transactional aspects of voting.
- The Commission needs to take a lead in providing information about candidates and political parties because this is an important motivator to voting.
- Use multi-media approach to training resources.
- Think hard about the 'why' of voting because this is an important outcome of any training or education programme
- Education should be on-going and not just an event based activity aligned with electoral events.
- How do we support whanau to normalise voting in the whanau unit so all members will get onboard with voting.

Who we should work with in Te Tai Tokerau to identify significant gathering places and reach out to potential staff for 2020 GE?

Identify and meet with mobilisers and connectors first.

**ACTION PLAN:** (What we will be doing in Te Tai Tokerau)

1. Send the meeting notes back to participants – late Aprl, early May.

- 2. Bring new regional managers (Voting Services and Enrolment & Community Engagement) onboard by:
  - Introducing them to the Framework Plan deliverables
  - Arrange meetings with Peter and Melody and key community advocates, starting with this group in June.
- 3. National level:
  - Identify local areas to focus on
  - Plan to identify voting places in Māori communities
  - Identify staff needs
  - Schedule recruitment presentations by end of July 2019
- 4. Meet with ≤ ९(२)(٩)

to talk about the Framework Plan

5. Identify key advocates to meet with regional manager.

#### **Points to Note:**

- Many Kaumatua and kuia are mobilisers!
- When working with communities understand and be dear about the different roles individuals play in their communities. They may be mobilisers, connectors, or doers!
- Gather mobilisers to support the recruitment hui when these are scheduled
- Consider developing a proactive reponse to communities using data from GE 2017, statistical feedback, what happened, trust worthiness of process and outcome, use to mobilise whanau to change the issues and inform the why!
- Kaumatua Network meeting every Tuesday.



## Follow-up Meeting Agenda/Notes

Whangarei:

 $\infty$  Date/Time: Wednesday 3/4/19 - 12:00pm to 2:00pm

∞ **Venue:** Split Bar - Whangarei

∞ Guests:/

∞ Commission:

59(2)(0)

Topic	Information	Notes
Introduction (Graeme)	<ul> <li>Welcome – new people?</li> <li>Follow up meetings: About keeping the discussion going and honouring our promises</li> <li>Overview of progress to date.</li> </ul>	Purpose of meetings: (Sent out) Email  Confirm the content of the local feedback following the facilitated hui sessions  Talk about the consolidated feedback in the Korero Hui Outcomes Framework and when and how we can involve community people  Network of community advocates providing advice to the Commission – how this can work and the implications for such a relationship  Introducing the Regional Managers (May 2019)  Recruitment presentations (July, August, September)  Kaumatua/Kuia role and job title
Key Resource Documents (Peter)	Introduce documents:  - Content – use?  - What we want to cover today?	Photocopy documents:  Korero Hui Feedback emailed out  Korero Hui Outcomes Framework (internal planning document)
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Korero Hui Outcomes Framework (Peter)	<ul> <li>Highlight key deliverables we will need input from community advocates to achieve:         <ul> <li>Network of CAs</li> <li>Recruitment information sessions</li> </ul> </li> <li>Encouraging te reo Māori speakers to apply for jobs</li> <li>Review location of VPs</li> <li>Kaiawhina roles</li> </ul>	■ Base document ✓ Korero Hui Outcomes Framework
Community Advocates and Commission Staff working together (Peter/Graeme)	<ul> <li>Key relationships:</li> <li>Registrars</li> <li>Regional Managers</li> <li>Regional Advisors</li> <li>Returning Officers</li> </ul>	Discussion points:     Finding the right people?     Relationship balance, advice versus employment relationship and how this will look? Discussion document:     Broadening the scope and impact of the korero hui framework plan.
Next Steps (Peter)	<ul><li>Introducing Regional Managers</li><li>Clarify relationship</li></ul>	✓ Schedule of Actions document
Close (Graeme)	<ul> <li>Summary and thanks</li> </ul>	We have captured the issues – in consolidated report     We have clarified the challenges before us

- We are in the process of confirming how we can jointltly approach these challenges
- We have identified key personnel who can help us and started to recruit people for these roles
- A road map to the future has emerged and we are currently talking to people in our organisation and in the communities we visited to agree the way forward.
- We are committed to keep talking to key people and come up with a plan to work jointly with our communities to make the changes necessary to

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## Wairoa Hui

Venue: Bridge Motel - Dinner

Monday 8 April 2019

## **Participants:**

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## What we were told specific to Wairoa?

- We need to do all we can to make voting easier and more accessible for all people in rural and urban areas.
- Rural electors in the Wairoa district were badly served during the Advanced Voting period.
- Mobile service was not available for outlying communities which is a pity because some people in these situations have transport issues!
- We need to be better at telling people where we are going to be and what time we will be there.
- Have Māori issuing officers who can read Māori names and pronounce the names correctly, hear
  a Māori name and find it in written form.
- Making voting matter, what we can do or provide to make voting easier
- Implement 'customer service' training into our induction training
- At Voting Places, they want to see people working who look like them, the majority of Wairoa voters
- The Wairoa Community Partnership Group can develop a proposal about how the Commission's services can be improved from a community perspective
- The people of Wairoa will only be connected with if they are contacted and engaged on a personal or face to face level
- The Wairoa people receive screeds of information from the Commission in language that many find difficult to process and/or understand
- Making voting matter, what we can do or provide to make voting easier
- The group's advice is to engage the Wairoa community early and use local advocates with time to represent the issues for the local community so that they can engage people on a personal level. Wairoa people have a history of coming together to support different kaupapa that affect the whole community. The "Tatou Tatou" movement to increase voter turnout in the last LA election proved this.
- People will tell us where they think we need AVPs if given the opportunity.
- Wairoa people who are overseas and want to vote struggle to get timely information. The Commission needs to do more on this front.
- Double the number of AVPs and keep one opened fulltime

## Who we should work with in Wairoa to identify significant gathering places and reach out to potential staff for 2020 GE?

- · 59(2)(a)
- · 5 9(2)(a)
- · 59(2)(a)
- · 59(2)(a)
- TBC

## **ACTION PLAN:**

- 1. Peter and Graeme will liase with 5 9(2)(a) to coordinate introductory visits with Regional Manager and 2020 General Election initiatives
- 2. 59(2) (a) develop a Wairoa District community profile to help the Commission better understand:
  - The natrue of the geographical Wairoa district
  - Rural communities critical to deploying voting services
- 3. 5 9 (2) (a) pull together a Wairoa calendar of events and key opportunities these events present to reach younger voters. Such a calendar can help with resource decisions.
- 4.  $59(2)(\omega)$  brief the Registrar of electors and the incoming Regional Manager Voting services on the outcomes of this follow up dinner meeting

## Points to note:

- > Peter and Graeme's focus s the 2020 GE.
- Wairoa want to take responsibility for developing and deploying a strategy to increase participation and enrolments in their area. Interested in any plans to contract community groups as per the MEO contracting model.
- Wairoa not interested in just providing local intelligence for the Commission's consideration!
  They want to work with and alongside the Commission. They want the Commission to run ideas past the community before committing to solutions.
- > The group are very keen to develop a Wairoa promo-video to increase participation with a focus on a Wairoa specific, why vote message!



## Follow-up Meeting Agenda/Notes

## Wairoa:

 $\infty$  Date/Time: Monday 8/4/19 – 6:00pm to 8:00pm

∞ Venue:

∞ Guests:

∞ Commission: (

Topic	Information	Notes
Introduction (Graeme)	<ul> <li>Welcome – new people?</li> <li>Follow up meetings: About keeping the discussion going and honouring our promises</li> <li>Overview of progress to date.</li> </ul>	Purpose of meetings: (Sent out) Confirm the content of the local feedback following the facilitated hui sessions Talk about the consolidated feedback in the Korero Hui Outcomes Framework and when and how we can involve community people Network of community advocates providing advice to the Commission – how this can work and the implications for such a relationship Introducing the Regional Managers (May 2019) Recruitment presentations (July, August, September) Kaumatua/Kuia role and job title
Key Resource Documents (Peter)	<ul><li>Introduce documents:</li><li>Content – use?</li><li>What we want to cover today?</li></ul>	Photocopy documents:  Korero Hui Feedback emailed out 1 Korero Hui Outcomes Framework (internal planning document) 2
Korero Hui Feedback Information (Peter)	<ul> <li>Key Wairoa hui points which were integrated into the consolidated feedback</li> <li>Comments-Feedback?</li> </ul>	Table: Overview of Feedback and Actions
Korero Hui Outcomes Framework (Peter)	<ul> <li>Highlight key deliverables we will need input from community advocates to achieve:</li> <li>Network of CAs</li> <li>Recruitment information sessions</li> <li>Encouraging te reo Māori speakers to apply for jobs</li> <li>Review location of VPs</li> <li>Kaiawhina roles</li> </ul>	■ Base document  ✓ Korero Hui Outcomes Framework
Community Advocates and Commission Staff working together (Peter/Graeme)	<ul> <li>Key relationships:</li> <li>Registrars</li> <li>Regional Managers</li> <li>Regional Advisors</li> <li>Returning Officers</li> </ul>	Discussion points:     Finding the right people?     Relationship balance, advice versus employment relationship and how this will look? Discussion document:     Broadening the scope and impact of the korero human framework plan.
Next Steps (Peter)	<ul><li>Introducing Regional Managers</li><li>Clarify relationship</li></ul>	✓ Schedule of Actions document
Close (Graeme)	Summary and thanks	Summary:     We have captured the issues – in consolidated report     We have clarified the challenges before us

We are in the process of confirming how we can jointltly approach these challenges
We have identified key personnel who can help us
and started to recruit people for these roles
A road map to the future has emerged and we are currently talking to people in our organisation and in the communities we visited to agree the way
forward.
We are committed to keep talking to key people and come up with a plan to work jointly with our
communities to make the changes necessary to improve voting services to Māori

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## The Context and Where we Went?



## Why we organised the Korero Hui?

Complaints during 2017 – service received!

Where we went?

Manukau Kaiti Highbury Christchurch Henderson Huntly Wairoa Dunedin Whangarei Hastings Porirua-Kapiti

## Introduction

- During and after 2017 GE the Commission received a disproportionately higher number of complaints from Maori voters than any other ethnic group. The complaints highlighted examples of poor service to voters of Māori descent.
- Following the 2017 GE the Chief Electoral Officer met with people from Gisborne and Palmerston North to talk about the issues they raised. Out of these conversations emerged the need to get a more informed understanding of the scale of negative feedback from Māori voters.
- Key messages we carried; we weren't consulting, we were listening to peoples
  concerns. We wanted community people to help us build and deploy solutions to
  voting problems so that people would find it easy to caste their vote and that it
  would count.

- Voting Places

  Voting

## **Services at Voting Places**



- Te reo Māori not commonly spoken by voting place officials
- Not a welcoming environment
- Māori names are often mispronounced
- Difficult to locate where people on the Māori roll needed to queue in the voting place
- Some staff at the voting place made assumptions about which roll people were on
- Some staff struggled to hear a Māori name and search to confirm which roll the voter was on



- staff did not relate well to young Māori

  Māori do not know about the general election journament of the jobs adve.

  Online applications not easy for some rural communities.

  All the property of the jobs adve. Many Māori do not know how to apply for the jobs advertised

  Online applications not easy for some rural communications

## Education



- Comprehensive civics education programme is required in schools
- Access to information about political parties or candidates is not easily accessed
- People want a comprehensive civics education programme in all schools which will help young people to understand NZ's system of democracy, and how the voting process works so they can make an informed vote.
- Young people want access to information about political parties or candidates to help them make up their mind who to vote for.
- We asked that this feedback be considered following the 2020 GE because these
  are long term considerations and will require a whole of community/community
  approach to get right!

## What this all means for us?



- Take advice:
  - ✓ We have a network of 70 Community Advocates
- Put voting places in the right locations:
  - √ Community Advocates telling us where to go
  - ✓ And we are listening Te Arawa Strategy
- Tell people about the jobs and how to apply for the jobs:
  - √ Recruitment presentations employ 16 year olds
  - ✓ Employ Māori to staff voting places in Māori communities
- Added 8 communities:
- RELEASED UNDER THE OFFICIAL IN PARTIES OF THE OFFICIAL IN PROPERTY OF THE OFFICIAL IN ✓ Taupo, Rotorua, Tauranga, Whanganui, New Plymouth, Otaki,

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## Te Wharekura O Rakaumanga Meeting

- 1. Meeting Participants:
  - Rakaumanga:

Rakaumanga:
The Commission: 5 (2)(1)

- 2. Meeting outcomes:
  - High level project deliverables confirmed
  - **Draft Achievement Matrix**
- 3. High Level Deliverables, responsibilities and timeframes:

	151821V	
Deliverables	Responsibility	Date (2020)
■ Te Wharekura O Rakaumanga Voting Place assessment completed:  □ Rakaumanga – Barry confirm VP for AVP and ED Voting  □ Barry/Peter P complete assessment and identify mitigations  □ Rakaumanga and Barry/Peter P confirm the proposed venue meets the VPA assessment standards and prerequisite mitigations	· 5 9 (2)(X)	■ 28 Feb
Recruitment presentation for Huntly and Turangawaewae scheduled and implemented at Rakaumanga:  ∞ Confirm date – Peter P/Barry and Dave  ∞ Confirm presentation details, venue, budget and process to invite participants  ∞ Deliver presentation	• 5 9 (2)(A) Team	■ 31 March
Advance Voting Place Plan completed:  Opening hours  Peak voting times  Number of staff  Security  Budget	■ Electorate Manage <mark>ri ຣ ດ(</mark> ເຊ)(ດ)	■ Mar-April-May
Recruitment of VP staff:  ∞ Recruit, appoint, train VP Mgr.  ∞ Recruit and train VP staff	S9(2)(a)	<ul> <li>AVP Mgr. May-July</li> <li>AVP staff July-Aug.</li> <li>Note: Training in weeks prior to election</li> </ul>
Operations:  ∞ Delivery of VP Equipment  ∞ Delivery of VP Supplies	■ VP Mgr.	<ul><li>Equipment: 2 weeks prior to start</li><li>Supplies: 1 week prior</li></ul>
Note: Card board equipment with no logos can be transferred to Rakaumanga.	• RAS 01(2)(a)	<ul> <li>Post-Election</li> </ul>

## 4. Achievement Matrix

The achievement matrix should describe how success looks from different perspectives not just the Commission or Te Wharekura O Rakaumanga. These perspectives include:

- Community of voters (Tribal, local community, Te Rakaumanga network)
  - ∞ Whanau participation and understanding
  - ∞ Integrated approach to enrolment, education and voting leveraging the relationship with Rakaumanga
- Sense of community ownership through participating in their process versus a Commission process by:
  - ∞ Service delivered from community institution, Te Wharekura O Rakaumanga
  - ∞ Use of te reo Māori when voting
  - $\infty$  Service staffed and provided by their whanau
- Changing the historical voting narrative:
  - ∞ Encouraging new voters
  - Breaking down access barriers − reo Māori in the voting place, whanau delivering services, more welcoming service
  - ∞ Engaging young people and giving them a voice in their community

The Current State	Engagement	The New Narrative - SUCCESS!
Many whanau do not understand the value of voting:  Tribal perspective and systems?  What politicians do and how the system works?  How voters can get involved in making decisions?  Whanau Participation in 2017 GE:  Huntly Enrolment 18-30 years in Hauraki Waikato/Waikato electorates?  Huntly Turnout 18-30 years in 2017 General Election?	<ul> <li>Education programme delivered by Rakaumanga with advice, support and resources from the Commission.</li> <li>2017 participation rates circulated to the Huntly by Rakaumanga and people urged to encourage whanau to improve on the 2017 rates in 2020</li> </ul>	<ul> <li>Whanau have an increased understanding of the 'political issues' affecting their community and lwi.</li> <li>Increased participation in 2020 General Election – enrolment and turnout higher than 2017 election</li> </ul>
Prior voting experience:  Commission venue not a Community venue.  Ap English speaking only environment with no reo Māori Outsiders provide services not Whanau members.	■ Joint Commission and Rakaumanga strategy and plan distributed through Rakaumanga communication channels:  ∞ Recruitment and staffing of the VP  ∞ Kaupapa  ∞ How people can engage	<ul> <li>People able to vote early or on election day in a trusted venue where generations gather to learn and celebrate</li> <li>I can choose how I will engage</li> <li>My whanau members providing the voting services in our community</li> </ul>
The historical narrative:  Voting places are cold and not welcoming,  Advanced voting previously in government dominated venues  Staff not welcoming.  Staff mispronounce names.  New voters have to find their way through the process and system of voting.  Outsiders staff voting places in Huntly.	Joint Commission and Rakaumanga vision statement to the Rakaumanga Community     Community know how and when to participate:	<ul> <li>Improved voting experience provided by whanau members from Huntly</li> <li>Names pronounced correctly.</li> <li>First time voters feel well supported by whanau members staffing the voting place.</li> </ul>

## (20)

## IMPROVING SERVICES TO MĀORI

## **VOTING PLACES IDENTIFIED AND VISTED IN THE 19 TARGETED COMMUNITIES**

Community Electorate(s)	Area of Focus	Key Tasks	AVP x Location
Kaiti – East Coast:  Ikaroa-Rawhiti – らん(こん)  East Coast – らん(こ)(ふ)  AVP-VPA (12)	<ul><li>Voting Place Assessment</li><li>Recruitment</li></ul>	<ul> <li>Confirm and Assess         AVPs in East Coast         district.</li> <li>Kaiti, Ngati Porou         Community partnership         to promote jobs and         encourage people to         apply for jobs</li> </ul>	Kaiti Mall – Fulltime AVP-VP     Te Tihi o Titirangi Kohanga (AVP-VP)     Te Whakaruruhau Kohanga (VP)     Wairikiriki School (VP)     Whangara Marae (AVP)     Tologa Bay (AVP)     Tokomaru Bay (AVP)     Te Puia Springs (AVP)     Ruatoria (AVP-VP)     Tikitiki (AVP)     Te Araroa (AVP)     Hicks Bay (AVP)
		, Al	Rototiti:
Rotorua:  Waiariki - 5 9 (2) (3)  Rotorua - 5 9 (2) (4)  AVP-VPA (19)		<ul> <li>Confirm and assess         Marae based AVPs and         backup options in all Te         Arawa communities.</li> <li>Support from 5 (12)(€)         and 5 (12)(€) elp         RA/RO to confirm and         assess AVPs</li> <li>Partner with marae         leaders to identify and         encourage right people         to apply for jobs</li> </ul>	□ Te Waiti Marae     □ Taheke Marae     □ Te Takinga Marae     □ Te Puna Whakareia Marae     □ Backup)     □ Rotoiti Rugby Club     □ (Backup)  Chinemutu:     □ Tunohopu Marae     □ Koutu Marae     □ Koutu Kohanga (Backup)     □ Te Ao Marama Marae     □ (Backup)  Ngongotaha:
I IN A SERVICE OFFICE CO. C.	The state of the s	and a second of the second of	a constant freedom as a property of the constant of the consta
Whangarei-Northland:			∞ Paparoa

Electorate(s)	Area of Focus	Key Tasks	AVP x Location
Te Tai Tokerau – 5 (12) (2) Northland – 5 (12) (2) Whangarei – 5 (12) (2) AVP-VPA (13)	<ul> <li>Assessment of rural AVPs in Northland District.</li> <li>Recruitment</li> </ul>	<ul> <li>Confirm and Assess AVPs.</li> <li>Mobile AVP service in the Hokianga</li> <li>Partner with</li> </ul>	<ul> <li>Ruawai</li> <li>Dargaville</li> <li>Kawakawa-Ngati Hine Trust</li> <li>Mangamuka</li> <li>Coopers Beach-Mangoni</li> <li>Kaeo</li> <li>Omapere</li> <li>Opononi</li> <li>Rawene</li> <li>Panguru</li> <li>Ahipara</li> <li>Te Kao – Health Centre</li> </ul>
/est Auckland-Hoani			10,
Vaititi Marae: Kelston – らくしん Tamaki Makaurau	∞ Recruitment	<ul> <li>∞ Key partnership relationship – link with</li> <li>S Q(2)(a)</li> <li>∞ Partner with 5 Q(2)(a)</li> </ul>	Hoani Waititi Marae AVP
-5 9(2)(a)		J. J. Land	
AVP-VPA (1)			
luntly-Rakaumanga e Reo Māori Voting Place: Hauraki-Waikato - らのにとしる Waikato - らのにと	<ul><li>Voting Place Assessment.</li><li>Recruitment</li></ul>	<ul> <li>∞ Key partnership relationship</li> <li>✓ Assessment of AVP.</li> <li>∞ Develop and implement a targeted recruitment strategy</li> </ul>	∞ Te Wharekura O     Rakaumanga Voting Plac     AVP and VP (Te Reo     Māori voting experience     pilot)
AVI VIA(I)		- Ollulogy	
Te Tai Hauāuru -	Assessment of marae based AVPs in rural communities  Recruitment.	<ul> <li>∞ Confirm locations and Assess AVP.</li> <li>∞ Partner with Rangahaua, Otoko, Kaiwhaiki, Tamaupoko and Raetihi</li> </ul>	<ul> <li>Tupoho Complex Rangahaua Marae</li> <li>Otoko Marae</li> <li>Kaiwhaiki Marae</li> <li>Parikino Marae</li> <li>Koroniti Marae</li> <li>Matahiwi TBC</li> <li>Ranana-Ruaka Marae</li> <li>Hiruharama – confirm location</li> <li>Pipiriki-Adventure Touris location.</li> <li>Raetihi-vacant shop</li> <li>Ratana Pa – confirm location</li> </ul>
Te Tai Hauāuru –  5 9 (2) (2) Whanganui –  5 9 (3) (4) AVP-VPA (10)	based AVPs in rural communities	Assess AVP.  ∞ Partner with Rangahaua, Otoko, Kaiwhaiki, Tamaupoko	Rangahaua Marae  Otoko Marae  Kaiwhaiki Marae  Parikino Marae  Koroniti Marae  Matahiwi TBC  Ranana-Ruaka Marae  Hiruharama – confirm location  Pipiriki-Adventure Tourisi location.  Raetihi-vacant shop  Ratana Pa – confirm
59(2)(4) Whanganui — 59(4)	based AVPs in rural communities	Assess AVP.  ∞ Partner with Rangahaua, Otoko, Kaiwhaiki, Tamaupoko	Rangahaua Marae  Otoko Marae  Kaiwhaiki Marae  Parikino Marae  Koroniti Marae  Matahiwi TBC  Ranana-Ruaka Marae  Hiruharama – confirm location  Pipiriki-Adventure Tourisi location.  Raetihi-vacant shop  Ratana Pa – confirm

	Community Electorate(s)	Area of Focus		Key Tasks	AVP x Location
	Te Tai Hauāuru - ち 9(2)(公) Palmerston North - ら 9(2)(公) Rangitikei - I ら 9(2)(公) AVP-VPA (3)	∞ Voting Place Assessment.  ∞ Recruitment	<ul><li>∞</li><li>∞</li><li>∞</li></ul>	Priority community Assessment of AVP.  Partner with Whanau Ora - 5 9 (2)(4)  Partner with 5 0 (2)(4)  from Shannon to identify and encourage people to apply for jobs in the Shannon, Foxton communities.	™ Highbury Library     Te Waiora Building     Shannon (Included in the     Otaki electorate new     locations because of the     affiliation with Foxton and     Levin communities)
Ch	ristchurch Te Tai Tonga – S Q (2) (Q) Christchurch East – S Q (2) (Q) Wigram – S Q (2) (Q) AVP-VP (6)	<ul><li>✓ Voting Place Assessment.</li><li>✓ Recruitment</li></ul>	<ul><li>∞</li><li>∞</li></ul>	Nga Hau E Wha is a key partnership relationship Assessment of AVP.  Partner with Nga Hau E Wha marae, Te Puawaitanga and Tuahiwi Marae	<ul> <li>Nga Hau E Wha Marae</li> <li>Aranui Wainoni</li> <li>Community Centre</li> <li>Stanmore Road shops venue</li> <li>Hei Hei Community Centre</li> <li>Te Puawaitanga</li> <li>Tuahiwi Marae</li> </ul>
-				CA	
Dui	nedin: Te Tai Tonga – S へ(2)(ふ) Dunedin North (2) – IS へ(2)(ふ) Dunedin South (4) S へ(2)(ふ) AVP-VPA (3)	<ul><li>✓ Voting Place Assessment.</li><li>✓ Recruitment</li></ul>	<b>O</b> <sup>®</sup>	Confirm and Assess AVPs.  Deployment and delivery of "Recruitment Presentation	<ul> <li>Te Kaika Health Centre</li> <li>Te Hauora Whanau centre</li> <li>Kohanga Reo Wakari</li> <li>Pacific trust Otago</li> <li>Otepoti Kura Kaupapa Māori school</li> <li>Halfway Bush community hall.</li> </ul>
			100		
Inv	ercargill:  Te Tai Tonga –  5 9 (2) (3)  Clutha-Southland (1) – 5 9 (2) (3)  Invercargill  5 9 (2) (2)  AVP-VPA (4)	Voting Place Assessment.  ∞ Recruitment	80	Confirm and Assess AVPs.  Deployment and delivery of "Recruitment Presentation	Invercargill  Clifton Seventh Day Adventist Church hall  Bluff Townhall  A(2) (a) East side Church hall  Nga Hau E Wha Marae Mataura:  Mataura Community Centre
Wa	iiroa Ikaroa-Rawhiti – S. 9.(2)(a) Napier – S. 9.(2)(a)	<ul><li>     ∨oting Place     Assessment   </li><li>     Recruitment   </li></ul>	∞ ∞	Confirm Assess AVPs Partner with Wairoa District Council	<ul> <li>Community Centre and Swimming Pool Complex (AVP-VP)</li> <li>Nuhaka Fire Station (AVP)</li> <li>Opoutama Community Centre (AVP)</li> <li>Mahia Hall (AVP)</li> <li>Muriwai Community Hall (AVP)</li> <li>Te Waerenga O Kuri Community Centre (AVP)</li> <li>Tiniroto Community Centre (AVP)</li> <li>Te Reinga Marae</li> </ul>

Community Electorate(s)	Area of Focus	Key Tasks	AVP x Location
			∞ Frasertown Marae (AVP) ∞ Tuai School (AVP-VP) <u>~ Tuai Community Centre</u>
Napier - Hastings  Napier	<ul><li>✓ Voting Place     Assessment</li><li>✓ Recruitment</li></ul>	<ul> <li>∞ Confirm and assess         Flaxmere and Maraenui         venues</li> <li>∞ Partner with Roopu A         lwi Trust Maraenui and         Te Ikaroa Rangatahi         Social Services         Flaxmere</li> </ul>	<ul> <li>∞ Roopu A Iwi Maraenui         (AVP)</li> <li>∞ Iwi Social Services Roole         Street Flaxmere (AVP)</li> <li>∞ Flaxmere shops location         (AVP)</li> </ul>
Taupo  Taupo  Taupo  50(2)(△)  Waiariki - (2)(△)  S 0(2)(△)	<ul><li></li></ul>	<ul> <li>∞ Confirm and assess marae AVP options</li> <li>∞ Partner with marae representatives to identify right people and encourage them to apply for jobs:</li> </ul>	Nukuhau Marae Kura Whakarewa Kohanga (Backup to Nukuhau Marae)  Waipahihi Marae  Waitahanui Kura (AVP)
Tauranga Waiariki - (a) S Q (2) (a) Tauranga - (a) S Q (2) (a) Bay of Plenty - S Q (2) (a)	∞ Voting Places ∞ Recruitment		<ul> <li>∞ Bay Park Mall</li> <li>∞ New World and PAK Save supermarkets</li> </ul>
Otaki  ∞ Otaki –  ∞ Te I al Hauāuru –  \$ 9(2)(4)	∞ Voting Places Recruitment	<ul> <li>Confirm and assess new locations</li> <li>Partner with 3 a (2) (a) (ROE) to identify local identities who can access their networks to identify and encourage the right people to apply for jobs.</li> </ul>	<ul> <li>Te Whare Manaaki Foxton</li> <li>Aroha Literacy Centre, Levin</li> <li>Te Atiawa Runanga Offices, Waikanae</li> </ul>
Porirua  Mana - 5 9 (で)(ふ)  Te Tai Hauāuru - 5 9 (で)(ふ)	∞ Voting Places ∞ Recruitment	<ul> <li>Confirm and assess proposed locations</li> <li>Partner with</li> </ul>	<ul> <li>Niblick Hall Titahi Bay Hall         <ul> <li>Part time AVP option</li> </ul> </li> <li>Waitangirua Mall has a vacant space which may be part time AVP option</li> <li>Takapuwahia Marae may be a part time AVP option (Will need a viable backup option)</li> </ul>
West Auckland:  Kelston Te Atatu Helensville			<ul> <li>Site visits to recommended locations and venues have been undertaken by Kim Lockwood (RA)</li> </ul>

Community Electorate(s)	Area of Focus	Key Tasks	AVP x Location
South Auckland  Manukau East  Mangere  Manurewa  Papakura			<ul> <li>Site visits to recommended locations and venues have been undertaken by Desley Thompson (RA)</li> </ul>

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## **Interview for Administrative Support Staff**

Candidate	ii.		
Panel			
Date of interview			$\sim$
Competencies	1. 2. 3. 4. 5.	Motivation Following Instructions and Processes Organisation skills Teamwork Communication	ALION

## Interview Introduction

- 1. Welcome candidate and introduce panel members
- 2. Explain the interview process:
  - the interview is likely to take between 15 and 30 minutes;
  - firstly we will briefly describe the expectations of the role;
  - feel free to ask us questions about the role at that point;
  - we will ask some questions based on the skills you need for the role. We will ask you to
    provide examples from previous experience or situations that shows that you have the
    skills we need;
  - we will be writing notes as you talk;
  - at the end of our questions you will be given a further opportunity to ask questions of us.
- 3. Work expectation and commitment

The general election will take place on 17 October 2020.

Administrative Support staff will be employed on a casual basis with hours determined by the Returning Officer. They could be asked to undertake any number of tasks within the electorate headquarters from supporting recruitment to distributing or receiving supplies, or counting votes.

- 4. We will be reference checking each of our preferred candidates. Part of the reference checking will be against the examples you provide during the interview. You should keep this in mind when responding to the questions.
- 6. At the end of our questioning you will be provided an opportunity to ask questions of the panel.

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## **OVERVIEW: RECRUITMENT PRESENTATIONS IN TARGETED COMMUNITIES**

## **Background**

## The Korero Hui Outcomes Framework for the 2020 GE and Beyond

## The Base Narrative we want to change?

- Voting Place staff do not always reflect and represent the diversity of the local community
- Many people from Māori communities do not know about the election's jobs
- Many people from Māori communities do not know about recruitment processes or how to access the Commissions systems to apply for jobs

## What we thought we could do to change the narrative?

- Engage with community advocates and ROEs to assist with organising and scheduling information sessions about the jobs available
- Target young people at High Schools and Polytechnics/Wananga to encourage them to attend information sessions
- Work with local radio and community newspapers to promote opportunities for working for the Commission
- Promote the training and support that goes with the jobs
- Encourage members of local communities with te reo skills to apply for jobs
- Engage young people to be the face of the Commission in local communities

## What success looks like?

- Information sessions are held in all targeted communities
- Increased understanding of the Commission's jobs
- Registration of Interest Forms lodged for 2020 GE Headquarters and Voting Places jobs

## **Locations: Communities**

December	February	March
Pilot Communities:	<ul> <li>Whangarei</li> </ul>	<ul><li>Christchurch</li></ul>
■ Highbury TBC	<ul> <li>West Auckland</li> </ul>	■ Dunedin
■ Wairoa TB	<ul> <li>South Auckland</li> </ul>	<ul><li>Invercargill</li></ul>
<ul> <li>Kaiti – East Coast TBC</li> </ul>	■ Huntly	<ul><li>Napier-Hastings</li></ul>
	■ Rotorua	<ul><li>Porirua-Kapiti</li></ul>
	<ul><li>Tauranga</li></ul>	■ Otaki
	<ul><li>Taupo</li></ul>	<ul> <li>New Plymouth</li> </ul>
Q-V		■ Whanganui

## Programme, Outcomes, Facilitators and Resource People:

Time-Topic	Programme Content	Resources	Outcomes
Session 1: 5 min	<ul> <li>Welcome – Facilitator</li> <li>Introduce 'Station Rotation' activity</li> </ul>		
Session 2: 25 min	■ Stations:  1. Convincing people to enrol to vote.  2. Enrolling people.  □ Paper based  □ Electronic  3. Finding names on a roll:  □ copy the right information.  □ Listen and find a name, copy information.  4. Greeting people and putting them in the right queue  5. Counting votes. Set up a group to count votes.	Station:  Station Rotation:  1. Convincing people to enrol to vote.  2. Completing an Enrolment form — hard copy/electronic copy.  3. Accessing information from the Electronic Roll  Read, pronounce names  4. Access information from hard copy Roll  Info Easy vote card  Read, pronounce names and data.  Separate Activity:  5. Counting votes. Set up a group to count votes.	Participants given the opportunity to try activities which are aligned with jobs in a non-threatening environment.
Session 3: 5 min	■ General Election:  ∞ Timeline.  ∞ Getting people ready to vote.  ∞ Getting organised to run an election.  ∞ The Election  ∞ Post Election	Posters:     ™ Timeline     Ready to vote     Pamphlets     TBC	<ul> <li>Participants know the bigger picture and context of the specific jobs.</li> </ul>
Session 4: 5 min	■ Getting people ready to vote:  ∞ Community liaisons etc.  ∞ Getting people on the roll.	Posters:	<ul> <li>Participants introduced to the E&amp;CE roles and connections made to Stations 1/2</li> </ul>
Session 5: 5 min	<ul> <li>■ Organising an Election</li> <li>∞ Manager's jobs</li> <li>∞ Headquarter's jobs</li> <li>∞ Finding people.</li> </ul>	1. Video Clips: ∞ TBC	<ul> <li>Participants introduced to the Headquarter VS roles jobs</li> </ul>
Session 6: 5 min	■ The Election:  ∞ AVP jobs  ∞ VP jobs  ∞ Mobile voting jobs	1. Video Clips: ∞ AVP, VP in action	<ul> <li>Participants introduced to the AVP-VP jobs and connections made to Stations 2/3/4</li> </ul>
Session 7: 5 min	■ Counting votes:  ∞ Election Day  ∞ Special vote counting	Video Clips:	<ul> <li>Participants introduced to the Election night jobs and connections made to Station 5</li> </ul>

Session 8: 10 min	<ul> <li>Applying for a job:</li> <li>∞ Next steps?</li> <li>∞ Complete a Registration of Interest Form</li> <li>∞ Provide contact details</li> </ul>	■ Forms:  ∞ Registration of Interest forms	Completed Registration of Interest Forms (HR)
Session 9: 5 min Poroporoaki- Facilitator			

## **Pilot Proposal:**

Target Communities	Rationale	Contacts-Facility
Highbury	<ul> <li>Small community and small number of AVPs and VPs nominated for 2020 GE.</li> </ul>	Contacts:  Sq(2)(a) - Whangu Ora youth services Sq(2)(b) Highbury Youth Group (16 years plus).  Facility: Highbury Whanau Centre (Montad Park)
Kaiti	<ul> <li>Very vocal with criticism of the service provided during the 2017 GE, so interest is high to see a change in the 2017 narrative.</li> <li>Community advocates very committed, helpful and united.</li> </ul>	Facility: Te Runanganui O Ngati Porou 195 Wainui Road, Kaiti.
Wairoa	<ul> <li>Strong support provided to find the best AVP-VP locations in 2020 GE.</li> <li>Have strong local connections to key target group – young people 16-24 years</li> </ul>	Contacts:  S 々(え)(ふ) – Wairoa Council Youth Advisor  I ラ ヘ(え)(ふ) – Manager Community Engagement Wairoa Council S タ(え)(ふ) Vairoa Councillor Facility:  Wairoa Information Centre

## Feedback from Highbury: Meeting with Leader of the Highbury Youth Group - DISCUSSION TOPIC

- Should focus on trying to fill the room with the "right group" i.e. those who can do the job AND want to work!
- Young people who are in her group and those who are working with whanau ora have very low confidence levels and in many cases, literacy is a problem!
- Reach out to ex-workers from their community who are known to young people and encourage them to help fill the room!
- Thinks we should access local social media networks to reach the right group and try to sort people, so they are not shamed in front of peers.

## **Timeframes:**

All deliverables should dove-tail – now is the time to develop and drive towards completing an implementation plan etc.

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## **Peter Potaka**

From:

Sent:

To: Cc:

Subject:

S9(2)(a)

2019 11:07 AM

Korero Hui catch up lunch/dinner

## Kia ora e hoa

I hope all is well with you and your whanau. At the Commission 2019 has started with a roar! Voting Services are in the middle of recruiting Regional Managers for the 2020 General Election and Enrolment & Community Engagement are getting ready to launch the Local Authority Campaign to update the Electoral Roll for the respective councils across the country. Enrolment & Community Engagement had a strong a presence at Matatini 2019, bringing together a group of our te reo Māori speakers from across the country, and most importantly, the team were successful in getting an encouraging number of young people enrolled for the first time

and our local registrars would like to continue talking to you about how we can improve enrolment and voting services in your communities, with your help. The first thing we need to do is confirm that the information gathered at your respective hui is an accurate record of the discussion that took place. Rather than have a formal meeting we would like to talk over lunch or dinner. I have contacted the registrars and asked them to organise a restaurant. Hopefully you will also have heard from them by the time you receive this email.

The Korero Hui Reports for each of the hui were sent out to you before Christmas 2018. However I have included a copy in this email. The consolidated information from the hui has been really helpful when thinking about what we ned to do improve the voting experience for Māori in the 2020 General Election.

## Follow up meeting details:

## Why we want to meet with you and your community people?

- Confirm the content of the local feedback following the facilitated hui sessions keep our word!
- Talk about the consolidated feedback in the Korero Hui Outcomes Framework and when and how we can involve community people
- Network of community advocates providing advice to the Commission how this can work and the implications for such a relationship
- Introducing the Regional Managers (May 2019)
- Recruitment presentations (July, August, September)
- Kaumatua/Kuja role and job title

## People at the meeting

## The Commission:

- Color
   Project Manager Voting Services
- O National Manager Voting Services
- Registrar of Electors

## Community:

- Local person who organised the first Korero Hui
- People from the first hui or influential people not able to attend the first hui. (Recommendation from local hui
  organiser and Registrar).

DATE	LOCATION	LOCAL COMMUNITY INVITEES	KEY TASKS-RESPONSIBILITIES
------	----------	--------------------------	----------------------------

29 March	Palm North Lunch	s ఇ(౽)(ప) <mark>plu</mark> s additional community people TBC	<ul><li>Lunch venue</li><li>Invite to lunch (S 9(2)(a)</li></ul>
1 April	Paraparaumu Lunch	5 ရ(၁)(လ) <mark>olus</mark> additional community people TBC	<ul><li>Lunch venue</li><li>Invites</li></ul>
3 April	Whangarei Lunch	s a (၃) (၁) <mark>plus a</mark> dditional community people TBC	■ Lunch venue (公) ■ Invites (5 4 (2) (公)
4 April	Henderson Lunch	ട്ട പ്രൂഗ്ര <mark>) pl</mark> us additional community people TBC	Lunch venue Invites 5 9 (2)
4 April	<mark>Manukau</mark> Dinner	5 ఇ(2)డ <mark>) p</mark> lus additional community people TBC	Dinner venue Invites 5
5 April	Huntly Lunch	<mark>4 (2)ല്ല</mark> ിus additional community people TBC	<ul> <li>Lunch venue</li> <li>Invites</li> <li>SQ(2)(a)</li> </ul>
8 April	Napier Lunch	Community people TBC	Lunch venue (2)(a) Invites 5 9 (2)(a)
8 April	Wairoa Dinner	5 ع (2)(م) plus additional community people TBC	Dinner venue Invites ( 5 9 (2) (a)
9 April	Gisborne Lunch	5 9 (2)(ယ), plus additional community people TBC	<ul><li>Lunch venue</li><li>Invites</li><li>5</li></ul>
10 April	Christchurch Lunch	કુ વ(2)(જ <mark>)</mark> lus additional community people TBC	<ul><li>Lunch venue</li><li>Invites</li></ul>
11 April	Dunedin Lunch	s a(ဥ)မျာlus additional community people TBC	<ul> <li>Lunch venue</li> <li>Invites</li> </ul>
6 May	Rotorua Lunch	TBC	Lunch venue (2)(a) Invites 5 9(2)

If you have any questions please send a text and I will ring you back.

Nga mihinui ki a koe me to whanau hoki

Peter

Me mātua whakarite mēnā kua rēhita koe, ā, kai te reri ki te pōti. 🔇



Potaka | Engagement Project Manager | Electoral Commission | Te Kaitiaki Take Kōwhiri | PO Box 3220 | Level 9, 34-42 Manners Street | Wellington | Phone +64 4 806 3557 | Mobile 021 241 7680 | Fax +64 4 495 0031 |



# Meeting with Community Advocates - Kelston, Te Atatu and Hellensville

"Locating Voting Places in Significant Spaces where Maori Voters Gather"

# Introduction

accessible because voting places deployed in these gathering spaces will enable Maori voters to vote while they go about their everyday lives. voting places being located where Maori voters gather to access services or celebrate with whanau and friends. This will make voting easier and more This paper has been developed to help Compission staff engage with community advocates to ensure we get relevant advice that will result in 2020 GE

elements of the base narrative in the Korero Hui Framework we are wanting to change for the next election in 2020. Our network of community advocates are all busy people. Therefore, we need to ensure that our discussions are focused, and we are clear about what

# **Engagement Framework**

Signíficant Places <mark>Kelston</mark>	Schedule meetings:	Resources:	PHASE
Significant Places for people in their community:  - Where gaps in 2017VPs may exist?	Network of Community Advocates contacts:     Contact key people - set up appointment times and let people know what you want to do/achieve with the advice you are seeking     You may need to help people understand that we have criteria that voting places need to meet before we can confirm new locations i.e. share the process we need to work through to confirm voting places.	Maps and Tables:  Parliamentary electorate profiles, results I 2017, population, households etc.  https://ecartgis02.election.net.nz/s/2017 voting by descent/  Map:  Location of 2017 GE Voting Places where 200 or more voters of Maori descent voted  Table setting out the name and address of 2017 GE voting places where 200 or more voters of Maori descent voted  Staffing details 2017 GE, number and ethnicity of people employed for VPs	KEY ACTIVITIES
See Appendix this report	59(2)(8)	<ul> <li>Strategy: FOCUS ON KELSTON, TE ATATU and HELLENSVILLE Focus on three electorates with the highest number of Māori voters. Trying to cover all electorates in the West may result in too higher a workload. CAs agree that Kelston, Te Atatu and Hellensville cover the communities with the highest populations of Māori voters in the West.</li> <li>Set targets to increase the number of AVPs in these electorates and roll over 2017 VP locations. Agreed that 5 additional AVPs per target electorate should be enough to meet the projected demand of 65% of voting public casting their vote prior to ED.</li> <li>Consider providing additional option in locations where high numbers voted in 2017, e.g. Malls and Supermarkets</li> <li>Significant numbers of people who affiliate to Ngapuhi, Tuhoe, Kahungunu and Tamaki Makaurau in this region</li> </ul>	NOTES - KEY FINDINGS

<ul> <li>What social activities can be located here?</li> <li>Meet assessment criteria.</li> </ul>	<ul> <li>Has this been used previously as a VP?</li> <li>How accessible is this to passers-by?</li> <li>Who are the people most likely to come here to vote?</li> <li>Good for AVP?</li> <li>What buildings are available if any?</li> <li>What services exist or are based here?</li> </ul>	Te Atatu  Where are they?  Hellensville  Why are they significant?  What do people generally come here for?  When are people most likely to gather here?  Have voting places been located here in past elections?  Each Site Visited:  Who are the people most likely to vote here?  Who are they likely to come here if given the choice?  Are Maori likely to vote here? Why yes or No?  What does the deprivation index map tell us about this location?  Keep or relocate?
eere to vote?  See Appendix this report  Mangere Bridge Papatuanuku Marae in Mangere Papatuanuku Marae in Mangere		re? past elections?  These voting places remain relevant – roll over. The strategy is to consider if gaps exist in the communities with high numbers of Māori voters where we should consider identifying new voting options with emphasis on additional AVPs.

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# APPENDIX - PROPOSED NEW SITES - LOCATIONS FOR 2020 GE

# HELENSWALE, KELSTON & TE ATATŪ ELECTORATES PROPOSED AVP'S FOR GE 2020

# HELENSVILLE #1 – WAITĀKERE DOMAIN HALL

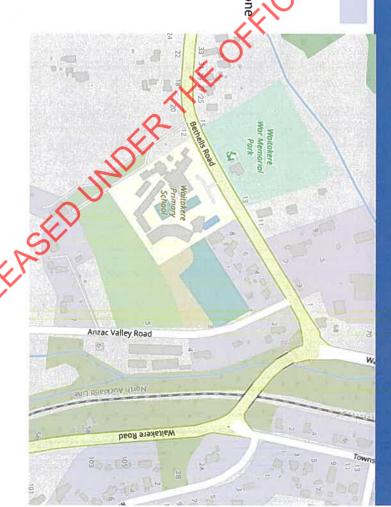
HELENSVILLE

13 BETHELLS ROAD, WAITĀKERE

## Reasoning:

- Good catchment of Swanson, Muriwai, Te Henga, Scenic Drive (one of the main routes in/out of Waitakere Ranges area)
- Plenty of parking
- Accessible
- Nearest existing AVP is Kumeu 10km away, 15-20 minute drive
- Nearby primary school (Waitakere Primary)

Is contact established? No



# HELENSVILLE #2 - REWETI MARAE

1283 STATE HIGHWAY 16, WAIMAUKU

## Reasoning:

- Helensville, Waimauku, Muriwai, Kumed, Huapai
- On marae accessible for Māori commu**hity**
- Nearest AVP is 10.6km away (Kumeu)

Is contact established? Yes – but through previous Engagement Advisor



Georgina Parata

HELENSVILLE #3 — COATESVILLE SETTLERS HALL

CNR OF RIVERHEAD/COATESVILLE HWAY & MAHOENUI VALLEY ROAD, COATESVILLE

## Reasoning:

- Nearest EC15 AVP is Kumeu 13km; however nearest AVP in distance is 7.9km (Massey University, Albany)
- Riverhead, Paremoremo, Dairy Flat as nearby suburbs
- SH31 (just after Albany) Riverhead Highway; one of the main routes between SH16 (before Kumeu) and Settlers Hall is on the corner of Mahoenui Valley Road and Coatesville-
- Well known location to local community due to markets
- Coatesville School is on same street



Is contact established? No

## Reasoning:

8 PORTER CRES, HELENSVILLE

HELENSVILLE #4 - HELENSVILLE SCOUT DEN

- soning:

  Just off the main street Commercial Road
- Plenty of parking
- Accessible
- Nearest existing AVP is St Joseph's Catholic Church a few minutes down the road

Is contact established? No

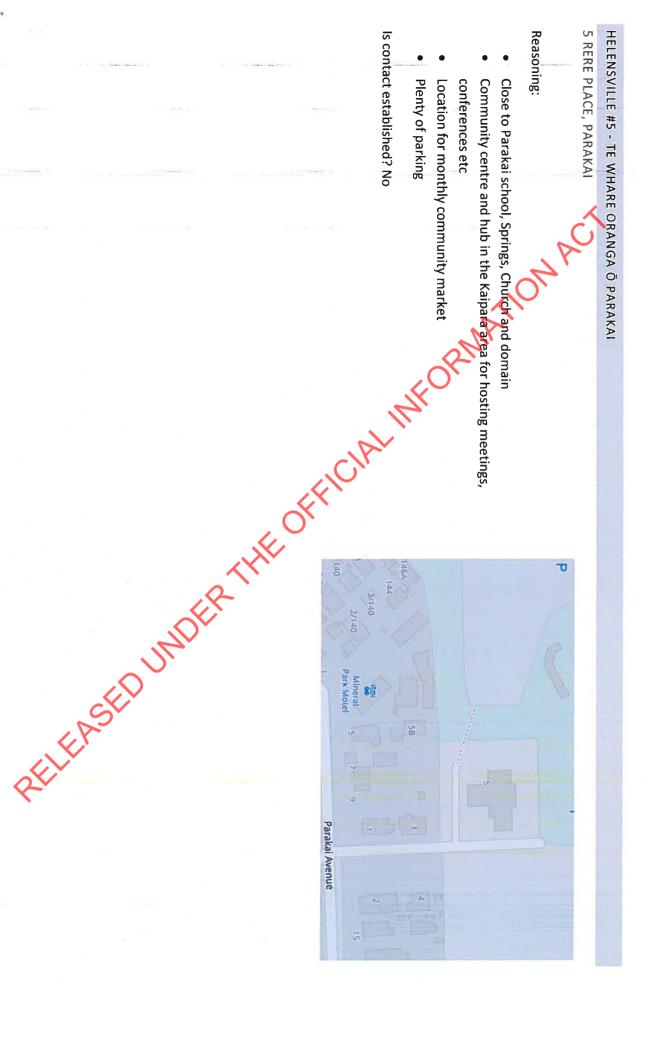


# HELENSVILLE #5 - TE WHARE ORANGA Ō PARAKAI

5 RERE PLACE, PARAKAI

# Reasoning:

Is contact established? No



#### KELSTON

KELSTON #1 - KELSTON SHOPPING CENTRE

### Reasoning:

- Very busy Countdown, GP & Pharmacy, newly built apartments
- Well known to community
- Close proximity to 6 Kelston schools, including 2 high schools
- Easily accessible to neighbouring suburbs; New Lynn, Glen Leden, Glendene, Titirangi
- Owned by \_\_\_\_\_ (JR) have worked with them in the past

Is contact established? No



# KELSTON #2 - HOANI WAITITI MARAE

451 WEST COAST ROAD, ORXIJA

#### Reasoning:

- On marae accessible for Māori compunity
- Marae also includes Te Kura Kaupapa Maorio Hoani Waititi access to Māori whānau
- Community marae used by a variety of community organisations in West Auckland
- Located next to Parrs Park which includes Swimming complex and Sporting events
- Well known to the West Auckland community

Is contact established? Yes – James Hamiora



# KELSTON #3 – GLENORA RUGBY LEAGUE CLUB50 GLENDALE ROAD, GLEN EDEN Reasoning:

- Located just behind main CBD of Glen Eden
- Good catchment for local suburbs New Lynn, Glen Eden Titirangi, Sunnyvale
- Well known to West Auckland community
- Plenty of parking and accessible
- Club is home to many Māori and pasifika families

Is contact established? Yes - Justine Ricketts



# KELSTON #4 - ROSEBANK PENINSULA CHURCH

212 ROSEBANK ROAD, AVONDAL

## Reasoning:

- Close to Avondale Primary, Intermediate & College
- Located on very busy road plenty of commuters
- Parking just off main street
- Accessible
- Good location for the industrial area on the other half of Rosebank Road

Is contact established? No



KELSTON #5 - GRACE COMMUNITY CHURCH

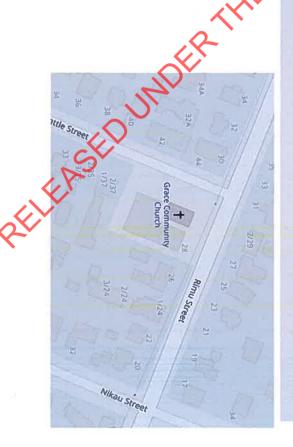
28 RIMU STREET, NEW LYNN

### Reasoning:

- Located on main road used by many commuters to avoid Great North Road
- Well known to community also has pre-school and Op Shop
- Accessible
- Located close to the 6 Kelston schools

Is contact established? No





# KELSTON #6 – KELSTON ... 68 ST LEONARDS ROAD, KELSTON

- Located on main road used by many commuters to avoid Great North Road
- Well known to community
- Accessible
- Plenty of on street parking
- complex opposite Waikumete (including Petrol station, gym and future Located close to the 6 Kelston schools, Kelston Shopping Centre & new housing)

Is contact established? Yes/No

If yes, who?



#### TE ATATŪ

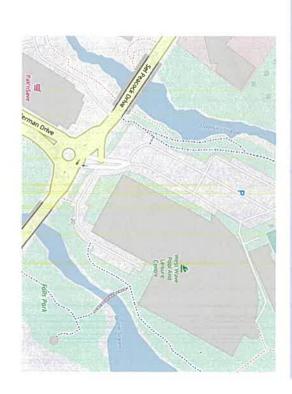
TE ATATŪ #1 - ZEAL WEST (OR HENDERSON RECREATIONAL CENTRE)

20 ALDERMAN DRIVE, HENDERSON

### Reasoning:

- Youth focussed space
- Recreation Centre and West Wave pools are in adjoining building behind
- Plenty of parking
- Accessible
- Located near Waipareira, the Fono, Henderson Library, WINT District court, United

Contact established? Yes – Haley Magele



# TE ATATŪ #2 – WESTCITY WAITĀKERECATHERINE STREET, HENDERSON

## Reasoning:

- Popular mall Plenty of parking
- Accessible
- Located near Waipareira, the Fono, Henderson Library, WINZ, District court, Unitec, Zeal (youth space), Auckland Council Service Centre and public transport (trains and buses)

Is contact established? No

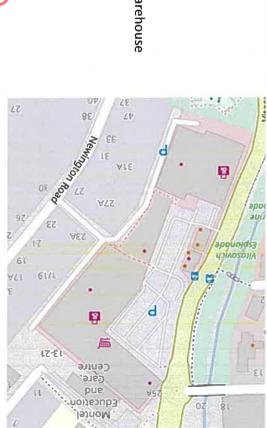


# TE ATATŪ #3 — THE BOUNDARY NEWINGTON STREET, HENDERSON

## Reasoning:

- Location for the Henderson Night Markets
- Plenty of parking
- Very popular shopping complex which includes kmart, Briscoes, Chemist Warehouse
- Located in the heart of Henderson CBD
- Located close to Waipareira Trust

# Is contact established? No



# TE ATATŪ #4 — TE ATATŪ RUGBY LEAGUE CLUB44 TITOKI STREET, TE ATATU PENINSULA

#### Reasoning:

- Accessible with plenty of parking
- Well known to community
- Good location just off Te Atatu off-ramp to Te Atatu Peninsula
- Club is home to many Māori and pasifika families

Is contact established? Yes – Justine Ricketts



TE ATATŪ #5 - STARLING PARK

34-44 GLEN ROAD, RANUI

## Reasoning:

- Well known sports ground (softball & soccer)
- Plenty of parking and accessible
- Includes skate park well utilised and known by the ganui community
- churches in the area Close to Library, shops, train station (10 min) 2 primary schools and a number of

Close to Caravan park (on Swanson Road)

Is contact established? Yes – Justine Ricketts



# TE ATATŪ #6 – TE PAI NETBALL COURTS OR TRUSTS STADIUM

TE PAI PLACE & CENTRAL PARK DRIVE

### Reasoning:

- Both are well known to local community and frequently used sports arenas
- Both have plenty of parking and are accessible
- Either could be ideal as a secondary voting place fust off Lincoln Road (to offset the busy Pak'n'Save AVP)

Contact established? No



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# Meeting with Community Advocates - Invercargil

# Locating Voting Places in Significant Spaces where Maori Voters Gather"

## Introduction

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elements of the base narrative in the Korero Hui Framework we are wanting to change for the next election in 2020. Our network of community advocates are all busy people. Therefore, we need to ensure that our discussions are focused, and we are clear about what

# **Engagement Framework**

Schedule meetings:	Resources:	PHASE
Network of Community Advocates contacts:     Contact key people - set up appointment times and let people know what you want to do/achieve with the advice you are seeking     You may need to help people understand that we have criteria that voting places need to meet before we can confirm new locations i.e. share the process we need to work through to confirm voting places.	<ul> <li>Maps and Tables:         <ul> <li>Parliamentary electorate profiles, results I 2017, population, households etc.</li> </ul> </li> <li>https://ecartgis02.election.net.nz/s/2017 voting by descent/</li> <li>Map:         <ul> <li>Location of 2017 GE Voting Places where 200 or more voters of Maori descent voted</li> </ul> </li> <li>Table setting out the name and address of 2017 GE voting places where 200 or more voters of Maori descent voted</li> <li>Staffing details 2017 GE, number and ethnicity of people employed for VPs</li> </ul>	KEY ACTIVITIES
59(2)(0)	<ul> <li>Strategy: Assess new locations to support 2017 AVP locations</li> <li>Area of focus, AVP options in Invercargill suburbs, Mataura and Gore East (Clutha-Southland)</li> <li>Significant number of Māori not affiliated to Kai Tahu, and who are urbanised and going about the business of living</li> <li>The marae, except for Nga Hau E Wha, are located away from where people live.</li> <li>Average turnout in 2017 GE does not show that there are suburbs where turnout is very low, i.e. South Invercargill, Crinnan and Gléngarry and Gore East in Gore.</li> <li>No AVP option in Mataura in 2017 GE where 124 people of Māori descent voted in 2017 GE</li> </ul>	NOTES - KEY FINDINGS

ssues raised	Proposed New Sites		Site Visit to 2017 Voting	Significant Places
Encourage people to talk about local lwi politics that may help us understand people's attitudes to voting and options to manage etc.  Who are the influencers/mobilisers who may have an interest in the new voting places we set up for Maori voters and how can we get them on-board? Are there historical issues surrounding the new or proposed location that we need to be aware of?	New Sites:  Has this been used previously as a VP? How accessible is this to passers-by? Who are the people most likely to come here to vote? Good for AVP? What buildings are available if any? What services exist or are based here? What social activities can be located here? Meet assessment criteria.	ALIN	<ul> <li>Each Site Visited:</li> <li>Who are the people most likely to vote here?</li> <li>When are they likely to come here if given the choice?</li> <li>Are Maori likely to vote here? Why yes or No?</li> <li>What does the deprivation Index map tell us about this location?</li> <li>Good – Not so Good for Maori? Compare data from 2017 GE?</li> <li>Keep or relocate?</li> </ul>	Significant Places for people in their community:  Where are they?  Why are they significant?  What do people generally come here for?  When are people most likely to gather here?  Have voting places been located here in past elections?
<ul> <li>Note: Cue on Don Street no longer available.</li> <li>No clear location in East Gore community. Already a VP at the school in 2017 GE</li> </ul>	flatz	<ul> <li>South City Mall – United Video shop which is closing down may be an option, although any available space in this vicinity would work as an AVP or VP or both. (High Priority location)</li> <li>Cliffon – Seventh Day Adventist church presents as a long shot</li> </ul>	<ul> <li>Note: Cue on Don Street no longer available.</li> <li>2017 GE AVP locations remain relevant</li> </ul>	<ul> <li>Downtown shopping areas where PAK 'Save, the Warehouse and SI Technology centre are located in Don Street.</li> <li>South City Mall</li> <li>South Invercargill community facilities</li> </ul>

Bluff Townhall.msg Risks  $\langle$ Mataura.msg Political alliances of key people we are working with?
Push back from non-Maori/attitudes? Security Glengarry Eastside.msg THE OFFICIAL INTERNAL PROPERTY. THE OFFICIAL PROPERTY

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# Meeting with Community Advocates - Manukau East, Manurewa and Mangere

# Locating Voting Places in Significant Spaces where Maori Voters Gather"

## Introduction

accessible because voting places deployed in these gathering spaces will enable Maori voters to vote while they go about their everyday lives. voting places being located where Maori voters gather to access services or celebrate with whanau and friends. This will make voting easier and more This paper has been developed to help Commission staff engage with community advocates to ensure we get relevant advice that will result in 2020 GE

elements of the base narrative in the Korero Hui Framework we are wanting to change for the next election in 2020. Our network of community advocates are all busy people. Therefore, we need to ensure that our discussions are focused, and we are clear about what

# **Engagement Framework**

	Schedule meetings:							Resources:			***					PHASE
process we need to work through to confirm voting places.	want to do/achieve with the advice you are seeking You may need to help people understand that we have criteria that voting places need to meet before we can confirm new locations i.e. share the	Network of Community Advocates contacts:  Contact key people - set up appointment times and let people know what you			<ul> <li>Staffing details 2017 GE, number and ethnicity of people employed for VPs</li> </ul>	or more voters of Maori descent voted	<ul> <li>Table setting out the name and address of 2017 GE voting places where 200</li> </ul>	descent voted		• Map:	<b>\</b>	<ul> <li>https://ecartgis02.election.net.nz/s/2017 voting by descent/</li> </ul>	5	<ul> <li>Parliamentary electorate profiles, results I 2017, population, households etc.</li> </ul>	Maps and Tables:	KEY ACTIVITIES
<b>~</b>	5 9(2)(a)	C	<ul> <li>Consider providing additional option in locations where high numbers voted in 2017, e.g. Malls and Supermarkets</li> </ul>	65% of voting public casting their vote prior to ED.	foll over 2017 VP locations. Agreed <b>that 5 additional AVPs</b> per target above the projected demand of	Set targets to increase the number of AVPs in these electorates and	population in this area.	to consider advancing a strategy here because of the high Māori	the South. However we may need to work with the EM for Papakura	cover the communities with the highest populations of Māori voters in	workload. CAs agree that Manukau East, Mangere and Manurewa	Trying to cover all electorates in the South may result in too higher a	Focus on three electorates with the highest number of Māori voters.	MANUREWA	<ul> <li>Strategy: FOCUS ON MANUKAU EAST, MANGERE and</li> </ul>	NOTES - KEY FINDINGS

Risks Political a Push bac Security?	people's  Issues raised  Are the  need to	Proposed New Sites  Proposed New Sites  Who are Good for What but What so What	Site Visit to 2017 Voting  When are the When are the Are Maori like  What does the Good – Not so  Keep or reloci	Significant Places  Manukau East Manurewa  Manurewa  Mangere  What do Mangere  Have vo
Political alliances of key people we are working with? Push back from non-Maori/attitudes? Security?	Encourage people to talk about local lwi politics that may help us understand people's attitudes to voting and options to manage etc.  Who are the influencers/mobilisers who may have an interest in the new voting places we set up for Maori voters and how can we get them on-board? Are there historical issues surrounding the new or proposed location that we need to be aware of?	Sites:  Has this been used previously as a VP? How accessible is this to passers-by? Who are the people most likely to come here to vote? Good for AVP? What buildings are available if any? What services exist or are based here? What social activities can be located here? Meet assessment criteria.	No Site Visited:  Who are the people most likely to vote here?  When are they likely to come here if given the choice?  When are they likely to come here? Why yes or No?  Are Maori likely to vote here? Why yes or No?  What does the deprivation Index map tell us about this location?  Good – Not so Good for Maori? Compare data from 2017 GE?  Keep or relocate?	Significant Places for people in their community:  Where gaps in 2017 VPs may exist?  Where are they?  Why are they significant?  What do people generally come here for?  When are people most likely to gather here?  Have voting places been located here in past elections?
EDI	DER	See Appendix this report	<ul> <li>These voting places remain relevant – roll over. The strategy is to consider if gaps exist in the communities with high numbers of Māori voters where we should consider identifying new voting options with emphasis on additional AVPs.</li> </ul>	<ul> <li>See Appendix this report</li> </ul>

RELEASE

# **APPENDIX – PROPOSED NEW SITES - LOCATIONS FOR 2020 GE**

# PROPOSED AVP'S FOR GE 2020

# MĀNGERE MANUKAU EAST & MANUREWA ELECTORATES

## MANGERE

# MANGERE #1 - PAPATUANUKU KOKIRI MARAE

141R ROBERTSON ROAD, MANGERE

### Reasoning:

- 18% of Election Day Maori descent votes were taken at nearby Robertson Road School GE2017.
- Located in Harania North which is one of the three lowest voter turnout areas at 57%.
- Onsite parking is available.
- A bustop is in the front for public transport users.
- Wheelchair friendly.
- Located next to Mangere Centre Park where sports games take place.

Is contact established? Yes / No

If yes – who is our contact:



# MANGERE #2 - POLYNESIAN CENTRE

90 BADER DRIVE, MANGERE

### Reasoning:

- 16% of Election Day Maori desent votes were taken here at GE2017.
- Located in Mangere North which is one of the three lowest voter turnout areas at 59%
- busiest AVP in Mangere. This location is a 10 minute walking distance or 5 minute drive from Mangere Town Centre being the most
- Onsite parking is available.
- 78% of the residents in the area are of Pacific descent.

Is contact established? No

If yes – who is our contact:

# MANGERE #3 — SAINT THERESE PARISH

10 WICKMAN WAY, MANGERE EAST (HARANIA NORTH)

#### Reasoning:

- An average of 16% Election Day votes were of Maori descent were taken in the Mangere Fast area at GE2017.
- 85% of the residents in the area are of Pacific descent.
- Located in Harania North which is one of the three lowest voter turnout areas at 57%.
- Loacted opposite Southern Cross Campus and Te Kura Maori o Nga Tapuwae.
- There is also a high concentration of Pacific churches situated the Mangere area.

Is contact established? No





If yes - who is our contact:

# MANGERE #4 - TE PUEA MARAS

1534 MIRO ROAD, MANGERE BRIDGE (FAVONA WEST)

### Reasoning:

- An average of 16% Election Day votes were of Maori descent were taken in the Mangere Bridge area at
- 20% of the residents in Mangere Bridge are recorded of Maori Descent.
- 61% voter turnount for Favona West.
- Onsite parking is available.

# Is contact established? Yes / No

If yes – who is our contact:

# MANGERE #5 - MANUKAU ROVERS CLUB

65 VISCOUNT STREET, MANGERE

### Reasoning:

- Located in Mangere West area which is one of the three lowest voter turnout areas at 59%/
- 18% are of Maori descent.
- 78% are of Pacific descent.
- Popular rugby club in the area.
- Weekend rugby games occur at Williams Park just behind the club
- Located next to Viscount Learning Community School so accessible for families.

Is contact established? No





If yes — who is our contact:

# MANGERE #6 – TE WANANGA O AŌTEAROA 15 CANNING STREET, MANGERE

### Reasoning:

- Located in the Mangere Central with a 61% Voter turnout at GE2017.
- 17% are of Maori descent.
- 72% are of Pacific descent.
- Accessible parking and facilities here.
- Students from all over Auckland would come through for classes as this is their main campus.
- One-Day Wananga held regularly on this site.

# Is contact established? No

If yes – who is our contact:

## MANUKAU EAST

MANUKAU EAST #1 - ALLAN BREWSTER LEISURE CENTRE

RELEASEDUNDER



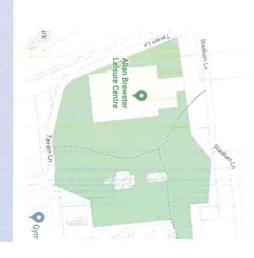
# TAVERN LANE, PAPATOETOE

### Reasoning:

- Accessible friendly community based space
- Ample parking area at location, near to Papatoetoe train station and along bus route
- Few minutes walk from residential areas

Is contact established? No

If yes – who is our contact:



# MANUKAU EAST #2 - PAPATOETOE CENTENNIAL POOL AND LEISURE CENTRE

SUTTON CRESCENT, PAPATOETOE

## Reasoning:

- Prominent location and adjacent to Hunters Corner Shopping Mall
- Ample parking area at location
- Located near residential areas
- Busy during weekends

Is contact established? No

If yes – who is our contact:

MANUKAU EAST #3 - NGĀ KETE WĀNANGA MARAE



# 12 OTARA ROAD, OTARA

#### Reasoning:

- Situated within Manukau Institute of Technology Campus
- Limited parking area at location but it is along bus route and few minutes walk from residential areas OFFICIAL INFORMATIONS.
  - High vehicular traffic along Otara Road

Is contact established? No

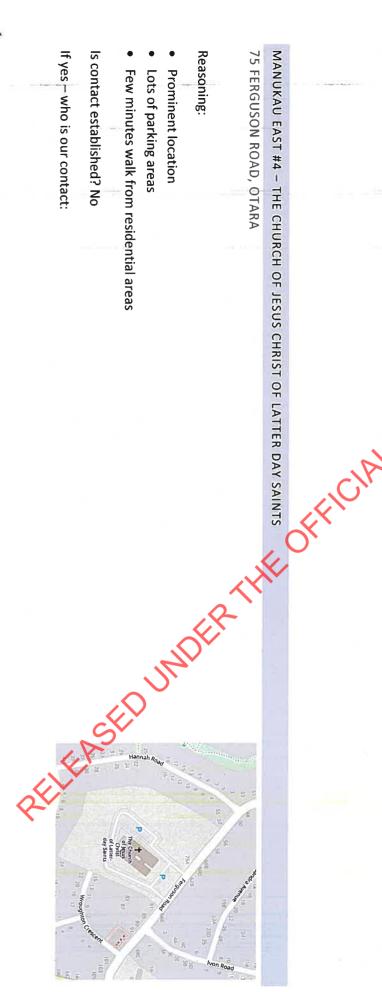
If yes – who is our contact:



- Few minutes walk from residential areas

Is contact established? No

If yes — who is our contact:



# MANUKAU EAST #5 - OTAHUHU TOWN HALL COMMUNITY CENTRE

10 HIGH STREET, OTAHUHU

### Reasoning:

- Accessible location as it sits among the businesses at Otahuhu Town Centre and beside McCauley Catholic Girls College and St Joseph's School
- Ample parking areas in/around the venue and along bus route
- Few minutes walk from residential areas
- High vehicular traffic along High Street and Great South Road during weekdays and weekends

Is contact established? No

If yes — who is our contact:



## MANUREWA

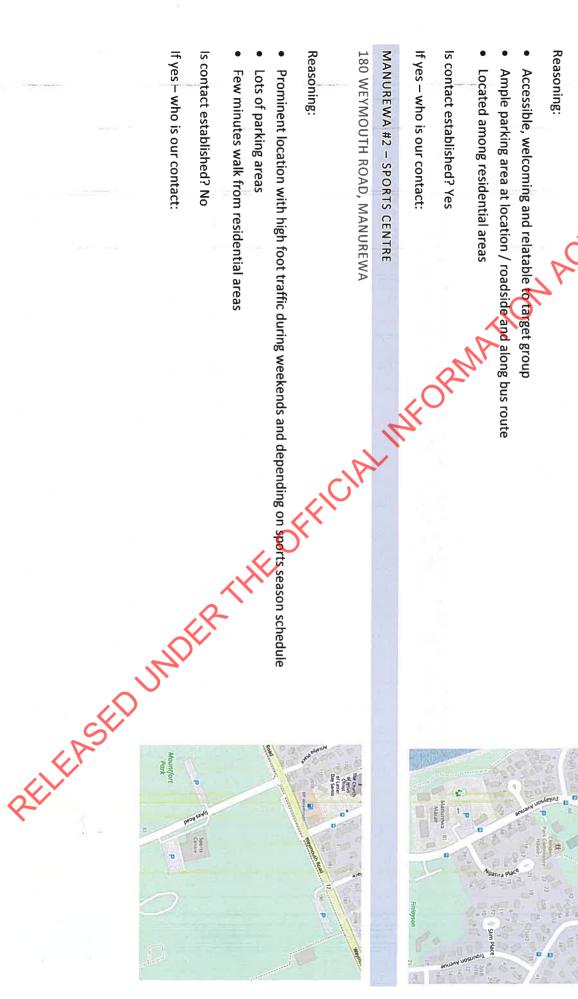
MANUREWA #1 - MANUREWA MARAE

RELEASED

# 81 FINLAYSON AVENUE, CLENDON PARK

#### Reasoning:

- Accessible, welcoming and relatable to target group
- Ample parking area at location / roadside and along bus route
- Located among residential areas



# MANUREWA #3 - GOOD NEWS FAMILY CHURCH

97 ROWANDALE AVENUE, MANUREWA

#### Reasoning:

- Prominent location and adjacent to Rowandale School, which is normally an election day Voting Place
- Ample parking area at location / roadside and along bus route
- Located among residential areas and adjacent to a big housing development currently under construction that will be well-occupied before GE 2020

Is contact established? No

If yes – who is our contact:



# MANUREWA #4 - MANUREWA NETBALL CENTRE

95 BROWNS ROAD, MANUREWA

## Reasoning:

- Prominent corner location and adjacent to Homai School, which is normally an election day Voting Place
- Across the road from Homai train station and ample parking area at location / across the road at park & ride
- Located near residential areas
- High vehicular traffic along Browns Road and Dalgety Road especially during weekdays

Is contact established? No

If yes — who is our contact:



# MANUREWA #5 - COSMOPOLITAN CLUB 6/10 ALFRISTON ROAD, MANUREWA

- Club was established by local residents of Manurewain 1964 and located in the town centre just a few minutes walk from Southmall and from nearby residential areas
- Ample parking areas and along bus route
- High vehicular traffic along Alfriston Road and Great South Road during weekdays and weekends

Is contact established? No

If yes — who is our contact:

# MANUREWA #6 - MANU TUKUTUKU

32 RIVERTON DRIVE, RANDWICK PARK

#### Reasoning:

- Community Centre that hosts a lot of community events and is surrounded by the local skate park, fields and netball/basketball courts
- Ample parking areas at location / roadside
- Located among residential areas
- Sits at Papakura electorate but borders on Manurewa electorate with high number of Maori population

Is contact established? No

If yes – who is our contact:







# Meeting with Community Advocates - Gisborne - East Coast

"Locating Voting Places in Significant Spaces where Maori Voters Gather"

## Introduction

accessible because voting places deployed in the segathering spaces will enable Maori voters to vote while they go about their everyday lives. voting places being located where Maori voters gather to access services or celebrate with whanau and friends. This will make voting easier and more This paper has been developed to help Compission staff engage with community advocates to ensure we get relevant advice that will result in 2020 GE

elements of the base narrative in the Korero Hui Framework we are wanting to change for the next election in 2020 because this will resonate with them. Our network of community advocates are all busy people. Therefore, we need to ensure that our discussions are focused, and we are clear about what

# **Engagement Framework**

	Schodule meetings:	- 4.3		Resources:			PHASE
You may need to help people understand that we have criteria that voting places need to meet before we can confirm new locations i.e. share the process we need to work through to confirm voting places.	Network of Community Advocates contacts:  Contact key people - set up appointment times and let people know what you want to do/achieve with the advice you are seeking	<ul> <li>Staffing details 2017 GE, number and ethnicity of people employed for VPs</li> </ul>	<ul> <li>Table setting out the name and address of 2017 GE voting places where 200 or more voters of Maori descent voted</li> </ul>	<ul> <li>■ Map:</li> <li>∞ Location of 2017 GE Voting Places where 200 or more voters of Magridescent voted</li> </ul>	<ul> <li>https://ecartgis02.election.net.nz/s/2017 voting by descent/</li> </ul>	Maps and Tables: Parliamentary electorate profiles, results   2017, population, households etc.	KEY ACTIVITIES
	· ( ( ( ( ( ( ( ( ( ( ( ( ( ( ( ( ( ( (		Dimited early voting options on the East Coast	process was an equitable distribution of voting places across Gisborne because in 2017 the people of Kaiti felt short-changed.  There were only three VPs for Kaiti and Wainui Beach, and very limited conortunity to yote in advance.	<ul> <li>The community advocates noted that a key local outcome from this</li> </ul>		NOTES - KEY FINDINGS

New Sites to consider:  Has this been used previously as a VP? How accessible is this to passers-by? Who are the people most likely to come here to vote?	Site Visit to 2017 Voting  Site Visit to 2017 Voting  Places  Who are the people most likely to vote here?  When are they likely to come here if given the choice?  Are Maori likely to vote here? Why yes or No?  What does the deprivation Index map tell us about this location?  Good – Not so Good for Maori? Compare data from 2017 GE?  Keep or relocate?	Significant Places for people in their community:  Where are they?  Why are they significant?  What do people generally come here for? When are people most likely to gather here?  Have voting places been located here in past elections?
Site Visits to proposed new locations  • Kaiti Mall  Two sites suitable for further investigation i.e. Vaca in 2017 and the Church facility near the 2017 locatio late nights, to 7:30 pm  • Te Whakaruruhau Kohanga Reo – 170 Tyndall Road komponent in the main building and the Room which has good access.  Either space is suitable for election day VP.  Easy access for local community which has a high presence.  Waikirikiri – 7 Pickering Street Kaiti  Site Visits to proposed new location.	<ul> <li>Keep 2017 locations</li> <li>Extend the voting period for an AVP at the Kaiti Mall item?</li> </ul>	<ul> <li>The Kaiti Mall is a gathering place where many local pec.</li> </ul>

	Encourage people to talk about local last politics that may help us understand	
Issues raised	people's attitudes to voting and options to manage etc.  Who are the influencers/mobilisers who may have an interest in the new	Should consider additional locations in the Elgin community
isones idisen	<ul> <li>voting places we set up for Maori voters and how can we get them on-board?</li> <li>Are there historical issues surrounding the new or proposed location that we need to be aware of?</li> </ul>	ື່≲ຊ(⊅)ໃດ)p investigate options and get back to S ຊ(౽) (ຊ)
	<ul> <li>Political alliances of key people we are working with?</li> </ul>	
Risks	<ul> <li>Push back from non-Waon/attitudes?</li> <li>Security?</li> </ul>	
Next Steps	<ul> <li>What will we do? Who will help us? Who will lead and what outcomes will we want to achieve?</li> </ul>	Voting Locations: - ຣຸດ(ນ)ເສັ to consider Elgin locations and get back to ຣ ຊ (ນ)ເລັ - Confirm AVP and Election Day VPs and validate proposed AVP venues ( ຣ ຊ (ນ)(ຜ)
AST COAST RURAL	FAST COAST RURAL SERVICE DI AN (Including To Whanau A Ananui).	
High level strategy:	SERVICE FLAN (micidaling le wildhau A Abanul):	
Deploy VP's on E	Deploy VP's on Election Day in same locations as 2017 venues	

- Identify AVP locations to give all voters the opportunity to vote early, in their compunities!
- A deployment plan supported by community advocates, i.e. locations, days and times.

		•						_		
		Tokomaru Bav	EV.		Tologa Bay			Whangara		Area
						4				
'		•		•	•	•	•	•	=	
No Day object	No AVP option	School	Election day VP (151-54)	No AVP option	School	Election Day VP (281-97)	No AVP option	School	Election Day VP (37-39)	2017 VP Venue
			•		-	,			•	
road from Tokomaru Bay	AVP option because only 10 minutes down the	Consider whether using Te Puia Springs as the	AVP Option: The Haven is an option.	provide location options.	An Option: Two vacant shops in the main suger	AVD Ontion: Two vacant shops in the main street	mobile vehicle.	worth exploring as an alternative to voting in a	AVP Option: The Marae wharekai could be	2020 Venue Details - Options
		•					•		•	
	Ole to tro days	One to two days		One to two days.	Large population by East Coast standards	l arga population by Dast Coast standards	Half day should be enough.	site.	Not a large resident population at Whangara Pa-	Days - Times - Proposals

•			-		•	•	•	
Omaio	Te Kaha	Potaka	Hicks Bay	Te Araroa	Tikitiki	Ruatoria	Te Puia Springs	Area
<ul> <li>Election Day VP at Te Kura o</li> <li>Te Whanau-a-Apanui, Omaio</li> <li>School (170-36-206)</li> <li>No AVP option</li> </ul>	<ul> <li>No Election Day VP</li> <li>No AVP option</li> </ul>	<ul> <li>Election Day VP at Te Kura</li> <li>Mana Māori 0 Whangaparaoa</li> <li>Cape Runaway (108-32-140)</li> <li>No ED option</li> <li>No AVP option</li> </ul>	<ul><li>Election Day VP (101-15)</li><li>School</li><li>No AVP option</li></ul>	<ul> <li>Election day VP (144-15)</li> <li>School</li> <li>AVP (Mon 1 hour)</li> <li>Info Centre</li> </ul>	<ul><li>Election Day VP (122-19)</li><li>School</li><li>No AVP option</li></ul>	<ul> <li>Election Day VP (40°29)</li> <li>Ngata College</li> <li>AVP (Mon 1 hour)</li> <li>Hati Nati Cafe</li> </ul>	AVP (Mon – 1 hour) SDC Service Centre	2017 VP Venue
■ AVP Option: TBC	AVP-ED Options: TBC	AVP Option: Marae or School - TBC	<ul> <li>AVP Option: The new Hall next to the school is an ideal location. Consider a meeting room as an option.</li> </ul>	<ul> <li>AVP Option: The Information Centre is an ideal location, over the road from the Supermarket.</li> </ul>	<ul> <li>AVP Option: The Hub located next to the school is an option</li> </ul>	■ Election Day VP: Local advocates recommend relocating from Ngata College to Hati Nati Café which has a large space behind the café that is both suitable and located on the main road next to the Hikurangi Supermarket – the busiest gathering point in Ruatoria.  AVP Option: The Hati Nati Café – in the café proper. This option is available and suitable.	<ul> <li>AVP Option: District Council offices are available. Staff are very supportive. Consider availability of the garage as an alternative to an inside room.</li> </ul>	2020 Venue Details - Options
One day AVP plus maintain ED option - TBC	One day AVP plus ED option - TBC	<ul> <li>One day AVP plus ED option - TBC</li> </ul>	<ul> <li>One to two days</li> </ul>	<ul> <li>One to two days, preferably Thursday/Friday mornings</li> </ul>	<ul> <li>Half to one day should be considered for AVP</li> <li>Mere 022 627 1601 is the contact for The Hub</li> </ul>	<ul> <li>Minimum of two days on Thursday or Friday mornings</li> <li>The local advocates are supportive. They noted that the low 2017 turnout needed to be turned around – Ruatoria is the main town on the Coast.</li> <li>Manager Ngati Porou Radio invited the Commission to talk on air about what is being done to increase turnout on the Coast.</li> <li>Connie Ferris advised that she is willing to make her van available during the voting period to help people travel to vote if they do not have vehicles.</li> <li>Connie is the intermediary</li> </ul>	<ul> <li>High volume of traffic pass through Te Puia</li> <li>Springs travelling north and south.</li> <li>One to two days plus!</li> </ul>	Days - Times - Proposals

GDC Service Centre TE PUIA SPRINGS	Hati Nati Café Waiomatatini Road RUATORIA	Information Centre Te Araroa Road TE ARAROA	Ka Pai Kaiti Kaiti Mall GISBORNE	Tamararo Kapa Haka Showgrounds Event Centre GISBORNE	Advance Voting Place	
Fri 15			Thu 14	Sat 16	MON 11 - SUN 17 SEPT	2017 Ed FORMATION ACT
11am - 2pm			12pm – 4pm	9am – 5pm	UN 17 SEPT	2017 East C
Fri 22	Mon 18	Mon 18	Thu 21	FFIC	MON 18 – FRI 22 SEPT	oast Electorate
11am-2pm	10m - 2pm	11am — 12pm	12pm – 4pm		I 22 SEPT	2017 East Coast Electorate Mobile Voting

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be t									Definitions		Profile and Contact Details	Find Early Learning Service Home	le konanga keo o le wnakarurunau		204 Kiri Te Kanawa Retirement Village, 12 Gwyneth Place, Gisborne	201 Tairawhiti Museum, 10 Stout Street, Gisborne	203 Beetham Lifestyle Village, Margaret Place, Gisborne	205 Te Wananga o Aotearoa, 630 Childers Road, Gisborne	202 EIT Tairawhiti, 290 Palmerston Road, Gisborne	200 Electorate Headquarters, Ground Floor Nolans Building, Treble Court, Bright Street, Gis		Type AVP/VP ID, Name and Address
		-									etalik.	rvice Hame 🚗	Keo o I	7.	nt Village, 12 Gw	out Street, Gisb	e, Margaret Place	630 Childers Roa	rston Road, Gisb	Ground Floor N		8
-10	Educati	Col. Membership	Maximum	Waxdmum children.	Offers 20 nours	Age	Service Types	Email	Phone:	Modern	institution Nac	Profile	e wnak		yneth Place, Gis	orne	e, Gisborne	d, Gisborne	orne	olans Building, T	P	Ç
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# Meeting with Community Advocates - Dunedin

# "Locating Voting Places in Significant Spaces where Maori Voters Gather"

## Introduction

accessible because voting places deployed in these gathering spaces will enable Maori voters to vote while they go about their everyday lives. voting places being located where Maori voters gather to access services or celebrate with whanau and friends. This will make voting easier and more This paper has been developed to help Commission staff engage with community advocates to ensure we get relevant advice that will result in 2020 GE

elements of the base narrative in the Korero Hui Framework we are wanting to change for the next election in 2020. Our network of community advocates are all busy people. Therefore, we need to ensure that our discussions are focused, and we are clear about what

# **Engagement Framework**

PHASE	KEY ACTIVITIES	NOTES - KEY FINDINGS
	Maps and Tables: Parliamentary electorate profiles, results I 2017, population, households etc.	<ul> <li>No significant communities of Māori voters in residential areas.</li> <li>However, there are some suburbs where people of Māori descent can be clustered in reasonable numbers. These include:</li> </ul>
	<ul> <li>https://ecartgis02.election.net.nz/s/2017 voting by descent/</li> </ul>	∞ Caversham ∞ Mornington
	■ Map:	∞ Calton Hill
Resources:	∞ Location of 2017 GE Voting Places where 200 or more voters of Maori	∞ Halfway Bush ∞ Brockville
	<ul> <li>Table setting out the name and address of 2017 GE voting places where 200</li> </ul>	
	or more voters of Maori descent voted	<ul> <li>Pinehill (High gang presence)</li> </ul>
		wosgiel – Aerodrome
		<ul> <li>Potential to partner with Te Hauora Whanau Ora services to reach</li> </ul>
		and engage young people and there whanau and Kaumatua and Kuia who support the services delivered
10,000	Network of Community Advocates contacts:  Contact key people - set up appointment times and let people know what you	ROE Invercargill
Schedule meetings:	<ul> <li>want to do/achieve with the advice you are seeking</li> <li>You may need to help people understand that we have criteria that voting</li> </ul>	. S 9 (Z) (W)
	places need to meet before we can confirm new locations i.e. share the process we need to work through to confirm voting places.	- KUE Duneaiii

Significant Places  When are people most likely to gather here?  When are people most likely to gather here?  When are the people most likely to gather here?  Who are the people most likely to come here digiven the choice?  When are they likely to come here digiven the choice?  When are they likely to come here digiven the choice?  What does the deprivation Index map tell of about this k Good – Not so Good for Maori? Compare data from 201  Keep or relocate?  What shis been used previously as a VP?  How accessible is this to passers-by?  What services exist or are based here?  What services exist or are based here?  What social activities can be located here?  Who are the influencers/mobilisers who may have an int voting places we set up for Maori voters and how can we here historical issues surrounding the new or proponed to be aware of?  Political alliances of key people we are working with?  Political alliances of key people we are working with?  Political alliances of key people we are working with?		Significant Places for people in their community:  Where are they?  Why are they significant?
ed New Sites  Praised  Red New Sites	Significant Places	What do people generally come here for? When are people most likely to gather here?
ed New Sites	Cunedin	Have voting places been located here in past elections?
ed New Sites  raised  Fact		MAT
raised New Sites New	Site Visit to 2017 Voting	Who are the people most likely to vote here? When are they likely to come here it given the choice?
s raised	Places	Are Maori likely to vote here? Why yes or No?  What does the deprivation Index map tell us about this location?  Good – Not so Good for Maori? Compare data from 2017 GE?  Keep or relocate?
s raised	Charles Charles	lew Sites:  Has this been used previously as a VP?
s raised	Proposed New Sites	Who are the people most likely to come here to vote?  Good for AVP?
s raised		What buildings are available if any? What services exist or are based here? What social activities can be located here?
s raised		Meet assessment criteria.
	Issues raised	
• • •		Are there historical issues surrounding the new or proposed need to be aware of?
	Risks	Political alliances of key people we are working with? Push back from non-Maori/attitudes? Security?

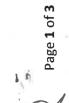
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Te Kaika.msg Pacific Trust
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RELEASED UNDER THE OFFICIAL INFORMATION ACT





# Meeting with Community Advocates – Christchurch

"Locating Voting Places in Significant Spaces where Maori Voters Gather"

## Introduction

This paper has been developed to help Commission staff engage with community advocates to ensure we get relevant advice that will result in 2020 GE voting places being located where Maori voters gather to access services or celebrate with whanau and friends. This will make voting easier and more accessible because voting places deployed in these gathering spaces will enable Maori voters to vote while they go about their everyday lives.

Our network of community advocates are all busy people. Therefore, we need to ensure that our discussions are focused, and we are clear about what elements of the base narrative in the Korero Hui Frame Workwe are wanting to change for the next election in 2020.

# **Engagement Framework**

PHASE	KEY ACTIVITIES	NOTES - KEY FINDINGS
	Maps and Tables:  - Parliamentary electorate profiles, results I 2017, population touseholds etc.	<ul> <li>The strategy: Focus on communities with the highest number of Māori voters. Settled on Christchurch East and Christchurch Central and the</li> </ul>
	<ul> <li>https://ecartgis02.election.net.nz/s/2017 voting by descent/</li> </ul>	Hornby Hub district.  Despite the movement of people from the East to the West (Wigram)
Resources:	Map:	the <b>Aranui community</b> has a higher than average number of Māori voters. Therefore, we should think hard about providing early voting
	∞ Location of 2017 GE Voting Places where 200 or more voters of Maori	venues that these voters are likely to access. The voter turnout in the
	<ul> <li>Table setting out the name and address of 2017 GE voting places where 200</li> </ul>	Alanul Collinium III in e.e. was lower than many other communities in Christchurch.
	or more voters of Maori descent voted	The Hornby Hub has emerged as a significant gathering place in its
	<ul> <li>Staffing details 2017 GE, number and ethnicity of people employed for VPs</li> </ul>	own right for many people including Māori voters.
	Network of Community Advocates contacts:	
	<ul> <li>Contact key people - set up appointment times and let people know what you</li> </ul>	
Schodulo mootings:	want to do/achieve with the advice you are seeking	
	<ul> <li>You may need to help people understand that we have criteria that voting</li> </ul>	
	places need to meet before we can confirm new locations i.e. share the	
	process we need to work through to confirm voting places.	
	Significant Places for people in their community:	<ul> <li>PAKnSAVE supermarkets in Wainoni, Moorhouse and Hornby Hub</li> </ul>
Significant Places	<ul> <li>Where gaps in 2017 VPs may exist?</li> </ul>	<ul> <li>Aranui Wainoni Community Centre location</li> </ul>
	<ul> <li>Where are they?</li> </ul>	<ul> <li>Nga Hau E Wha Marae complex</li> </ul>
	<ul><li>Why are they significant?</li></ul>	■ The Hornby Hub

	<ul> <li>What do people generally come here for?</li> <li>When are people most likely to gather here?</li> <li>Have voting places been located here in past elections?</li> </ul>	
Site Visit to 2017 Voting Places	<ul> <li>Each Site Wsited:</li> <li>Who are the beaple most likely to vote here?</li> <li>When are they likely to come here if given the choice?</li> <li>Are Maori likely to vote here? Why yes or No?</li> <li>What does the deprivation Index map tell us about this location?</li> <li>Good – Not so Good for Maori? Compare data from 2017 GE?</li> <li>Keep or relocate?</li> </ul>	<ul> <li>These voting places remain relevant – roll over. The strategy is to consider if gaps exist in the communities with high numbers of Māori voters where we should consider identifying new voting options with emphasis on additional AVPs.</li> </ul>
	DERTHE	AVP Options:  ■ Aranui Community Options  ∞ Wainoni PAKnSAVE — closest to Aranui — popular place where Māori buy groceries Highly recommended  ∞ Aranui Wainoni Community Centre — 37 Hampshire St. New facility includes large sports hall and two meeting rooms Highly recommended  ∞ Haeata Community Campus — VP in 2017. Not recommended
Proposed New Sites	New Sites:  Has this been used previously as a VP?  How accessible is this to passers-by?  Who are the people most likely to come here to vote?  Good for AVP?  What buildings are available if any?  What services exist or are based here?  What social activities can be located here?  Meet assessment criteria.	as AVP, mainly students access facility  Stanmore Road Shops – Māori and lower socio-economic groups congregate in this area. Linwood Community Arts Centre – Not Recommended.  Note: Vacant shop 103 Stanmore Road appears a good option.  Aranui Library – a good venue, however, AWCC preferred.  Mga Hau E Wha Marae Complex – Matawaka Headquarters.  Youth services and Te Oranga Tamariki based here. Kaumatua flats also on site. On a busy link road to city and North New
		■ Moorhouse PAKnSAVE – very busy supermarket patronised by all ethnic groups including Māori. Highly Recommended  ■ Salvation Army Headquarters – Paulsen St. Social Service and Housing Hub which is frequented by high number of Māori clients. In high density housing area close to Addington shops. Not Recommended  ■ Hornby Hub – High Māori numbers congregate here  □ PAKnSAVE in the Mall – Highly recommended  □ Warehouse in the Mall – Highly recommended

<ul> <li>Te Puawaitanga Ki Otautahi Trust – 153 Gilberthorpes Road, Hornby Recommended</li> <li>Hei Hei Community Centre – 12 Wycola Ave Hei Hei Recommended</li> <li>Tuahiwi Marae – Tuahiwi - Recommended</li> </ul>	<ul> <li>Target Aranui community, PAKnSAVE outlets and the Hornby Hub</li> </ul>			Tuahiwi.msg NHEW Christchurch.msg		KOP.	MATIC	MACT
	Encourage people to talk about local lwi politics that may help us understand people's attitudes to voting and options to manage etc.  Who are the influencers/mobilisers who may have an interest in the new voting places we set up for Maori voters and how can we get them on-board? Are there historical issues surrounding the new or proposed location that we need to be aware of?	working with?	<b>*</b>	Aranui Walnobi Comm Centre.ms	CIAL			
EA	Encourage people to talk about local lwi politics that me people's attitudes to voting and options to manage etc. Who are the influencers/mobilisers who may have an ir voting places we set up for Maori voters and how can vare there historical issues surrounding the new or propneed to be aware of?	Political alliances of key people we are working with? Push back from non-Maori/attitudes? Security?		m Te Puawaitanga I msg				
SEL	Encourage people's a who are the voting place.     Are there I need to be	Political all     Push back     Security?		Hei Hei Comm Centre.msg				
	Issues raised	Risks		Stanmore Road.msg				



# Meeting with Community Advocates – Porirua-(Kapiti has been included with the Otaki Electorate)

# Locating Voting Places in Significant Spaces where Maori Voters Gather"

#### Introduction

This paper has been developed to help Commission staff engage with community advocates to ensure we get relevant advice that will result in 2020 GE voting places being located where Maori voters gather to access services or celebrate with whanau and friends. This will make voting easier and more accessible because voting places deployed in these gathering spaces will enable Maori voters to vote while they go about their everyday lives.

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PHASE		KEY ACTIVITIES	NOTES - KEY FINDINGS
	₩air	Maps and Tables:  Parliamentary electorate profiles, results I 2017, population, not seholds etc.	■ Voter Turnout 2017: ∞ Cannons Creek South 1095 67%
			∞ Cannons Creek North 2058 69%
	•	https://ecartgis02.election.net.nz/s/2017 voting by descent/	
	-		
		Map:	∞ Elsdon 1572 74%
			AVPs at marse in 2017 were not well supported
Overview	•	Table setting out the name and address of 2017 GE voting places where 200	New suburb – Aotea, significant increase in number of new homes.
		or more voters of Maori descent voted	
	•	Staffing details 2017 GE, number and ethnicity of people employed for VPs	<ul> <li>Portuge people support events scheduled in their communities</li> </ul>
			<ul> <li>AVP locations to take pressure off North City Mall AVP:</li> </ul>
			∞ Porirua-PAK'nSAVE
			∞ Porirua Warehouse
-			
			∞ Cannons Creek shops
Schedule meetings:	Net	Network of Community Advocates contacts:  Contact key people - set up appointment times and let people know what you	(59(2)(a) 70x
	_	want to do/achieve with the advice you are seeking	

	<ul> <li>You may need to help people understand that we have criteria that voting places need to meet before we can confirm new locations i.e. share the process we need to work through to confirm voting places.</li> </ul>	
Significant Places <mark>Porirua-Kapiti</mark>	Significant Places for people in their community:  Where are they?  Why are they significant?  What do people generally come here for?  When are people most likely to gather here?  Have voting places been located here in past elections?	<ul> <li>Westfield Mall</li> <li>Saturday morning market at Waitangirua Mall</li> <li>Cannons Creek Shops</li> </ul>
Site Visit to 2017 Voting Places	<ul> <li>Each Site Visited:</li> <li>Who are the people most likely to vote thece?</li> <li>When are they likely to come here if given the choice?</li> <li>Are Maori likely to vote here? Why yes or No?</li> <li>What does the deprivation Index map tell us about this location?</li> <li>Good – Not so Good for Maori? Compare data from 2017 GE?</li> <li>Keep or relocate?</li> </ul>	<ul> <li>Roll over 2017 VPs and AVPs</li> <li>Confirm AVP locations at the respective marae – 2017 number of voters generally quite low</li> </ul>
Proposed New Sites	New Sites:  Has this been used previously as a VP?  How accessible is this to passers-by?  Who are the people most likely to come here to vote?  Good for AVP?  What buildings are available if any?  What services exist or are based here?  What social activities can be located here?  Meet assessment criteria.	Porirua PAK'nSAVE, and Porirua Warehouse have very high foot traffic. Locating AVPs at these locations would help reduce numbers who are likely to vote at the Westfield Mall location. High priority locations. (2)  Nibilick Hall Titahi Bay AVP Part time/ full period (1) 2017 numbers in 4 VPs in Titahi Bay totalled 441-1266-1767 Additional option includes a vacant shop next to Te Pene Dairy (a superior AVP location) High priority cannons Creek shops Public Library experienced high numbers in 2017 and should definitely be used again, however consider an additional location to provide full time option in this community. AVP options include a very large vacant space in the southern end of the mall which is close to the Saturday Market, AVP part time for full period (1) High Priority  Takapuwahia marae-AVP location

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Encourage people to talk about local lwi politics that may help us understand people's attitudes to voting and options to manage etc. Who are the influencers/mobilisers who may have an interest in the new voting places we set up for Maori voters and how can we get them on-board?  Are there historical issues surrounding the new or proposed location that we need to be aware of?	Political alliances of key people we are working with? Push back from non-Macripatitudes? Security?	DER	AE OF FICIAL	MFORMATI	
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Issues raised	Risks				



## Meeting with Community Advocates - Otaki

# "Locating Voting Places in Significant Spaces where Maori Voters Gather"

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Schedule meetings:	Resources:	PHASE
Contact key people - set up appointment times and let people know what you want to do/achieve with the advice you are seeking     You may need to help people understand that we have criteria that voting places need to meet before we can confirm new locations i.e. share the process we need to work through to confirm voting places.	<ul> <li>Maps and Tables:         <ul> <li>Parliamentary electorate profiles, results I 2017, population; households etc.</li> <li>https://ecartgis02.election.net.nz/s/2017 voting by descent/</li> </ul> </li> <li>Map:         <ul> <li>Location of 2017 GE Voting Places where 200 or more voters of Magridescent voted</li> </ul> </li> <li>Table setting out the name and address of 2017 GE voting places where 200 or more voters of Maori descent voted</li> <li>Staffing details 2017 GE, number and ethnicity of people employed for VPs</li> </ul>	KEY ACTIVITIES
CE Te Xokiri – hui to discuss AVP site.  S Q ( Z ) ( \alpha ) community advocate Shannon  Manager  Community Development Te Wajora Foxton	<ul> <li>In 2017 GE 16 AVPs were deployed in the Otaki Electorate.</li> <li>AVPs were deployed in locations where Māori were more than likely expected to vote. Rather than re-deploying Levin and district AVPs where fewer than 24 voters of Māori descent voted it was resolved to replace these locations with high traffic locations where Māori gather including Levin Warehouse and the Aroha Literacy centre. The Levin PAK'n SAVE is very small, so was not considered.</li> <li>PAK'n SAVE's and Warehouses in Paraparaumu were considered high priority</li> <li>The Kokiri Development Consultancy was re-considered, being in the inclustrial area of Levin. Provide support to promote site early to local workplaces as ADV site for GE2020.</li> <li>Shannon was included because no AVPs were deployed in 2017. Recommendation included in New Sites.</li> </ul>	NOTES - KEY FINDINGS



## Meeting with Community Advocates - Faupo

# (%)Locating Voting Places in Significant Spaces where Maori Voters Gather"

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PHASE	KEY ACTIVITIES	NOTES - KEY FINDINGS
1 Post for a s	Maps and Tables:  Parliamentary electorate profiles, results   2017, population, hogseholds etc.	
	<ul> <li>https://ecartgis02.election.net.nz/s/2017 voting by descent/</li> </ul>	■ Note:
Resources:	■ Map:	Rural access to AVPs.
	△ Location of 2017 GE Voting Places where 200 or more voters of Maori      ✓ descent voted	January (TBC)
	<ul> <li>Table setting out the name and address of 2017 GE voting places where 200 or more voters of Maori descent voted</li> </ul>	
	<ul> <li>Staffing details 2017 GE, number and ethnicity of people employed for VPs</li> </ul>	5
	Network of Community Advocates contacts:	2
- +	<ul> <li>Contact key people - set up appointment times and let people know what you</li> </ul>	
Schodulo mootings.	want to do/achieve with the advice you are seeking	
ocuedate meetings.	<ul> <li>You may need to help people understand that we have criteria that voting</li> </ul>	Jot.
	places need to meet before we can confirm new locations i.e. share the	
	process we need to work through to confirm voting places.	5
(0)	Significant Places for people in their community:	
Significant Places	<ul> <li>Where are they?</li> </ul>	<ul> <li>High traffic foot areas in Taupo</li> </ul>
Taupo	<ul> <li>Why are they significant?</li> </ul>	<ul> <li>Small communities – people will walk – locate in or near shops</li> </ul>
	<ul> <li>What do people generally come here for?</li> </ul>	

	<ul> <li>When are people most likely to gather here?</li> <li>Have voting places been located here in past elections?</li> </ul>	
	Each Site Visited.	Recommendations for 2020 AVPs is to replicate 2017 locations:
	<ul> <li>Who are they likely to come here if given the choice?</li> </ul>	■ Rotary House Taupo AVP (1) Full time
Site Visit to 2017 Voting	■ Are Maori likely to Note here? Why yes or No?	<ul> <li>Tokoroa AVP St John Hall (1) Full time</li> </ul>
רומכפט	What does the deprivation Index map tell us about this location?	<ul> <li>Turangi AVP Senior Citizens Hall (1) Full time</li> </ul>
	■ Good – Not so Good for Maou; Compare data from 2017 GE? ■ Koon or rahoato?	Caimbridge AVP Town Hall, Alpha Lodge (2) Full time
	- Nach of Telocate?	<ul> <li>Mangakino AVP Community Agency Town Centre (1) Full time</li> </ul>
-176	New Sites:	
	Haw unis been used previously as a Vision processible is this to passents by 2	New AVP:
	Mho are the neonle most likely to come Mare to vote?	■ Putariirii Ontions:
Proposed New Sites	■ Good for AVP?	∞ Contract Bridge Club AVP (1) Part time
Taupo	■ What buildings are available if any?	∞ St Patrick's Hall AVP (1) Part time
	<ul> <li>What services exist or are based here?</li> </ul>	<ul> <li>Waitahanui AVP Part time (1)</li> </ul>
	<ul> <li>What social activities can be located here?</li> </ul>	
,	<ul> <li>Meet assessment criteria.</li> </ul>	
j-	Encourage people to talk about local lwi politics that may help us understand     people's attitudes to voting and options to manage etc.	
	Who are the influencers/mobilisers who may have an interest in the new.	
Issues raised	voting places we set up for Maori voters and how can we get them on-board?	Sanssi ON
	<ul> <li>Are there historical issues surrounding the new or proposed location that we need to be aware of?</li> </ul>	
	■ Political alliances of key people we are working with?	
Risks	<ul> <li>Push back from non-Maori/attitudes?</li> </ul>	
	■ Security?	Sei
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# Meeting with Community Advocates - Rotorua

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PHASE	KEY ACTIVITIES	NOTES - KEY FINDINGS
-	Maps and Tables: ■ Parliamentary electorate profiles, results   2017, population, Households etc.	
	<ul> <li>https://ecartgis02.election.net.nz/s/2017 voting by descent/</li> </ul>	
Resources:	• Map:	
7	<ul> <li>         △ Location of 2017 GE Voting Places where 200 or more voters of Maori          descent voted     </li> </ul>	
	<ul> <li>Table setting out the name and address of 2017 GE voting places where 200</li> </ul>	
	or more voters of Maori descent voted	
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	Network of Community Advocates contacts:	
	<ul> <li>Contact key people - set up appointment times and let people know what you</li> </ul>	
Schodulo mootings.	want to do/achieve with the advice you are seeking	
ocileagie illegiliga.	<ul> <li>You may need to help people understand that we have criteria that voting</li> </ul>	8
	places need to meet before we can confirm new locations i.e. share the	
	process we need to work through to confirm voting places.	
	Significant Places for people in their community:	
Significant Places	<ul><li>Where are they?</li></ul>	
Rotorua	<ul><li>Why are they significant?</li></ul>	
	<ul> <li>What do people generally come here for?</li> </ul>	

	<ul> <li>When are people most likely to gather here?</li> <li>Have writing places been located here in past alordions?</li> </ul>
	Fact Site And Sugar Board Country of the Country of
	peonle most likely to vote here?
2.1.2.1.2.1.2.2.2.2.2.2.2.2.2.2.2.2.2.2	■ When are they likely to come here if given the choice?
Diaces	<ul> <li>Are Maori likely to vote here? Why yes or No?</li> </ul>
	What does the deprivation Index map tell us about this location?
	Good – Not so Good for Macri? Compare data from 2017 GE?
	Now Give:
	Has this been used previously as a VP.
	■ Who are the people most likely to come here to vote?
Proposed New Sites	Good for AVP?
Kotorua	<ul> <li>What buildings are available if any?</li> </ul>
	<ul> <li>What services exist or are based here?</li> </ul>
	<ul> <li>What social activities can be located here?</li> </ul>
	■ Meet assessment criteria.
	■ Encourage people to talk about local lwi politics that may help understand
	people's attitudes to voting and options to manage etc.
Issues raised	<ul> <li>Who are the influencers/mobilisers who may have an interest in the new</li> </ul>
	Voting places we set up for Maori voters and how can we get them on-board?  Are there historical issues surrounding the new or proposed location that we
	need to be aware of?
	■ Political alliances of key people we are working with?
Risks	<ul> <li>Push back from non-Maori/attitudes?</li> </ul>
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# Meeting with Community Advocates - Tauranga

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5.9(2)(a)=&CERMgr) - ROE Payranga	<ul> <li>Tauranga is highly urbanised and there are no significant concentrations of Māori voters in the Tauranga Electorate.</li> <li>The city centre is no longer a thriving hub for shoppers. Many retail businesses have closed and or moved to the Bayfair Mall shopping centre in Mount Maunganui and is in the Bay of Plenty Electorate. Significant numbers of people who live north and south of Tauranga and Mount Maunganui travel to the Bayfair Mall on the weekends to shop and or do business</li> <li>Key Strategy:         <ul> <li>Target shopping malls with emphasis on the Bayfair Mall and supermarkets including PAK'nSAVE at Cameron Road and Tauriko as well as New World Gate Pa and Countdown at Fishers cove. Provide options in high traffic areas of Bethlehem, Greerton, Bayfair Mall, Arataki and Papamoa.</li> </ul> </li> </ul>	NOTES - KEY FINDINGS

Proposed New Sites	Site Visit to 2017 Voting Places	Significant Places Tauranga	
New Sites:  Has this been used previously as a VP? How accessible is this to passers-by? Who are the people most likely to come here to vote? Good for AVP? What buildings are available if any? What services exist or are based here? What social activities can be located here? Meet assessment criteria.	<ul> <li>Who are the people most likely to vote here?</li> <li>When are they likely to come here if given the choice?</li> <li>Are Maori likely to vote here? Why yes or No?</li> <li>What does the deprivation Index map tell us about this location?</li> <li>Good – Not so Good for Maori? Compare data from 2017 GE?</li> <li>Keep or relocate?</li> </ul>	Significant Places for people in their community:  Where are they? Why are they significant? What do people generally come here for? When are people most likely to gather here? Have voting places been been here in past elections?	<ul> <li>You may need to help people understand that we have criteria that voting places need to meet before we can confirm new locations i.e. share the process we need to work through to confirm voting places.</li> </ul>
■ Expand AVP Tauranga options for high traffic locations for 2017 GE:  ∞ Bethlehem Town Centre  ∞ Cameron Road Greerton  ∞ Grey Street (city centre)  ∞ Mount Maunganui  Expand AVP Bay of Plenty options for high traffic locations in 2017 GE:  ∞ Bayfair  ∞ Papamoa Community Centre  ∞ Papamoa Plaza  Consider new AVP locations in following locations where high number of voters voted on ED in 2017:  ∞ Matagatapu  ∞ Te Puna  ∞ Arataki  ∞ Matapihi  ∞ Park vale	<ul> <li>All remain relevant.</li> <li>Seriously consider providing more than one option in the 2017 locations where high numbers of voters cast their vote because this is where Māori voters will also vote.</li> </ul>	<ul> <li>Bayfair Mall</li> <li>Bethlehem Town Centre</li> <li>Greerton</li> <li>Fisher cove Shopping Mall</li> </ul>	

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			 Risks	Issues raised
	L.P. TH	C FFICIAL	Political alliances of key people we are working with? Push back from non-Magniattitudes? Security?	Encourage people to talk about local lwi politics that may help us understand people's attitudes to voting and options to manage etc.  Who are the influencers/mobilisers who may have an interest in the new voting places we set up for Maori voters and how can we get them on-board?  Are there-historical issues surrounding the new or proposed location that we need to be aware of?
RELEASED!				May need to get a better fix on traffic flows from out-lying communities when people travel to the Mount on weekends to shop to inform the thinking about AVP options i.e. where they leave from versus where they travel to!



## Meeting with Community Advocates - Wairoa

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	Schedule meetings:		125 842 8	Resources:			PHASE
<ul> <li>You may need to help people understand that we have criteria that voting places need to meet before we can confirm new locations i.e. share the process we need to work through to confirm voting places.</li> </ul>	Network of Community Advocates contacts:  Contact key people - set up appointment times and let people know what you want to do/achieve with the advice you are seeking	<ul> <li>Staffing details 2017 GE, number and ethnicity of people employed for VPs</li> </ul>	<ul> <li>Table setting out the name and address of 2017 GE voting places where 200 or more voters of Maori descent voted</li> </ul>	<ul> <li>■ Map:</li> <li>∞ Location of 2017 GE Voting Places where 200 or more voters of Maon descent voted</li> </ul>	https://ecartgis02.election.net.nz/s/2017 voting by descent/	Maps and Tables:  Parliamentary electorate profiles, results I 2017, population, households etc.	KEY ACTIVITIES
(not available)	59(2)(0)	cally alignoutly carry is not for people who make a special vote.	early.  We should not assume that all voters know that any voter can vote	community advocates.  60% of the Wairoa population are Maori.  Service to rural communities in the Wairoa district was huge issue in the 2017 GE None of these communities had the connecting to vote	<ul> <li>Walroa group not interested in just providing intelligence for the Commission's consideration. They want to work alongside the Commission and want the Commission to run ideas past the</li> </ul>		NOTES - KEY FINDINGS

Issues raised	Proposed New Sites	Site Visit to 2017 Voting	Significant Places Wairoa
Encourage people to talk about local lwi politics that may help us understand people's attitudes to voting and options to manage etc.  Who are the influencers/mobilisers who may have an interest in the new voting places we set up for Maori voters and how can we get them on-board?	New Sites to consider:  Has this been used previously as a VP? How accessible is this to passers-by? Who are the people most likely to come here to vote? Good for AVP? What buildings are available if any? What services exist or are based here? What social activities can be located here? Meet assessment criteria.	<ul> <li>Each Site Visited:</li> <li>Who are the people most-likely to vote here?</li> <li>When are they likely to come here if given the choice?</li> <li>Are Maori likely to vote here? Why yes or No?</li> <li>What does the deprivation Index map tell us about this location?</li> <li>Good – Not so Good for Maori? Compare data from 2017 GE?</li> <li>Keep or relocate?</li> </ul>	Significant Places for people in their community:  Where are they?  Why are they significant?  What do people generally come here for?  When are people most likely to gather here?  Have voting places been located here in past elections?
<ul> <li>The community advocates and Commission staff, Peter Williams,         Peter Potaka and Michelle Jaggard, were invited to meet the Wairoa         Community Council Partnerships Group. This group comprises,         Councillors, and government heads of organisation that work with the</li> </ul>	Wairoa AVP alternatives:  Community Centre (Swimming Pool Complex)  Services being offered?  Who go there?  Why this is a good alternative?  AFCO Cafeteria:  Many of these voters, if they vote, are more than likely to vote at the Memorial Hall AVP  Wairoa Rural Voters:  A "Rural Strategy" that provides a model for other rural communities with local adjustments to reflect the unique features of the communities.  Give all people in the Wairoa district the opportunity to vote at a time that suits them rather than only on election day.  Mokotan Hall in Mahia – potential AVP at designated time and on a designated day	<ul> <li>The Memorial Hall location is known as a key location for all Wairoa voters. However, it was noted that at times queues were formed and not very well managed. Many people were disgruntled but stayed because they had no other options. Strong support from the advocates to give alternative locations in Wairoa to take the pressure off the Memorial Hall AVP location.</li> <li>The other Wairoa election day voting places are well known and well supported, therefore we should keep these open because some people want to vote on election day.</li> </ul>	<ul> <li>Wairoa people will gather and support an event or mobilise and support a cause promoted by people of influence! The group want to think more about what they can do in a politically neutral way to encourage people to gather to vote early in Wairoa and district locations where AVPs are located at specific locations and times.</li> </ul>

	Next step		Risks	
	• What will we do? Who will help us? Who will lead and what outcomes do we want to achieve?	of Fichelia	<ul> <li>Political alliances of key people we are working with?</li> <li>Push back from non-Macrifactitudes?</li> <li>Security?</li> </ul>	Are there historical issues surrounding the new or proposed location that we need to be aware of?
presentations in vvalida:	Recr	<ul> <li>Voting Locations:</li> <li>Wairoa Community Centre details (Michelle) ASAP</li> <li>AFCO contact (Peter/Hine Flood) ASAP</li> <li>Mobile voting in rural communities is a viable option and needs to be considered and explored!</li> <li>Contact Naomi to talk about the proposal to develop a strategy to improve services to Maori voters in rural communities and agree a time when she will be available to visit these communities with Peter Williams and Peter Potaka. ASAP</li> <li>Rural Strategy for Wairoa District (Peter W, Peter P, Naomi W.</li> </ul>	<ul> <li>Expectation that the Commission will continue to work with the community advocates to achieve a result rather than continue to plan and think about what we can do to change the 'base narrative', what we heard at the Korero Hui.</li> <li>We need to keep the Wairoa District Council informed of progress and decisions we make to improve voting services to Maori voters, AND, how this will result in improved services to ALL voters in the Wairoa community!</li> </ul>	nat we people of Wairoa. The group were introduced to the approach and what we are taking to improve services to Maori voters. The group was very supportive of the initiatives being progressed. Outside the meeting the chairperson indicated strong support for the work we are progressing.

## WAIROA DISTRICT RURAL SERVICE PLAN:

### High level strategy:

- Deploy VP's on Election Day in same locations as 2017 venues
- Identify AVP locations to give all voters the opportunity to vote early, in their communities!
- A deployment plan supported by community advocates, i.e. locations, days and times.

•	•	•	•	-	•	•	•	
Nuhaka	Muriwai	Rere	Waerenga O Kuri	Tiniroto	Ruakituri	Te Reinga	Frasertown	Area
						•		
Election day VP (97-77) School No AVP option	Election Day VP (22-88) School No AVP option	Election Day VP (6-41) School No AVP option	Election Day VP (4-46) School No AVP option	Election Day VP (5-31) School No AVP option	Election day VP (13-31) School No AVP option	No voting place deployed in 2017	Election Day VP (65438) School No AVP option	2017 VP Venue
<ul> <li>AVP Option: Local Fire Brigade building has a suitable space and the shed between the Dairy and The Fish Shop may be available</li> </ul>	<ul> <li>AVP Option: Muriwai Marae – Memorial Hall and Maungarongo are good options</li> </ul>	· TBC	<ul> <li>AVP Option: Waerenga O Kuri Hall &gt; 1722</li> <li>Tiniroto road is a very good option</li> </ul>	<ul> <li>AVP Option: Tiniroto Community Centre is a good option. Has Post Office and Tavern</li> </ul>	<ul> <li>AVP Option: School is the only venue in this location</li> </ul>	AVP Option: Erepeti Marae is a real option – location (Te Reinga) could provide an option for travellers to Ruakituri and Tiniroto, TBC	<ul> <li>AVP Option: No identifiable option other than the Mill Pa Marae</li> </ul>	2020 Venue Details - Options
<ul> <li>Consider sharing opening times with Opoutama</li> <li>and Mahia ocations</li> <li>High number of people voted here in 2017</li> </ul>	May work as an option for travellers on the Wairoa – Gisborne highway  Mayngarongo Hall contact (ح)(ح)	<ul> <li>Not visited</li> </ul>	<ul> <li>Very good road side location which could work for residents travelling to Gisborne</li> <li>Chairman Residents committee 5 a (2)(a) 5 a (2)(a)</li> </ul>	<ul> <li>Consider complementing an AVP at Te Reinga</li> <li>Community Centre chairman 5 9 (2)(α)</li> <li>5 9 (2)(α)</li> </ul>	<ul> <li>AVP option at Te Reinga could work for Ruakituri voters Not Recommended</li> </ul>	<ul> <li>Needs to open at time when travellers going to and from Wairoa – CA to confirm with the contact person</li> <li>Sq(2)(a) – works part time at Kahungunu Executive</li> </ul>	<ul> <li>Only AVP option is the Wairoa Memorial Hall</li> <li>Priority area based on number of people who voted in 2017</li> <li>Marae contact 5 9 (2) (4)</li> </ul>	Days - Times - Proposals

ſ	ı		
•	•	•	
Tuai.	Mahia	Opoutama	
Election Day VP (68-22) Tuai Public Hall No AVP option	Election Day VP (132-104) School No AVP option	No voting place deployed in 2017	ONAC
•	112	•	•
AVP option: Community-Health Centre looks to be a very suitable location and venue	AVP Option: Mokotahi Hall close to the Tavern is an ideal location	<b>AVP Option</b> : The school is closed. However, a classroom (Opoutama Community Centre) is available in a very good location opposite the garage and general store	Nuhaka Shed – Trevor and Wendy Steed 06 8378717. Not recommended
• •			
Hall used in 2017 Not Recommended as an AVP School should be available for 2020	Consider sharing opening times with Opoutama and Nuhaka locations Priority area because of the high number of people who voted here in 2017.  Mokotahi Hall contact – S A (2)(A)	Consider sharing opening times with Nuhaka and Mahia locations Opoutama Community Centre contact ろ々(え)(ぬ)	Morere Tea Rooms - 5 9 (2) (A) Wendy has advised that the shed is currently full of junk. However, she offered a set up out the front of their store with voting booths tucked inside the room next door! Nuhaka Fire Brigade contact 5 9 (2) (A) 5 9 (2)(A)

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# Meeting with Community Advocates - Whanganui

# "Locating Voting Places in Significant Spaces where Maori Voters Gather"

#### Introduction

accessible because voting places deployed in these gathering spaces will enable Maori voters to vote while they go about their everyday lives. voting places being located where Maori voters gather to access services or celebrate with whanau and friends. This will make voting easier and more This paper has been developed to help Commission staff engage with community advocates to ensure we get relevant advice that will result in 2020 GE

elements of the base narrative in the Korero Hui Framework we are wanting to change for the next election in 2020. Our network of community advocates are all busy people. Therefore, we need to ensure that our discussions are focused, and we are clear about what

Significant Places Whanganui	Schedule meetings:	Resources:	PHASE
Significant Places for people in their community:  Where are they?  Why are they significant?  What do people generally come here for?	Contact key people - set up appointment times and let people know what you want to do/achieve with the advice you are seeking     You may need to help people understand that we have criteria that voting places need to meet before we can confirm new locations i.e. share the process we need to work through to confirm voting places.	<ul> <li>Maps and Tables:         <ul> <li>Parliamentary electorate profiles, results   2017, population, households etc.</li> </ul> </li> <li>https://ecartgis02.election.net.nz/s/2017 voting by descent/</li> <li>Map:         <ul> <li>Map:</li> <li>Location of 2017 GE Voting Places where 200 or more voters of Maori descent voted</li> </ul> </li> <li>Table setting out the name and address of 2017 GE voting places where 200 or more voters of Maori descent voted</li> <li>Staffing details 2017 GE, number and ethnicity of people employed for VPs</li> </ul>	KEY ACTIVITIES
<ul> <li>Tupoho Community Complex which includes Rangahaua Marae is a Hub for organisations including: Tupoho Māori Health Provider (200 staff), Māori Wardens, Awa FM, St Johns Ambulance</li> </ul>	5 9(2)(a)	<ul> <li>The Māori population in the Whanganui Electorate make up 22.3% of the total population.</li> <li>The ethnicity of school pupils in 2017 revealed that 36.3% of pupils are of Māori descent.</li> <li>The Māori population is located in the lower socio-economic suburbs of Whanganui east and areas of Gonville.</li> <li>There were three AVPs in 2017, Headquarters, Whanganui East and Gonville. Most Māori who voted early voted at the Headquarters AVP.</li> </ul>	NOTES - KEY FINDINGS

■ Mee	Proposed New Sites Good Wha Wha	Has How	New Sites:				■ Keep		Site Visit to 2017 Voting Who	Each Site Visited		+ -0-			- Have	
Meet assessment criteria.	Good for AVP? What buildings are available if any? What services exist or are based here? What social activities can be located here?	Has this been used previously as a VP? How accessible is this to passers-by? Who are the people most likely to come here to vote?	is.	, O,			Keep or relocate?	Are Maori likely to vote here? Why yes or No? What does the deprivation Index map tell us about this location? Good – Not so Good for Maori? Compare that a from 2017 GE?	Who are the people most likely to vote here? When are they likely to come here if given the choice?	Visited:		OF			When are people most likely to gather here?  Have voting places been located here in past elections?	
<ul> <li>Negotiate access to and use of a vacant class room i.e. Sass's old class room! – Priority AVP location</li> <li>Kokohuia – Castlecliff based Kura Kaupapa Māori school:</li> <li>Contact to negotiate access to AVP set up during out of school hours</li> </ul>	basis Priority AVP location.  ■ Tupoho Community Complex: 97 Bell St.  ∞ Use Rangahaua Marae – 92 Bell St. as the recommended AVP location, access is great and central to complex.	services at Tupoho Priority AVP location.  The Warehouse – Many Māori in Whanganui, as with Māori across New Zealand are highly likely to shop at the Warehouse on a regular	<ul> <li>Inis is where many voters of Maori descent are more likely to shop for groceries</li> <li>Same end of town as Tupoho, but this will provide options and attract a wider range of people. not just those who access</li> </ul>	<u> </u>	<ul> <li>Should do more investigating or contact Te Kura O Kokohuia to check availability for AVP in out of school hours</li> </ul>	<ul> <li>Not great for Māori – wrong end of the street!</li> <li>Really difficult to find Gonville locations</li> </ul>	Swiss Ave Scout hall AVP:	River settlements can easily detour to access voting service, also opposite a well patronised Four-Square supermarket	<ul> <li>Whanganui East AVP</li> <li>Conclusion – good for Māori. People on their way home to the</li> </ul>	<ul> <li>Tupoho Complex considered a better venue because Māori access a range of services here.</li> </ul>	2017) ∞ Most popular in 2017	<ul> <li>■ Headquarters AVP:</li> <li>∞ Conclusion not great for Māori voters (however only option in</li> </ul>	■ TPK Office is close by.	<ul> <li>Complex is close to several supermarkets, including PAKnSAVE</li> </ul>	<ul> <li>Rangahaua Marae has a high turn over of people because it is a</li> </ul>	

<ul> <li>Political alliances of key people we are working with?</li> <li>Push back from non-Maori/attitudes?</li> <li>Security?</li> </ul>	<ul> <li>Encourage people to talk about local lwi politics that may help us understand people's attitudes to voting and options to manage etc.</li> <li>Who are the influencers/mobilisers who may have an interest in the new voting places we set up for Maori voters and how can we get them on-board?</li> <li>Are there historical issues surrounding the new or proposed location that we need to be aware of?</li> </ul>	
	<ul> <li>Some people are sceptical about our priorities and ability to change the status quo! Are we window dressing and do we really have an appetite to lead the change required.</li> </ul>	settlements to vote early. Many people are elderly and not very mobile. Undertake site visit and develop rural plan to take AVP services to local settlements including Raetihi and back to Otoko Pa,

## WHANGANUI RIVER SERVICE PLAN

### High level strategy:

- All communities from Kaiwhaikl Pipiriki Raetihi Otoko have an opportunity to vote early in their home communities
- A mobile service utilising marae or alternate buildings located in the selected compunities
- A deployment plan supported by community advocates i.e. locations, days and times available.

•	•	
Pungarehu	Kaiwhaiki	Community
Nil service	Nil service	2017 VP Venue
AVP Option: Only three houses (9 adults) Call in and invite people to the Wharekai to vote! Contact ろ	■ AVP Option: There is a building next to the marae, facing Te Kiritahi which is an option for an AVP. ■ Contact: 5 의 (2)(△)	2020 Venue options
Call in on the way to Parikino.	<ul> <li>Significant settlement – 100 plus people live in the locality.</li> <li>Saturday deployment to be considered as this the most populated settlement.</li> </ul>	Days-times-proposals

	•		
	Ratana Pa Rangitikei Electorate	Raetihi	
	VP Election Day Te Kura O Ratana 136/4 voters	VP Election Day	TIONACT
5	<ul> <li>AVP Option: Location is available at the Community Hub</li> </ul>	<ul> <li>AVP Option: Vacant shops/Community Centre available in the main street. High Priority</li> </ul>	<ul> <li>Consider an Election Day VP</li> <li>Choice of venue options, Whanganui River Adventures based at the old primary school or Paraweka Marae.</li> <li>Contact 5 9 (2) (3)</li> <li>Local people may be recruited and trained to deliver local service including Hiruharama and Ranana services</li> </ul>
	<ul><li>Significant community, 140 people voted at the school on Election Day in 2017</li></ul>	Deploy for a week or more!	

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