

22 September 2020

Official Information Request No. 8140007304
(Please quote this in any correspondence)

William Foster
By email – fyi-request-13594-fdbc283b@requests.fyi.org.nz

Dear William

Local Government Official Information and Meetings Act (LGOIMA) 1987

Re: costs of service level review

I refer to your email, which we received on 25 August 2020, requesting the costs Auckland Council has incurred on the Service Level Review Project to date, broken down by categories of staff, materials and services(contracts).

As we have already noted in a previous response, there are approximately a dozen projects that fall out of the Governance Framework Review. The service level work is one of these projects.

The council staff working on the project are permanent and fixed term employees who may be working on a number of different projects at the same time as their own departmental work. . Additional resources are contracted in when required. At this point in time minimal resource has been contracted in on the service level project, at a cost of \$2,295 plus GST to assist with preparation of a stakeholder engagement plan and to peer review a report.

Accordingly, we do not hold the information you have requested.

Your request is therefore refused under LGOIMA section 17(e) *the information requested does not exist*.

The decision to release this information to you was made by Justine Haves, General Manager Service Strategy and Integration.

Should you believe Auckland Council has not responded appropriately to your request, you have the right by way of complaint, under section 27(3) of the LGOIMA, to apply to the Ombudsman to seek an investigation and review of the decision.

If you have any further queries please contact me on 09 301 0101 quoting Official Information Request No. 8140007304.

Yours sincerely



Sarah Parry-Crooke
Senior Privacy & Official Information Business Partner
Governance Services