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Elliot M. Tuck

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22 September 2020

Dear Elliot

Regarding your request for the following under the Official Information Act:

- 1) The average grade(s) of students by course and campus of study during 2018.
- 2) The average grade(s) of students by course and campus of study during 2019.
- 3) The average grade(s) of students by course and campus of study during 2020 (to date).
- 4) A document stating the impact to the average grade(s) of students by course of study and campus of New Zealand's COVID-19 response.

We have decided to grant your request. However, given the amount of resource required to process your request, we have decided to charge for making the requested information available. This is because the collation and research would involve identifying, searching, retrieving, extracting and assembling the information.

We estimate this work will take 10 hours. The first hour of work will be provided at no cost and the charge for the remaining time is \$684. Before we proceed further with your request, please confirm your agreement to the charge, we will then provide details about payment that will need to be made prior to the work beginning.

You do have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Your sincerely

Alison Sykora Head of Communications AUT