

27 October 2020

Blaize McCabe
fyi-request-13852-0501f77a@requests.fyi.org.nz

Kia ora Blaize,

The information you requested - CAS-218016-Q9P5Z4

Thank you for your correspondence dated 16 October 2020 requesting information about Parking Infringement Notices around Howick College (Sandspit Road, Trelawn Place, Reydon Place, Papanoa Road, Bledisloe Street, Rochester Crescent, and Alicia Road) for the period 1 January 2019 to 30 September 2020) to include

1. *The number of infringements successfully disputed*

Seven infringements have been successfully waived.

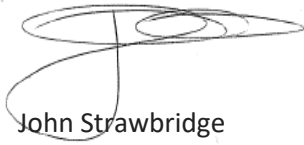
2. *The number of times a member of the public contacted AT or Auckland Council to request Infringement Notices be issued, report a car parking over the time limit, or any other reason that may have resulted in an AT Parking Warden / Enforcement Officer being sent to these areas in 2019 and 2020*

Auckland Transport uses a customer database called CRM to capture customer requests, such as the ones you refer to. Please see the table below which shows the results from CRM:

	2019	2020	Total
Sandspit Road	9	7	16
Trelawn Place	0	1	1
Reydon Place	1	0	1
Papanoa Road	5	3	8
Bledisloe Street	4	3	7
Rochester Crescent	0	0	0
Alicia Road	5	3	8

Should you believe that we have not dealt with your request appropriately, you are able to make a complaint to the Office of the Ombudsman in accordance with section 27(3) of the LGOIMA Act and seek an investigation and review regarding this matter.

Yours sincerely

A handwritten signature in black ink, appearing to read 'John Strawbridge', with a stylized flourish extending to the left.

John Strawbridge

Group Manager, Parking Services & Compliance