

3 November 2020

Isaac M

fyi-request-13974-81386c49@requests.fyi.org.nz

Kia ora Isaac,

The information you requested - CAS-229900-Z7R9G1

Thank you for your request for information dated 14 October 2020 about patronage for the following stops for the period 1 January 2019 to 31 December 2019, Monday to Sunday:

1. 7347 - 45 Vale Road
2. 7345 - Stop A St Heliers
3. 7343 - Tamaki Drive near Goldie St
4. 7341 - 335 Tamaki Drive

You originally asked for the average number of boarding and alighting per hour for the above period. Thank you for amending your request for the data to be per day, and not per hour.

I've attached a spreadsheet which shows the data you requested. You may notice that there are some days of the year missing. This is because on those days there was no patronage accounted for and so there was no data to extract.

Should you believe that we have not responded appropriately to your request, you are able to make a complaint to the Office of the Ombudsman in accordance with section 27(3) of the LGOIMA and seek an investigation and review in regard to this matter.

Yours sincerely



Jason Dempsey
Group Manager - Customer Services