



Health and Disability Commissioner
Te Toihau Hauora, Hauāhanga

17 November 2020

Lee Trezise

By email: fyi-request-14003-58f74f5d@requests.fyi.org.nz

Tēnā koe Mr Trezise

Re: Information Request
Our ref: E20HDC01788/PBR

Thank you for your email of 19 October 2020 requesting, in relation to a story posted on NZ Herald website on 19 October 2020 titled "Suicide failure: Woman died waiting for 'urgent assessment' from DHB". You requested HDC provide you with any documentation, correspondence, notes, meeting minutes regarding:

- *Investigations as to whether other DHBs had sufficient standards, protocols, etc that would avoid this happening in their DHB.*
- *Whether any corrective actions were made at the other 19 DHBs as a direct result of this case.*

On 2 November 2020, the Ministry of Health transferred the same information request to this Office as they considered that any information was more closely connected with the functions of the Office of the Health and Disability Commissioner. As the request was for the same information, we are responding to both requests in this letter.

I have considered your request/s under the Official Information Act 1982 and the Privacy Act 1993.

Please note, this complaint was in relation to an incident at a specific DHB. No other DHB was investigated as a result of this complaint. We therefore do not hold any documentation relating to other DHBs.

Therefore, I refuse your request pursuant to:

- section 18(e) of the Official Information Act, as the document alleged to contain the information requested does not exist, or, despite reasonable efforts to locate it, cannot be found.

You may seek a review of this decision from the Office of the Ombudsman or the Privacy Commissioner.

Although no other DHB was directly involved, an anonymised report was sent to the Ministry of Health on 13 October 2020. This anonymised report is available on our website, and I have included a link to it below.

- <https://www.hdc.org.nz/decisions/search-decisions/2020/18hdc00078/>

Nāku iti noa, nā



Michael Morrison
Senior Legal Advisor