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# **Courtenay Place and Surrounds Monthly Snapshots - DRAFT COPY**

These snapshots provide an update on trends in relation to city safety in Courtenay Place and

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surrounds, including Te Aro Park. Community

Services December 4, 2020



The data presented in this snapshot for Courtenay Place and surrounds is for the area indicated within the red line.

It extends along Courtenay Place from Cambridge Terrace through to Taranaki Street (including Blair and Allen Streets), then along Dixon Street to lower Cuba Street.

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This contains much of the entertainment district of Wellington, in addition to Te Aro Park. A further breakdown of incidents in the Te Aro Park area is provided below.



## November 2020

### CCTV & Local Host city safety incidents

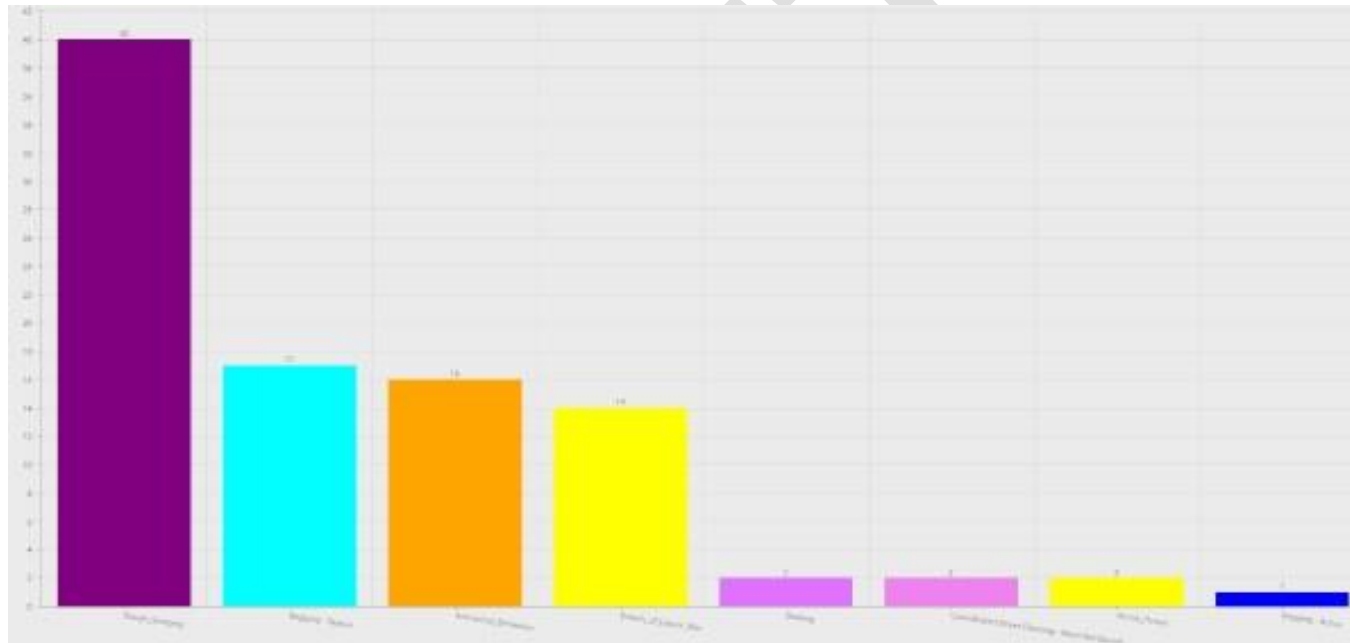
These are the daily totals of city safety incidents, for Courtenay Place and surrounds for the month of November.

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These incidents are from two sources: WCC's CCTV operators and Local Host teams.

There is a strong level of week day activity.



This graph breaks down the total number of these city safety incidents into types.

The most common type of incident was *Rough sleeping*, followed by *Anti-social behaviour*, and *Begging*.

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## Historical trends

### CCTV & Local Host city safety incidents

This graph shows the total monthly city safety incidents that have been recorded for Courtenay Place and surrounds since 1 January 2019.

The overall trend was down prior to a trough during lockdown in April 2020. Since then the trend is upward.

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There is a stark contrast between the number of incidents logged in January 2019 compared to January 2020 - however incidents are trending upward as noted above.

It will be interesting to see if the data for January continues this trend, given the sudden decline in November.

In November 2020, there was an increase in policing in this area associated with the launch of the Police's Mahi Ngātahi.

Data Collection Note: The local host team had higher levels of staffing in the first part of 2019. Full-time CCTV operators commenced in September 2020.

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### **Te Aro Park area**

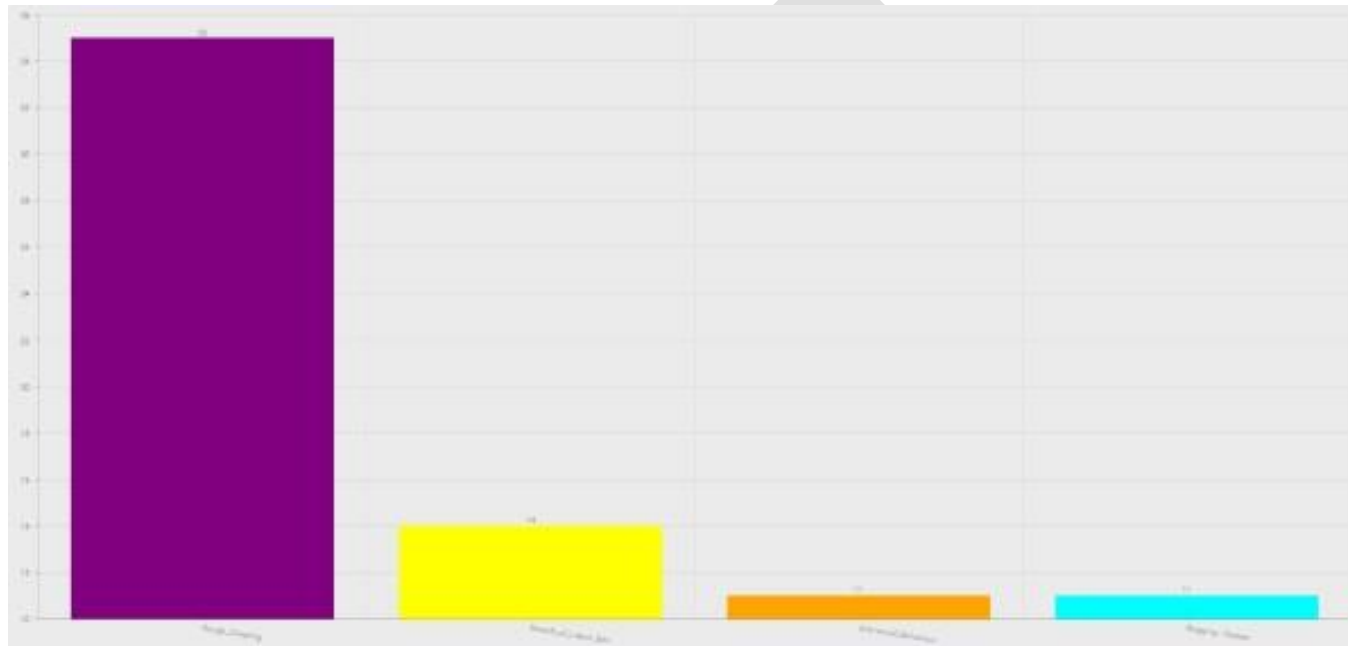
Here's a further breakdown of city safety incidents in the Te Aro Park area, indicated by a yellow line.

This is more focussed area within the Courtenay Place and surrounds and includes Te Aro Park, sections of Dixon and Manners streets, Lower Cuba Street, Opera House Lane and Lukes Lane. This list of locations are interconnected i.e. what

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happens in one place impacts on the others due to factors such as proximity and pedestrian flows.



### November 2020

These are the city safety incidents for the month of November.

By far the most common type of incident recorded in this area is rough sleeping.

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## **November 2020**

### **CCTV & Local Host city safety incidents**

These are the daily totals of city safety incidents, for Te Aro Park area for the month of November.

These incidents are from two sources: WCC's CCTV operators and Local Host teams.

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The trend is consistent with the daily usage for the Courtenay Place precinct as a whole.



## **November 2020**

### **Fresh Service enquiries**

Of all the enquiries raised by the public through the contact centre for November, 22 of these occurred in Courtenay Place and surrounds (depicted in blue).

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Count of Group_	
Group_	Total
City Safety	4
Fulton Hogan (CBD)	1
Graffiti Coordinator	4
Mowing Team	1
Parking Afterhours	1
Parking Resolutions	2
Property Team	1
Rates Team	1
Street Outreach	5
Wellington Water	2
Grand Total	22

This is the breakdown of the types of issues the public enquired about, in this location .

**9 out of these 22 enquires related to community safety (highlighted in yellow).**

*City Safety* enquiries include any issues of concern in relation to community safety, such as street lighting and CCTV.

*Graffiti Coordinator* enquiries are usually reports of graffiti that have been seen by the public, but which falls outside of

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the scope of Wellington City Council's graffiti removal contract and are therefore not sent to our removal contractors to action.

*Street Outreach* enquiries include enquiries about homelessness (rough sleeping) and begging.

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