

21 December 2020

Tony Randle

fyi-request-14118-479cc9e5@requests.fyi.org.nz

Kia ora Tony,

The information you requested - CAS-248537-J1S0N5

Thank you for your request for information dated 12 November 2020 about fare revenue, cost and patronage for Auckland PT across our bus and rail services since July 2018.

On 19 November 2020 we asked you to refine your request, as it would likely be declined under section 10(f) of the Local Government Official Information and Meetings Act 1987 (LGOIMA), as the information to all 14 of your questions could not be made available without substantive collation or research. You replied on 20 November 2020 requesting the information for questions 1 to 14.

On 25 November 2020 we asked you to refine your request to just 3 questions, as the request was still too large. You replied on 25 November 2020 asking for questions 1 to 6 to be answered.

Please see information below that we are able to provide within the 5 hours of time that we provide information for free, after which there is a cost.

Monthly rail fare revenue











The table below shows the rail fare revenue from July 2018 to September 2020.

Month	Rail activity income \$000
July 2018	4,414
August 2018	4,939
September 2018	4,299
October 2018	4,523
November 2018	4,428
December 2018	3,524
January 2019	3,179
February 2019	4,414
March 2019	5,228
April 2019	4,435
May 2019	5,169
June 2019	4,577
July 2019	4,604

August 2019	5,065
September 2019	4,582
October 2019	4,769
November 2019	4,835
December 2019	3,736
January 2020	3,578
February 2020	4,346
March 2020	3,360
April 2020	368
May 2020	1,030
June 2020	2,546
July 2020	3,442
August 2020	1,678
September 2020	1,664











Rail ticket and bus ticket sales by ticket type and ticket type revenue

The tables below show the ticket type and revenue from July 2018 to June 2020

12 Months to Jun-19				
	93.98 mil \$1.86 100.00%	71.53 mil \$1.58 76.11%	19.73 mil \$2.55 20.99%	2.721 mil \$4.41 2.90%
	53.93 mil \$2.46 57.38%	38.91 mil \$2.11 72.15%	13.27 mil \$3.01 24.60%	1.75 mil \$5.98 3.25%
	15.30 mil \$1.17 16.28%	12.68 mil \$1.07 82.88%	2.51 mil \$1.56 16.40%	0.11 mil \$3.76 0.72%
	12.88 mil \$1.80 13.71%	10.17 mil \$1.61 78.93%	2.53 mil \$2.35 19.67%	0.18 mil \$4.95 1.41%
	0.42 mil \$1.14 0.44%	0.32 mil \$0.98 77.44%	0.09 mil \$1.56 21.34%	0.01 mil \$4.32 1.22%
	11.46 mil \$0.10 12.20%	9.46 mil \$0.07 82.53%	1.33 mil \$0.22 11.61%	0.67 mil \$0.27 5.86%

	12 Months to Jun-19		mode		Pax	yield
	Pax (M)	Rev (M)	yield	pax %		
Adult Bus	38.91	\$82.06	\$2.11	54.39%		
Adult Ferry	1.75	\$10.49	\$5.98	64.42%		
Adult Train	13.27	\$39.99	\$3.01	67.25%	53.93	\$2.46
Child Bus	12.68	\$13.54	\$1.07	17.72%		
Child Ferry	0.11	\$0.41	\$3.76	4.05%		
Child Train	2.51	\$3.92	\$1.56	12.71%	15.30	\$1.17
Tertiary Bus	10.17	\$16.38	\$1.61	14.21%		
Tertiary Ferry	0.18	\$0.90	\$4.95	6.66%		
Tertiary Train	2.53	\$5.96	\$2.35	12.84%	12.88	\$1.80

Accessible bus	0.32	\$0.31	\$0.98	0.45%		
Accessible ferry	0.01	\$0.02	\$4.32	0.19%		
Accessible train	0.09	\$0.14	\$1.56	0.45%	0.42	\$1.14
Super Gold bus	9.46	\$0.64	\$0.07	13.22%		
Super Gold ferry	0.67	\$0.18	\$0.27	24.69%		
Super Gold train	1.33	\$0.30	\$0.22	6.75%	11.46	\$0.10
Total	93.98	\$175.239	\$1.86			

12 Months to Jun-20					
	76.98 mil \$1.83 100.00%	58.66 mil \$1.53 76.20%	16.13 mil \$ 2.53 20.95%	2.191 mil \$4.53 2.85%	
	44.86 mil \$2.41 58.28%	32.39 mil \$2.04 72.19%	11.04 mil \$2.99 24.61%	1.44 mil \$6.12 3.20%	
	13.08 mil \$1.12 16.99%	10.88 mil \$1.02 83.16%	2.11 mil \$1.52 16.10%	0.10 mil \$3.35 0.74%	
	9.21 mil \$1.80 11.96%	7.29 mil \$1.61 79.11%	1.79 mil \$2.35 19.48%	0.13 mil \$4.97 1.40%	
	0.38 mil \$1.14 0.50%	0.30 mil \$0.98 78.77%	0.08 mil \$1.60 20.17%	0.00 mil \$4.82 1.06%	
	9.45 mil \$0.10 12.27%	7.81 mil \$0.07 82.67%	1.11 mil \$0.23 11.78%	0.52 mil \$0.28 5.56%	

	12 Months to Jun-20		mode			
	Pax (M)	Rev(M)	yield	pax %	Pax	yield
Adult Bus	32.9	\$66.16	\$2.04	55.21%		
Adult Ferry	1.4	\$8.79	\$6.12	65.54%		
Adult Train	11.4	\$32.98	\$2.99	68.45%	44.86	\$2.41
Child Bus	10.8	\$11.15	\$1.02	18.54%		
Child Ferry	0.0	\$0.33	\$3.35	4.43%		
Child Train	2.1	\$3.21	\$1.52	13.05%	13.08	\$1.12
Tertiary Bus	7.9	\$11.76	\$1.61	12.42%		
Tertiary Ferry	0.3	\$0.64	\$4.97	5.89%		
Tertiary Train	1.9	\$4.21	\$2.35	11.12%	9.21	\$1.80
Accessible bus	0.0	\$0.29	\$0.98	0.51%		
Accessible ferry	0.0	\$0.02	\$4.82	0.19%		
Accessible train	0.8	\$0.12	\$1.60	0.48%	0.38	\$1.14
Super Gold bus	7.1	\$0.53	\$0.07	13.31%		
Super Gold ferry	0.2	\$0.15	\$0.28	23.95%		
Super Gold train	1.1	\$0.25	\$0.23	6.90%	9.45	\$0.10
Total	76.98	\$140.595	\$1.83			

Monthly rail operating cost paid to the rail operator

The following are the various operator costs from July 2018 to September 2020.

Public transport contract costs cover the operation and maintenance activities for AT passenger rail services whilst track access charges are paid for access and use of the KiwiRail owned rail network.

Month	Total operator costs \$'000	Public transport contract cost	Track access charges
July 2018	11,100	8,704	2,396
August 2018	9,567	7,251	2,316
September 2018	10,256	7,906	2,350
October 2018	8,619	8,006	613
November 2018	11,005	8,362	2,643
December 2018	11,024	8,512	2,512
January 2019	10,183	7,250	2,933
February 2019	9,886	7,397	2,489
March 2019	9,493	7,382	2,111
April 2019	10,038	7,672	2,366
May 2019	11,021	8,349	2,672
June 2019	11,657	9,283	2,374
July 2019	10,400	7,711	2,689
August 2019	11,164	8,489	2,675
September 2019	10,798	8,162	2,636
October 2019	12,580	9,598	2,982
November 2019	12,348	9,624	2,724
December 2019	11,310	8,136	3,174
January 2020	10,739	7,742	2,997
February 2020	11,305	8,514	2,791
March 2020	10,528	8,214	2,314
April 2020	12,018	8,931	3,087
May 2020	8,983	7,690	1,293
June 2020	13,619	10,228	3,391
July 2020	11,360	8,173	3,187
August 2020	11,058	7,906	3,152
September 2020	12,869	8,659	4,210

Monthly fare revenue for each bus route and for each bus PTOM unit for each month

In order to gather this information, it will take a significant amount of time. We have approximately 3136 active different bus routes (since 2018). Therefore, this part of your request is refused under section 17(f) of LGOIMA, as the information requested cannot be made available without substantial collusion and research.

Monthly bus PTOM contract operating cost paid to bus operators for each PTOM bus unit for each month

We are unable to release the Bus contract operating cost information by BUS PTOM unit due to:

1. The commercial confidentiality of the contractual payment to the operator

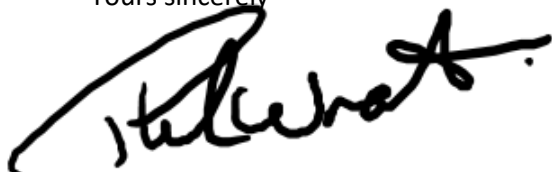
2. We are in the process of preparing for the future rounds of PTOM procurement. To release the commercially sensitive information could compromise this process.

This part of your request is refused under section 17(2)(h), 17(2)(i) and 17(2)(j) of the LGOIMA:

- (h) enable any local authority holding the information to carry out, without prejudice or disadvantage, commercial activities; or
- (i) enable any local authority holding the information to carry on, without prejudice or disadvantage, negotiations (including commercial and industrial negotiations); or
- (j) prevent the disclosure or use of official information for improper gain or improper advantage.

Should you believe that we have not responded appropriately to your request, you are able to make a complaint to the Office of the Ombudsman in accordance with section 27(3) of the LGOIMA Act, seeking an investigation and review in regard to this matter.

Yours sincerely



Phil Wratt
Engagement Manager
Customer Care