

Our Reference: A1421319

11 December 2020

Tony Randle

Email: [fyi-request-14121-90a5933a@requests.fyi.org.nz](mailto:fyi-request-14121-90a5933a@requests.fyi.org.nz)

Dear Mr Randle,

**Request under the Local Government Official Information and Meetings Act 1987 (LGOIMA)**

We refer to your information request received 12 November 2020. A copy of your request is set out below:

- 1) Can I please have a copy of the monthly fare revenue for each bus route and for each bus PTOM unit for each month from July 2018?
- 2) Can I please have a copy of the bus ticket sales by ticket type and ticket type revenue for each bus route for each month from July 2018?
- 3) Can I please have a copy of the monthly bus PTOM contract operating cost paid to bus operators for each PTOM bus unit for each month from July 2018?

I am also interested in the resultant PT patronage for Otago's public transport services and so also request the following monthly patronage information.

- 4) Can I please have a copy of the monthly the total number of passenger boardings by bus route from July 2018?
- 5) Can I please have a copy of the monthly the total number of bus passenger transfers from July 2018?
- 6) Can I please have a copy of the monthly the total number of bus passenger journeys (passenger boardings less transfers) from July 2018?
- 7) Can I please have a copy of the monthly the total number of passenger boardings which began during Peak Times by bus route from July 2018?
- 8) Can I please have a copy of the monthly the total number of passenger boardings which began during Off Peak Times by bus route from July 2018?

9) Can I please have a copy of the monthly the total passenger kilometres by bus route from July 2018?

10) Can I please have a copy of the monthly the total passenger kilometres in respect of Peak Times trips by bus route from July 2018?

11) Can I please have a copy of the monthly the total passenger kilometres in respect of Off Peak trips by bus route from July 2018?

The Otago Regional Council's transport team have reviewed your request and advised as follows:

The ORC has now transitioned to a new ticketing system, the Bee Card, and are still developing our reporting capability (along with other Regional Councils who form the wider ticketing consortium). Our older ticketing system is now out of service, although we have maintained a data store of historic reporting. Our response is limited as a result of this. In the future we will be able to deliver a greater level of detail through our new ticketing system.

For the period of your request we have the following data sets which should address the questions you have asked, albeit in slightly different search parameters:

1. Otago patronage and revenue by transport unit for July 2018 to August 2020
2. Base monthly contract payments per transport unit.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

If you have any queries concerning the above, please do not hesitate to contact me.

Yours sincerely



James Gribble  
**Administration Officer- Legal**