

23 December 2020

OIA Reference #: OIA2020112601

Aly

Email: fyi-request-14177-563a65ed@requests.fyi.org.nz

Tēnā koe Aly

Official Information Act 1982 (OIA) – Extension – OIA2020112601

I refer to your official information request regarding gender-affirming health services, which was received by Capital & Coast District Health Board (CCDHB) on 26 November 2020.

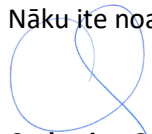
The OIA requires that we advise you of our decision on your request no later than 20 working days after the day we received your request. Unfortunately, it will not be possible to meet that time limit and we are therefore writing to notify you of an extension of the time to make our decision, to 26 January 2020.

This extension is necessary because consultations necessary to make a decision on your request are such that a proper response cannot reasonably be made within the original time limit. At least four internal consultations need to take place before a response can be sent. Stretched human resource, as well as planned and unplanned staff absence, has been taken into account when calculating the above timeframe. Please note that this timeframe has been calculated with the upcoming statutory and summer holidays in mind, according to the Office of the Ombudsman's guidance.

If you have any queries, or if you wish to discuss any aspect of your request with us – including this decision – please feel free to contact CCDHB by return email or by emailing us at OIArequest@ccdhb.org.nz. If any additional factors come to light which are relevant to your request, please do not hesitate to contact us so that these can be taken into account.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or free phone 0800 802 602.

Nāku i te noa, nā



Catherine Stewart

Correspondence Officer