

26 January 2021

Jan MacPherosn

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Tēnā koe Jan

**Time Extension of your Official Information Act request, reference: GOV-008293**

Thank you for your email of 14 December 2020, asking for the following information under the Official Information Act 1982 (the Act):

1. *Please advise the protocol in relation to the conduction of Occupational Medicine Assessments for WRGPI claims*
2. *I have received information that states these must be done in person and not via any other means such as telephone or video link*

**ACC needs extra time**

The Act requires that we advise you of our decision on your request no later than 20 working days after the day we received your request. Unfortunately, it will not be possible to meet that time limit and we are therefore writing to notify you of an extension of the time to make our decision, to 17 February 2021.

This extension is necessary because consultations required to make a decision on your request are such that a proper response cannot reasonably be made within the original time limit.

Please contact me on [GovernmentServices@acc.co.nz](mailto:GovernmentServices@acc.co.nz) if you would like to talk about this letter. I will be happy to answer any questions or, if you have any concerns, work with you to resolve these.

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or by phoning 0800 802 602.

Nāku iti noa, nā



Sasha Wood

**Manager Official Information Act Services**  
Government Engagement & Support