

From: [Cesar Piotto](#)
To: [Adam McCutcheon](#)
Cc: [Marsha Badon](#); [Warwick Hayes](#)
Subject: RE: Statistics - Cable Car patronage
Date: 12 October 2020 14:39:33
Attachments: [image001.png](#)

Thanks Warwick,
Kia Ora Adam & Marsha,

Quick responses from your questions;

1. **Frequent** The cable car operates every 10 minutes. During peak times, we depart more frequently (ie: 5 minutes)... peak times is when we have full terminals, so the departure frequency is increased to match the demand which is observed on the day.
2. **Quick** The journey takes between 3-5 minutes, depending on how many stops it makes along the way. As a comparison, the #22 bus, which has a similar pickup / drop off point, takes more than 20 minutes
3. **reliable** Our reliability metrics have been greater than 99% for several years... often in the 99.9% range. We are closed on average 1 week a year for annual maintenance.
4. **high-capacity** At capacity, the cars can take 80 pax each (80 uphill and 80 downhill)... if we ran quick trips the capacity could be doubled

Some other points worth noting.

We are entirely electric, so an environmentally friendly solution to move passengers. Whilst Lambton quay is congested, the Cable Car provides an easy solution to move passengers up the hill and create a mini-hub which could service Kelburn, Karori, Wilton and beyond.

Let me know if this is sufficient info or if you need any further details on specific points

Nga mihi,

CP

Cesar Piotto | Chief Executive

[Redacted]



From: Warwick Hayes [Redacted]
Sent: Monday, 12 October 2020 11:45 am
To: Adam McCutcheon [Redacted]; Cesar Piotto
[Redacted]
Cc: Marsha Badon [Redacted]
Subject: RE: Statistics - Cable Car patronage

Adam / Cesar

Introducing you both.

Cesar, see below some information that Adam is after as pertains to WCC's draft spatial plan.

I'll leave you both to correspond. Happy to assist if I can.

Thanks Cesar,

Cheers

Warwick Hayes

Projects & CCO Manager | Economic & Commercial

[REDACTED]

[REDACTED]

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From: Adam McCutcheon [REDACTED]
Sent: Monday, 12 October 2020 11:07 am
To: Warwick Hayes [REDACTED]
Cc: Marsha Badon [REDACTED]
Subject: RE: Statistics - Cable Car patronage

Hi Warwick.

Thanks for your email.

For context I'm looking for some data on the cable car as part of our work on the National Policy Statement on Urban Development 2020.

This requires us to enable medium density development within a walkable catchment on 'rapid transit stops' (as defined below).

- **rapid transit stop** means a place where people can enter or exit a rapid transit service, whether existing or planned
- **rapid transit service** means any existing or planned frequent, quick, reliable and high-capacity public transport service that operates on a permanent route (road or rail) that is largely separated from other traffic

We need to understand if the Kelburn Cable Car meets the above definitions for the purpose of the [draft spatial plan](#) we've just finished consulting on.

I'm after some info on the current (and future) state of those criteria. Detailed below is the type of information I'm after.

1. **frequent** (thinking info on both peak and off peak times)
2. **quick** (thinking journey times)
3. **reliable** (thinking stats on number of days or hours down each year, reliability and punctuality)
4. **high-capacity** (thinking stats on #pax that can be carried)

Cheers

Adam.

From: Warwick Hayes [REDACTED]
Sent: Monday, 12 October 2020 11:01 am
To: Adam McCutcheon [REDACTED]
Cc: Marsha Badon [REDACTED]
Subject: RE: Statistics - Cable Car patronage

Adam

I have the annual figures going back several years (below). Historically, this has been a seasonal business with summer (particularly during cruise ship season) being a busy time. If you can give me some more clarity on what you'd like this may help. I can put you in touch with Cable Car to provide more details

Cheers

Warwick

Year Ended	Passenger trips
30-Jun-05	933,083
30-Jun-06	1,010,664
30-Jun-07	1,030,689
30-Jun-08	1,109,917
30-Jun-09	1,146,097
30-Jun-10	1,075,522
30-Jun-11	1,056,718
30-Jun-12	1,067,634
30-Jun-13	1,060,458
30-Jun-14	957,483
30-Jun-15	976,416
30-Jun-16	1,047,000
30-Jun-17	970,336
30-Jun-18	1,145,278
30-Jun-19	1,170,392

Warwick Hayes

Projects & CCO Manager | Economic & Commercial

[REDACTED]

[REDACTED]

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From: Adam McCutcheon [REDACTED]
Sent: Monday, 12 October 2020 8:42 am
To: Warwick Hayes [REDACTED]
Cc: Marsha Badon [REDACTED]
Subject: Statistics - Cable Car patronage

Hi Warwick.

I'm after some statistics on the Kelburn Cable Car including it's capacity and patronage.

Are you able to help me with this and put me in touch with someone who can help? I have contacted GWRC but they have said they don't hold this data.

Cheers

Adam McCutcheon

Senior Advisor – Place Planning Team | City Design and Place Planning | Wellington City Council

[REDACTED]
[REDACTED] | W Wellington.govt.nz |

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