



Health and Disability Commissioner
Te Toihau Hauora, Hauātanga

15 February 2021

Dr Anna Goodwin

By email: fyi-request-14390-97305533@requests.fyi.org.nz

Tēnā koe Dr Goodwin

Re: Information Request

Our ref: E21HDC00017

Thank you for your email of 4 January 2021 requesting the “Total number of contacts, and their dates, between the Claro Law Firm and all offices of the HDC from 1 June 2020 to 31 December 2020.”

I have considered your request under the Official Information Act 1982.

Refusal of request or aspect of request

To identify contacts between Claro Law and HDC would require that we search each separate complaint for the period. Therefore, I refuse your request pursuant to section 18(f) of the Official Information Act, as the information requested cannot be made available without substantial collation or research. I do not consider that charging you for this or extending the time limit under sections 15 and 15A of the Official Information Act would enable the request to be granted.

For your information, HDC has not instructed Claro Law to act on its behalf.

You may seek a review of this decision from the Office of the Ombudsman.

Nāku iti noa, nā

Kathryn Hayman

Senior Legal Advisor