

Request: 2031415
To: Parks & Reserves (Depot)
Attn: Chris Page

District: Paraparaumu
Received by: Alison Tong
Date & time received: 05/11/20 - 08.39
How received: Antenno
Date & time of incident: 05/11/20 - 08.20
Action required: Action & report back

Closed: 11/01/21 - 15.10

Caller Information

Name Tom Marchant
Address -
Phone (Mob) 0211839000
Email xxxxxxxxxxxx@xxxxx.xxx

Request

Type Trees - Road Reserve/Berm
Details Received via Antenno. Thu 5 Nov 2020 8:20 AM Footpath damage or obstruction (AR201111953)
Location: 51m to nearest address - 380 Mazengarb Road, Paraparaumu.
Description: Hello, the trees along the footpath Mazengarb Road (true left where the seated bus stop is between Awatea Av and Waterstone Av) has overgrown so much that you are unable to walk two by two or pass people without stepping into the road. Can you kindly organise someone to trim these back please before there's a car/cyclist vs pedestrian accident?
Thank you.

Location

Street Mazengarb Road, Paraparaumu

Actions

Opened By alisont - 05/11/20, 08.45
Assigned to Parks Duty Officer
Status Action & report back - Completed: 06/11/20 - 08.31
Details Can you Hedge trim back the Hedge between Fyfield Pl and Awatea Ave on Mazengarb Rd back to the edge of the footpath
Completed By philips - 06/11/20, 08.35

Opened By philips - 06/11/20, 08.35
Assigned to Chris Page
Status Action & report back - Arrived: 01/12/20 - 14.39 - Completed: 01/12/20 - 14.39
Details Caller has rung to query what is happening with this please.
Completed By julies - 01/12/20, 14.40

Opened By julies - 01/12/20, 14.40
Assigned to Chris Page
Status Action & report back - Completed: 04/12/20 - 08.29
Details Third Antenno Report lodged for this job.
Antenno Report received 4 December 06.17am Submitting this report for the third time. First on the 5/11/2020 and again on the 13th November. Can someone please come and fix this. At times you have to step into the road due to the overgrown trees/bush.
Completed By kyliej - 04/12/20, 08.30

Actions cont..

Opened By kyliej - 04/12/20, 08.30
Assigned to Chris Page
Status Action & report back - Arrived: 07/12/20 - 15.45 - Completed: 07/12/20 - 15.45
Details On hold - wait till Xmas holidays when quit - traffic and Pedestrians.
Completed By miab - 08/12/20, 14.01

Opened By miab - 08/12/20, 14.01
Assigned to Chris Page
Status Action & report back - Completed: 09/12/20 - 09.39
Details Tom emailed asking when this job will done. I replied via email.
Good morning Tom,
Thank you for your Antenno Report. Your Service Request number is 2031415.
This job has been programmed for the time over the Christmas break. The team are going to do this when it is quieter, less traffic and pedestrians.
Kind regards
Kylie
Completed By kyliej - 09/12/20, 09.40

Opened By kyliej - 09/12/20, 09.40
Assigned to Chris Page
Status Action & report back - Completed: 06/01/21 - 07.25
Details Received via Antenno. See attached for details and photos.
Completed By alisont - 06/01/21, 11.44

Opened By alisont - 06/01/21, 11.44
Assigned to Chris Page
Status Action & report back - Arrived: 11/01/21 - 15.00 - Completed: 11/01/21 - 15.10
Details Spoke with caller and advised job has now been completed by a contractor. There had been some communication issues between staff and caller but all sorted now.
Completed By tonym - 12/01/21, 10.36