

17 February 2014

Ms Jane Cohan
fyi-request-1442-23a69632@requests.fyi.org.nz

Dear Ms Cohan

Official Information Act Request

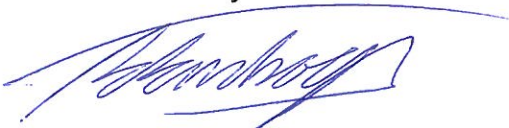
Thank you for your request of 7 February 2014 seeking the following information:

"...copies of Provider contracts, policy documents etc, which states that an ACC Contracted Provider who receives information directly from ACC about claimants, is unable, not allowed, to hand over information to a claimant due to clauses in the contracts held with ACC that prevents them providing the claimant with their own information."

ACC is working on your request and will be in touch with you as soon as possible, and certainly by 7 March 2014.

Please contact me by email at Adam.Houppermans@acc.co.nz if you have any questions regarding this letter.

Yours sincerely



Adam Houppermans
Advisor, Government Services